



Need more help, please visit https://faq.parrotuncle.com or scan this QR code to watch the video

# **USE AND CARE GUIDE**



Installation & Operating Instructions for the Parrot uncle Owner's Installation, Manual

WARNING: SHUT POWER OFF AT FUSE OR CIRCUIT BREAKER

# **Safety Information**

- 1. To reduce the risk of electric shock, the electricity has been turned off at the circuit breaker or fuse box before begin.
- All wiring must be in accordance with the National Electrical Code NASI/NFPA 70-1999 and local electrical codes.
   Electrical installation should be performed by a qualified licensed electricain.
- The outlet box and support structure must be securely mounted and capable of reliably supporting 35lb.(15.9kg).Use only UL listed outlet boxes marked "Acceptable for Fan Support of 35lbs(15.9kg)or less."
- 4. The fan must be installed to ensure that the blades are at least 2.1 m above the ground. Make sure that there is a space of at least 30 cm between the fan's blades and any wall or other obstacle with which they could collide. It is important to note that the greater the distance, the more efficient the airflow would be.



- 5. Do not operate the reversing switch while the fan blades are in motion. You must turn the fan off and stop the blades before you reverse the blade direction.
- 6. Do not place objects in the path of the blades.
- 7. To avoid personal injury or damage to the fan and other items, please be careful when working around or cleaning the fan.
- 8. Electrical diagrams are for reference only. Light kits that are not packed with the fan must be UL-listed and marked suitable for use with the model fan you are installing. Switches must be UL General Use Switches. Refer to the instructions packaged with the light kits and switches for proper assembly.
- 9. After making electrical connections, spliced conductors should be turned upward and pushed carefully up into the outlet box. The wires should be spread apart with the grounded conductor and the equipment-grounding conductor on one side of the outlet box.
- 10. All setscrews must be checked and retightened where necessary before installation.



**WARNING:**TO reduce the risk of personal injury, do not bend the blade brackets (also referred to as flanges) during assembly or after installation.Do not insert objects in the path of the blades.



**WARNING:** Remove the rubber motor stops on the bottom of the fan before installing the blades or testing the motor.



**WARNING:** To reduce the risk or fire or electric shock, do not use this fan with any solid-state speed control device.



WARNING:To avoid possible electric shock, turn the electricity off at the main fuse box before wiring. If you feel you do not have enough electrical wiring knowledge or experience, contact a licensed electrician



**WARNING:** Electrical diagrams are for reference only. Optional use of any light kit shall be UL-listed and marked suitable for use with this fan.

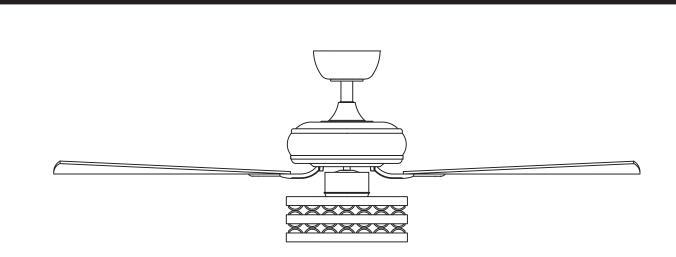


WARNING: To reduce the risk of fire, electric shock, or personal injury, mount to outlet box marked" Acceptable for fan support of 35 lbs.(15.9 kg) or less " and use the screws provided with the outlet box



Installation & Operating Instructions for the Parrot uncle Owner's Installation, Manual

WARNING: SHUT POWER OFF AT FUSE OR CIRCUIT BREAKER



#### THANK YOU FOR YOUR PURCHASE

Thank you for purchasing this quality product. To ensure correct function and safety, please read and save all instructions before using the product

## **SAFETY TIP**

- 1. To avoid possible electric shock, turn ON the electricity at the main fuse box or circuit panel before you begin the fan installation or before servicing the fan or installing accessories.
- 2. Read all instructions and safety information carefully before installing your fan and save these instructions.
- 3. Make sure all electrical connections comply with local codes or ordinances and the National Electrical Code. If you are unfamiliar with electric wiring, please use a qualified and licensed electrician.
- 4. Make sure you have a location selected for your fan that allow clear space for the blades to rotate, and at least seven (7) feet of clearance between the floor and the fan blade tips. The fan should be mounted at least thirty (30) inches from walls or other upright structures.
- 5. WARNING: The outlet box and ceiling support joist used must be securely mounted, and capable of supporting at least 100 pounds. To reduce the risk of fire, electric shock or personal injury, mount to the outlet box marked acceptable for fan supported and use mounting screws provided with the outlet box. The box must be supported directly by the building structure.
- 6. WARNING: To reduce the risk of fire, electric shock or personal injury, mount to outlet box marked "acceptable for fan support" and use mounting
  - screws provided with the outlet box most outlet boxes commonly used for the support of lighting fixtures are not acceptable for fan support and may need to be replaced. Consult a qualified electrician if in doubt.
- 7. Electrical diagrams are for reference only. Light kits that are not packed with the fan must UL listed and marked suitable for use with the model fan you are installing. Switches must be UL. general use switches. Refer to the instructions packaged with the light kits and switches for proper assembly.
- 8. After installation is complete, check that all connections are absolutely secure.
- 9. After making electrical connections, spliced conductors should be turned upward and pushed carefully up into outlet box. The wires should be spread apart with the grounded conductor and the equipment-grounding conductor on one side of the outlet box.
- 10. WARNING: To reduce the risk of electrical shock and fire, do not use this fan with any solid-state fan speed control device, or rheostat.
- 11. Do not separate the reverse switch until the fan has come to a complete stop.
- 12. Do not insert anything into the fan blades while they are rotating.
- 13. WARNING: To reduce the risk of personal injury, do not bend the blade brackets (also referred to as "flanges") during assembly or after installation. Do not insert objects in the path of the blades.
- 14. To avoid personal injury or damage to the fan and other items, be cautious when working around or cleaning the fan.
- 15. Do not use water or detergent when cleaning the fan or fan blades. A dry dust cloth or lightly dampened cloth will be suitable for most cleaning.

NOTE: The important safety precautions and instructions appearing in the manual are not meant to cover all possible conditions and situations that may occur. It must be understood that common sense and caution are necessary factors in the installation and operation of this fan.

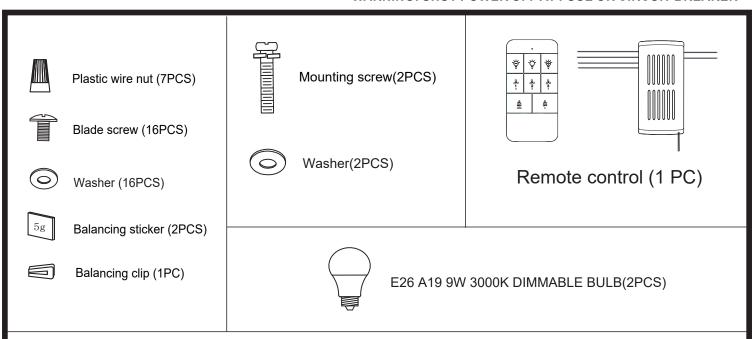
NOTE: This product is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities are different or are impaired, or lack of experience or knowledge, unless such persons are supervised or trained to operate the appliance by a person responsible for their safety.

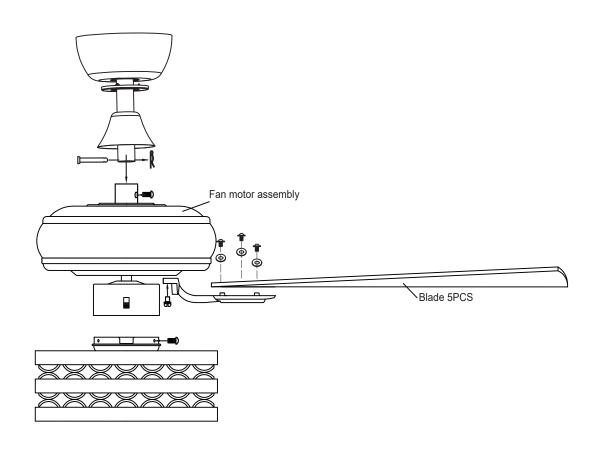
NOTE: Children should be supervised to ensure that they do not use appliances as a toy.



Installation & Operating Instructions for the Parrot uncle Owner's Installation, Manual

WARNING: SHUT POWER OFF AT FUSE OR CIRCUIT BREAKER



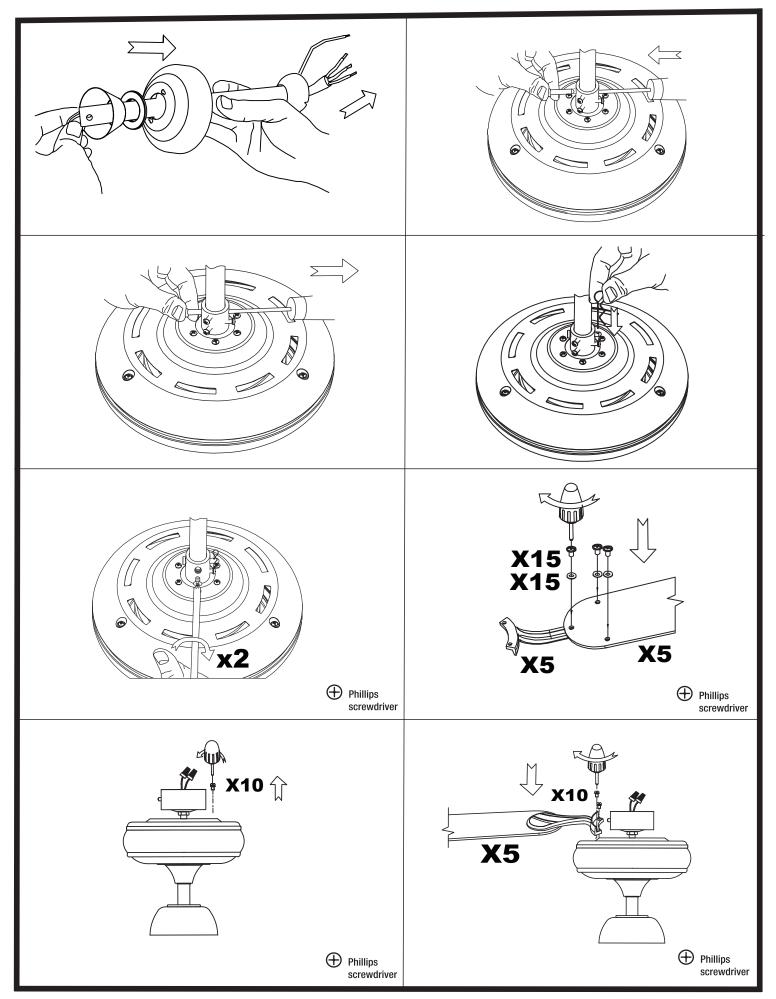


Pls check whether above accessories are completed or not?Yes,and install.





WARNING: SHUT POWER OFF AT FUSE OR CIRCUIT BREAKER







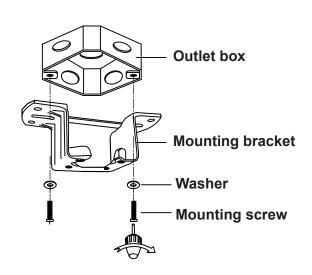
WARNING: SHUT POWER OFF AT FUSE OR CIRCUIT BREAKER

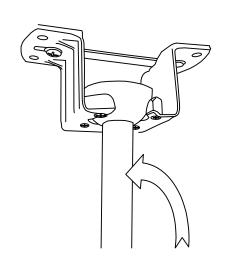
## Attaching the mounting bracket to the outlet box

WARNING: To reduce the risk of fire, electric shock or personal injury, mount to an outlet box marked "Acceptable for fan support of 35 lbs. (15.9kg) or less," and use the screws provided with the outlet box.

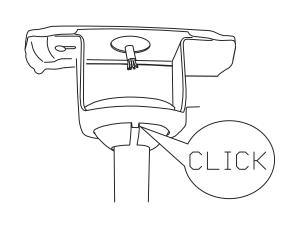


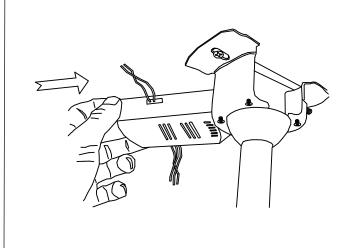
NOTE: The mounting bracket is designed to slide into place on an outlet box with the outlet box screws.

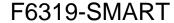






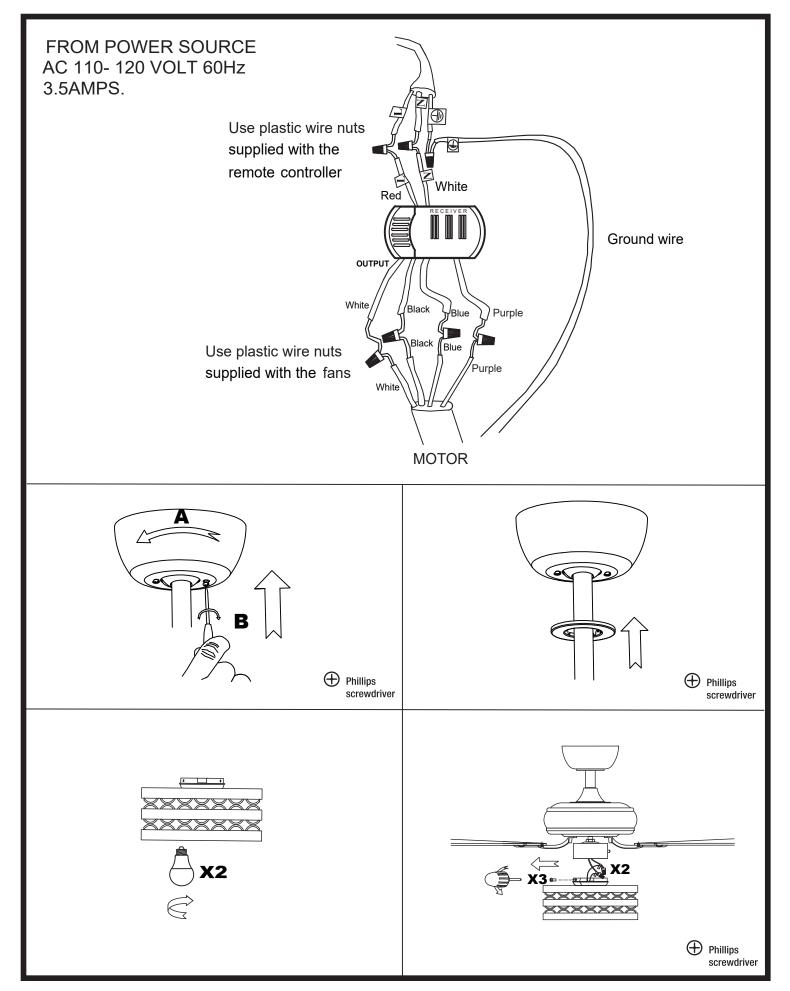






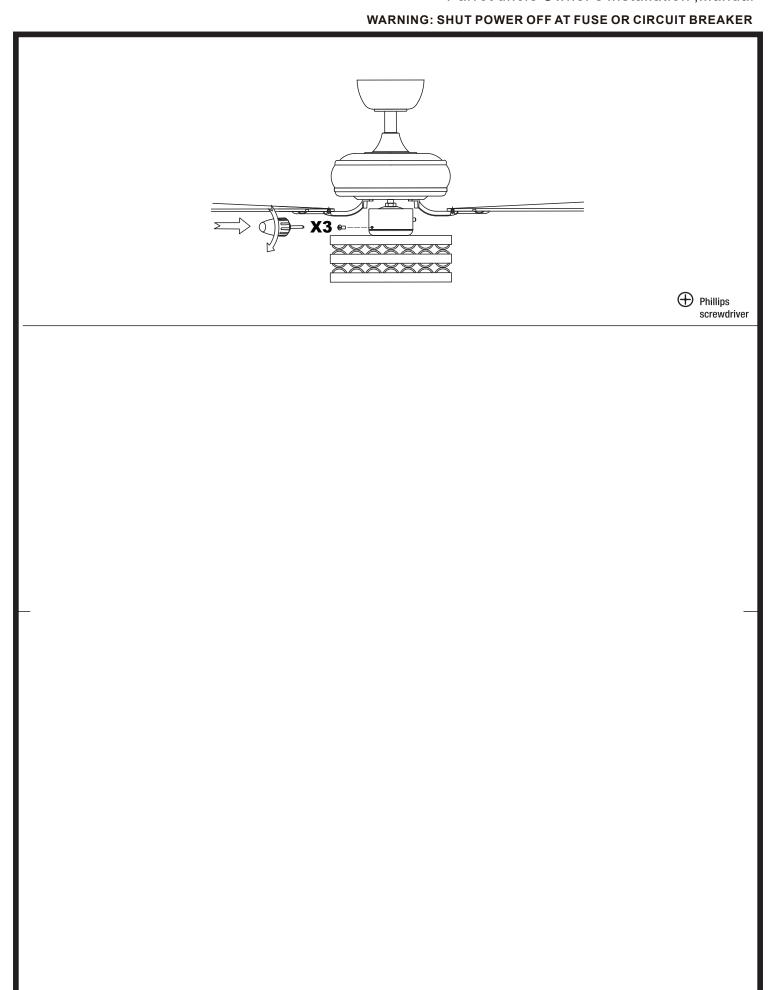


WARNING: SHUT POWER OFF AT FUSE OR CIRCUIT BREAKER





Installation & Operating Instructions for the Parrot uncle Owner's Installation ,Manual





WARNING: SHUT POWER OFF AT FUSE OR CIRCUIT BREAKER

# **APP Control Connection**

- 1. First search and download the free ParrotUncle Smart app from the App Store or Google Play or scan the QR Code as below.
- 2. Open the ParrotUncle Smart app to create your account.

  The account with "ParrotUncle Smart" can beregistered through
  E-mail or Mobile phone.



- 3. Connect the device to the ParrotUncle Smart app (WIFI&Bluetooth on):
  - a. Press"+"button into the device list.
  - b. Tap " Auto Scan " on the top.
  - c. Wait for the device comes out and tap "Next".
  - d. Press " + " button to add device.
  - e. Connect to your home WIFI.
  - f. Wait for connecting.
- 4. Connect the device to the Alexa:
  - a. Make sure you have connected thedevice to the app and working normally.
  - b. Open Alexa app, go to the skill to search "ParrotUncle Smart" skill.
  - c. Link the skill, log in with your ParrotUncle Smart account and password, then authorize and connect with ParrotUncle Smart app.
  - d. Then the Alexa will find out the device automatically.
- 5. Connect the device to the Google Home:
  - a. Make sure you have connected thedevice to the app and working normally.
  - b. Open Google Home app, Set up a device, choose "Works with Google".
  - c. Search "ParrotUncle Smart", log in with your ParrotUncle Smart app account and password, then authorize and connect with ParrotUncle Smart app.
  - d. Then the Google Assistant will find out the device automatically.

How to reset network settings in ceiling fan:

- a. Powered off the fan
- b. Powered on the fan, press and hold the off button on the remote within 30 seconds
- c. The flash of the light indicates that the reset network settings is successful
- d. Now you can use the app to re-connect the device

Need more help, please visit https://faq.parrotuncle.com or scan this QR code to watch the video





WARNING: SHUT POWER OFF AT FUSE OR CIRCUIT BREAKER

# Remote controller

## INSTRUCTION OF INSTALLATION AND OPERATION

#### 1.INSTALLING RECEIVER IN CEILING FAN

A. Safety precautions:

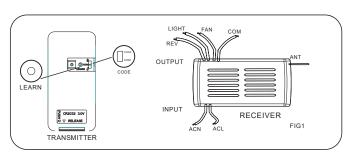
WARNING: HIGH VOLTAGE! Disconnect power by removing fuse or switching off circuit breaker. Do not use with solid state fans.

Electrical wire must meet all local and national electrical code requirements.

Supply for fan must be 110/120 volt, 60Hz. Maximum fan motor amps: 1.0, Maximum light watts: 180 incandescent or ballast and LED.

Otherwise power can cause serious injury or death.

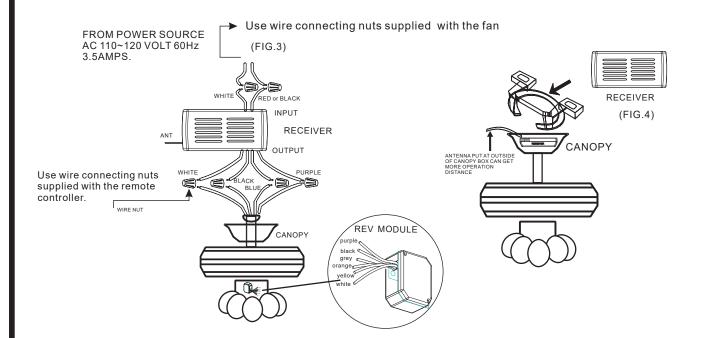
- B. Installing receiver in fan:
  - a. Remove power from the circuit.
  - b. Remove ceiling fan canopy from the mounting bracket.
  - c. Disconnect existing wiring between ceiling fan and Supply in electrical junction box.
  - d. Make connections as follows, using the wire nuts supplied:



CAUTION: Ceiling Angle Shall Not Exceed 30 Degrees. For Mounting Controller, Model RE-028W

#### CONNECT

Green fan wire ....Bare supply wire Red or Black receiver wire(AC IN L) .... Red or Black supply wire White receiver wire (AC IN N) .... White supply wire White receiver wire (TO MOTOR N) .... White fan wire Black receiver wire (TO MOTOR L) .... Black fan wire Blue receiver wire(FOR LIGHT) ....Blue light wire Purple receiver wire(FOR REV) .... Purple rev wire



If other fans or supply wires are different color, have this unit installed by qualified licensed electrician.

- a. Push all connected wires up into junction box.
- b.Lay the brown antenna wire on top of the receiver, and put the receiver into the mounting bracket.
- c. Reinstall the canopy on the mounting bracket.
- d.Restore power.
- e.Install 3 volt battery(not included). (To prevent damage to transmitter, remove the battery if not used for a long time).
- f. Store the transmitter away from excessive heat or humidity.
- g. This remote control unit is equipped with roll code combinations. In order to prevent possible interference from or to other remote units such as garage door openers, car alarm or security system. If you find that your fan and light kit go on and off without using your remote control, simply change the code combination in your transmitter and receiver





WARNING: SHUT POWER OFF AT FUSE OR CIRCUIT BREAKER

#### 2. OPERATING TRANSMITTER:

Operating the buttons on the panel of the transmitter.

3 key -for fan high speed.

2 key-for fan medium speed.

1 key-for fan low speed.

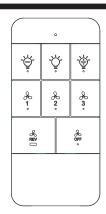
OFF key-for fan off.

REV key-for fan rev.

LIGHT key-for light on and off.

LIGHT+ key-for light dimmer +.

LIGHT- key-for light dimmer -.





**OPERATION DISTANCE 20 FEET** 

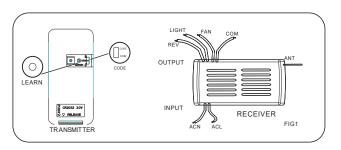
## YOUR REMOTE NOW HAS FULL CONTROL OF THE FAN AND LIGHT.

MODEL:

RE-021

#### 3. TROUBLE SHOOTING GUIDE

- a. Power to receiver?
- b. Receiver wired correctly?
- c. Fan manual speed control in highest position?
- d. Light kit switch turned on?
- e. Good battery in the transmitter?



If there are two or more ceiling fans installed in the same house, in order to prevent your ceiling fans from being affected by the remote control of the adjacent ceiling fans, first turn the switch in each remote control transmitter to the CODE(locked) position (see the schematic diagram FIG1) Remarks: The standard state of the transmitter is in the common code COM

(Power-off means you need to use a wall switch to shut down the power of the ceiling fan, if you do not have a wall switch, please power off the whole room from the air circuit-breaker for each room)

After installing the remote control receiver on the ceiling fan

1: Turn on the power of the 1# ceiling fan receiver (the power of the 2# receiver is kept in a power-off state), within 30 seconds after the fan power is turned on, press the LEARN button corresponding to the 1# transmitter, then The receiver will learn the transmitter code. When the transmitter code is learned successfully, the light of the ceiling fans will flash twice, and then it can be used normally.

2: Turn on the power of the 2# ceiling fan receiver (the power of the 1# receiver is kept in the power-off state), within 30 seconds after the fan power is turned on, press the LEARN button corresponding to the 2# transmitter, then The receiver will learn the transmitter code. When the transmitter code is learned successfully, the light of the ceiling fans will flash twice, and then it can be used normally

And so on, only one ceiling fan is powered on each time the corresponding transmitter learns.

#### FCC Statement:

- 1. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
- (1) This device may not cause harmful interference.
- (2) This device must accept any interference received, including interference that may cause undesired operation.
- 2. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital, pursuant to Part 15 or the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may casue harmful interference to radio communications,

However, there is no guarantee that interference will not occur in a particular installation. If the equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- --- Reorient or relocate the receiving antenna.
- --- Increase the separation between the equipment and receiver.
- --- Connect the equipment into an outlet on a circuit different

from that to which the receiver is connected.

--- Consult the dealer or an experienced radio/ TV technician for help.

#### WARNING

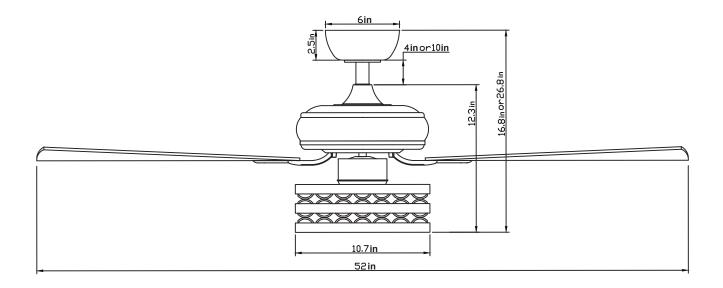
TO REDUCE THE RISK OF SHOCK, THIS FAN MUST BE INSTALLED WITH A WALL CONTROL/SWITCH.

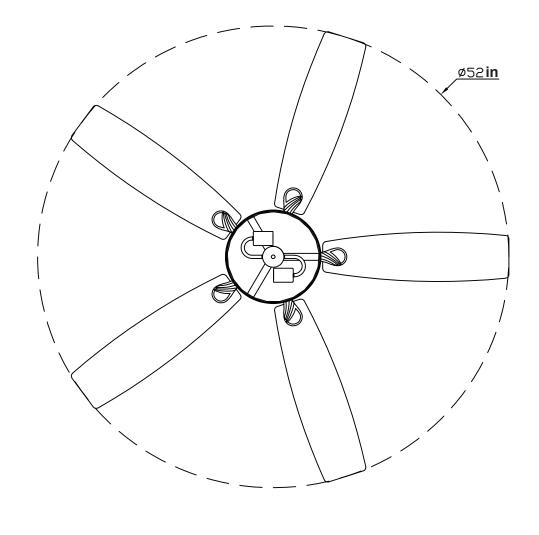




WARNING: SHUT POWER OFF AT FUSE OR CIRCUIT BREAKER

# size of product







WARNING: SHUT POWER OFF AT FUSE OR CIRCUIT BREAKER

# TROUBLESHOOTING GUIDE

#### **Table of Contents**

- 1. Fan / Remote is not working
- 2. Fan is noisy
- 3. Fan Wobbles
- 4. Light is not working

Please refer to the instruction sheet for detailed directions and descriptions of installation steps and requirements.

## 1. FAN / REMOTE IS NOT WORKING

Ensure the remote is within the 20 foot range of the receiver

To reset the remote control: 1) Turn off power to fan using the wall switch or circuit breaker. 2) Remove batteries from remote. 3) Wait 10 seconds. 4) Replace batteries and turn power on

Check batteries to insure they are good and oriented correctly

Check to make sure the frequency switches (DIP Switches) from the remote to the receiver are set to the same frequency

Check the main and branch circuit fuses or breakers

If using a Variable Speed Wall Switch, ensure it is specifically designed for use with a ceiling fan.

Check the line wire connections to the fan and the switch wire connections in the switch housing per the instructions

If fan still does not work, please contact Customer Service Support@parrotuncle.com

## 2. THE FAN IS NOISY

Make sure all motor housing screws are tightened

Make sure the screws that attach fan blade to motor are tight

Make sure the wire nut connectors are not rattling against each other or the interior wall of the switch housing

Allow 24-hour break in period. Most noises associated with the new fan may disappear during this time

If using a ceiling light kit, make sure the glassware is secured tightly

Make sure there is a short distance/gap from the ceiling to the top of the canopy. The canopy should not touch the ceiling!

Make sure your ceiling box is secure and that the rubber isolator pads are used between the mounting bracket and outlet box





WARNING: SHUT POWER OFF AT FUSE OR CIRCUIT BREAKER

# 3. THE FAN WOBBLES

Verify all blades and blade bracket screws are secure (most fan wobble problems are caused by loose parts). Once fan is properly installed, run the ceiling fan for 10 minutes to let the fan self-adjust.

If wobble occurs after running the fan for 10 minutes, verify blade level using the following process:

- a) select a point on the ceiling above the tip of one of the blades. Then select the fan blade and measure from the center of the selected blade to point on the ceiling. Rotate the fan until the next blade is positioned and repeat the measurement using the same point from the ceiling for every blade. Measurements should be within 1/8 inch.
- b) If all deviation are less than 1/8 inch and the fan continues to wobble, please contact Customer Service **Support@parr otuncle.com** to order a complimentary Blade Balancing Kit

# 4. LIGHT IS NOT WORKING

Check Bulb to make sure it is installed correctly

Remove non-working bulb and replace with a bulb that is known to be a good working bulb

To reset the remote control: 1) Turn off power to fan using the wall switch or circuit breaker. 2) Remove batteries from remote. 3) Wait 10 seconds. 4) Replace batteries and turn power on



Installation & Operating Instructions for the Parrot uncle Owner's Installation, Manual

WARNING: SHUT POWER OFF AT FUSE OR CIRCUIT BREAKER

## **AFTER INSTALLATION**

#### WOBBLE"

The fan blades have been adjusted in the factory to minimize any wobble

NOTE: CEILING FANS TEND TO MOVE DURING OPERATION DUE TO THE FACT THAT THEY ARE MOUNTED ON A RUBBER CROMMET. IF THE FAN WAS MOUNTED RIGIDLY TO THE CEILING, IT WOULD CAUSE EXCESS VIBRATION. MOVEMENT OF A FEW CENTIMENTERS IS QUITE ACCEPTABLE AND DOES NOT SUGGEST ANY PROBLEM

TO REDUCE THE FAN WOBBLE: PLEASE CHECK THAT ALL SCREWS WHICH SECURED THE MOUNTING BRACKET AND DOWNROD ARE SECURE.
BALANCING A WOBBLING CEILING FAN:

For your convenience, a Balancing Kit is included; please follow this procedure when balancing the fan:

- 1. Check that all blade and blade arm screws are secure.
- 2.Most fan wobbling problems are caused when blade levels are unequal. Check this level by selecting a point on the ceiling above the tip of one of the

blades. Measure this distance.Rotate the fan until the next blade is positioned for measurement. Repeat for each blade. The distance deviation should be equal within

1/8"(0.32cm).

3.Use the enclosed Blade Balancing Kit if the blade wobble is still noticeable.

4.If the blade wobble is still noticeable, interchanging two

adjacent (side by side) blades can redistribute the weight and possibly result in smoother operation. WARNING: TO REDUCE THE RISK OF PERSONAL INJURY, DO NOT BEND THE BLADE ARM WHILE INSTALLING, BALANCING THE BLADES, OR CLEANING THE FAN. DO NOT INSERT FOREIGN OBJECTS BETWEEN ROTATING FAN BLADES.

## NOISE

When it is quiet(especially at night) you may hear occasional small noises. This is normal. Please allow a 24-hour "breaking-in" period, most noises associated with a new fan disappear during the time.

#### **CARE AND CLEANING**

- 1.Periodic cleaning of your ceiling fan is the only maintenance required. Use a soft brush or lint free cloth to avoid scratching the paint finish. Please make sure to turn o  $\boxtimes$  dectricity power before you clean your fan
- 2.Do not use water when cleaning your ceiling fan. It could damage the motor or the blades and create the possibility of an electrical shock.
- 3. Motor has permanently lubricated ball bearing. No need to oil NOTE: MAKE SURE THE POWER IS OFF AT THE ELECTRICAL PANEL BOX BEFORE YOU ATTEMPT ANY CLEANING OR REPAIRS.

