## **EAGLE CREEK CONSUMER** REPAIR RETURN FORM



Please complete all applicable fields of this form and attach a copy to your warranty return. FOR REPAIR EVALUATION, YOUR PRODUCT MUST BE RETURNED DIRECTLY TO:

Eagle Creek Warranty & Repair C/O Gus & Company Shoe & Luggage Repair

**Attn: Repair Department** 228 West Adams Street lacksonville FL 32202

Phone		9770 • Email:	: gusluggage@	yahoo.com	1		
Name:		Address:			Are you an YES Employee ID#: Eagle Creek employee? NO		
City:	State:	Zip:	Home Phone:			Cell Phone:	
Email:				eferred Methor	Hom		Liliali
PRODUCT PLACE OF PURCHASE:					Phoi	ne Pn	one
Name of store or website:			OR [	Received as	a gift.		
REASON FOR RETURN:							
PRE- AUTHORIZATION:  If your item is not covered under warran authorize repairs costing up to \$50.00? you for authorization. Product w/o repai  PRODUCT RETURN/REPLACEMENT OPTION	(In the unlik r authorizati	ely event that tl	he cost of repair ex	xceeds \$50.0			☐ YES
If your returned warrantable item cannot be repaired for whatever reason, would you accept an equivalent replacement item or would you want the original item returned to					REPLACE my non-repairable item		
				O	☐ <b>RETURN</b> my non-repairable item		
you in an "as is" condition at no addition Typical repair time is 3-4 weeks and is su times and for extensive repairs. Our polic cleaned prior to return. If your product ne addition to any repair costs, and the retur For further questions or concerns, p	ibject to par y requires t eds to be so n time may	hat all items ac ent out to be cle be extended a	cepted for repair n eaned, Eagle Cree n additional 2 wee	nust be clear ek Repair Cer ks to accomr	n. Please on ters will a modate cle	ensure you assess a c eaning.	ur item is leaning fee in
Signature:					Date:		