## EAGLE CREEK CONSUMER REPAIR RETURN FORM



Please complete all applicable fields of this form and attach a copy to your warranty return. FOR REPAIR EVALUATION, YOUR PRODUCT MUST BE RETURNED DIRECTLYTO:

## Eagle Creek Warranty & Repair C/O Bag & Baggage 22 on the Mall

Prairie Village, KS 66208

Phone: 913-677-1685 • Email: bagandbaggagerepair@gmail.com

Name:	Address:	:			Are you an Eagle Cree employee?	ek
City:	State:	Zip:	Home Phone:	·		Cell Phone:
Email:				Preferred Method Of Contact: Home Cell Email Phone Phone		
PRODUCT PLACE OF PURCHASE:						
Name of store or website: OR ☐ Received as a gift.						
PRE- AUTHORIZATION:  If your item is not covered under warranty, but you still want to have the required repairs done, do you hereby authorize repairs costing up to \$50.00? (In the unlikely event that the cost of repair exceeds \$50.00, we will contact						
you for authorization. Product w/o repair authorization will be returned after 30 days)						
PRODUCT RETURN/REPLACEMENT OPTION	l:					
if your returned warrantable item carinot be repaired for whatever reason, would you						E my non-repairable item my non-repairable item
you in an "as is" condition at no addition						
Typical repair time is 3-4 weeks and is subject to parts availability. Repair times vary and may extend up to 8 weeks during peak times and for extensive repairs. Our policy requires that all items accepted for repair must be clean. Please ensure your item is cleaned prior to return. If your product needs to be sent out to be cleaned, Eagle Creek Repair Centers will assess a cleaning fee in addition to any repair costs, and the return time may be extended an additional 2 weeks to accommodate cleaning.  For further questions or concerns, please visit us @ www.EagleCreek.com, or email CustomerService@eaglecreek.com.						
Signature:					Date	<b>:</b> :