

BASIC MAINTENANCE

Use a dust mop, soft bristle broom or a vacuum cleaner with suction only (no beater bar or with the beater bar disengaged) to remove dust, dirt and loose particulate on a regular basis. Avoid wet-mop cleaning with water or liquid cleaners.

Use protective window coverings to block fade-causing UV rays and excessive heat from direct sunlight, and rearrange rugs and furniture periodically to help your floor age evenly. During inclement weather, avoid exposing your flooring to water as much as possible.

Vacuum or sweep your floor regularly with a soft-bristled attachment or broom, especially in high-traffic areas. This prevents gritty dirt and particle buildup that can scratch the wood's surface. Don't use vacuums with a beater bar or power rotary brush head.

Use protective window coverings to block fade-causing UV rays and excessive heat from direct sunlight. Most wood types will gradually age when not covered, so it's a good idea to rearrange rugs and furniture periodically to help it age evenly.

TIPS FOR PREVENTING DAMAGE

- Carefully remove stubborn stains (like paint, oil, tar, or markers) with acetone-based fingernail polish remover.
- If one of your planks is beyond repair, use the v-cut and split method to remove and replace the damaged plank in minutes.

EXTRA PROTECTION

Invest in high-quality floor mats and protective pads under heavy furniture for an extra layer of protection on your Proximity Mills Waterproof Hard Surface floors. Place floor mats at entrances and exits—they collect and trap corrosive substances that can be tracked in, like dirt, sand, oil, grit, asphalt, or even driveway sealer. Placing mats in high-traffic areas—in front of vanities, kitchen sinks, and stoves—is an effective way to reduce wear.

WHAT TO AVOID

- Wax, polish, oils, soaps, detergents, shine enhancers, or varnish shouldn't be used on Proximity Mills.
- Hard Surface: Applying cleaner directly to the surface can cause staining—lightly spray it on a cleaning cloth or damp mop instead.
- Avoid cleaning machines like spray mops, steam cleaners or mops, or power cleaners.
- While Proximity Mills Hard Surface can be wet mopped, when it comes to Proximity Mills Hard Surface, always avoid mopping with excessive water and dry up any water spills immediately.

HUMIDITY

Relative humidity should be maintained between 35-55%. Never shut off your heating, ventilation, or air-conditioning system for long periods of time, such as summer vacations. While flooring is water resistant, it's not a moisture barrier.

RECOATING

When first signs of factory finish wear are noticed, it's the best time to recoat the surface. For recoating floors, we recommend agents from Bona Series: Bona Prep and Bona Traffic. Before recoating operation begins, adhesion test must be done on small and several sections of the floor. Test must determine the residues of wax, oil and confirm good adhesion of new coating.