

LeaseBike (B2C) – General Terms & Conditions

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1. Definitions

In the General Terms & Conditions outlined below, the stated terms will have the following meaning:

Accessory:	An accessory made available by Bleeper to the Lessee for use by the Lessee in accordance with these General Terms and Conditions.
Agreement:	The Lease Agreement between Bleeper and the Lessee for the use of the Bike by the Lessee as well as any other Agreement between Bleeper and the Lessee.
Bike:	The (electric) (cargo) bike(s) as specified in the offer, including accessories such as locks, batteries etc.
Bleeper/Lessor:	The limited liability company BleeperBike Ireland Opco Limited, a Lessor of Bikes.
Charge:	Any surcharge, cost, fee, compensation or other amount payable by the Lessee to Bleeper in accordance with these General Terms and Conditions, other than the Rent.
General Terms & Conditions:	These general terms & conditions, including any appendices and schedules, as set out by Bleeper, which apply to any Lease.
Heavy Use:	The type of Lease which covers the use of the Bike for more than 250 kilometres per week. (See 'Personal Use')
Joining Fee:	The initial fee which a Lessee is charged when they sign up for LeaseBike. This fee covers the administrative and logistical costs of onboarding a new Lessee, and is separate to the Rent.
Lease/Subscription:	The Agreement between Bleeper and the Lessee for the use of the Bike by the Lessee as well as any other Agreement between Bleeper and the Lessee.
LeaseBike:	The title of the bike leasing service operated by Bleeper.
Lessee:	Any natural person of 18 years or over who leases a Bike from Bleeper
Operating Zone:	The area within which the Lessee can avail of LeaseBike's services, such as the Repair or

	Replacement of their Bike. The Operating Zone for LeaseBike is currently defined as being within County Dublin.
Personal Use:	The type of Lease which covers the use of the Bike for up to 250 kilometres per week. (See 'Heavy Use')
Rent:	The amount owed by the Lessee to Bleeper for the use of LeaseBike services provided pursuant to a Lease.
Repair & Replacement:	The repair or exchange of the Bike by Bleeper, under the conditions set out in Article 11.
Workshop:	Bleeper's Workshop in Merchant Buildings, Merchants Quay, Dublin 8.

2. Registration and Agreement

2.1 These general terms and conditions apply to all proposals, Agreements and services provided by Bleeper. The acceptance by and provision of the general conditions to the Lessee is realised by the Lessee completing the online registration form on the Bleeper website.

2.2 Bleeper and the Lessee conclude an Agreement based on the completed registration form on bleeperstore.com. The registration contains a description of the Lease Bike and Lease fee (and any additional costs) and payment method.

2.3 The Agreement between Bleeper and the Lessee is established by completing the registration form and payment of the first term via the website bleeperstore.com, or when Bleeper starts the realisation of the Agreement upon the request of the Lessee. Lessees who are consumers have 14 days to change their mind, unless the Agreement is realised during the cooling-off period. If the lease was only partly realised during the cooling-off period in Agreement with the consumer, the Lessee must pay proportionally for the services received during that period up to the point of termination.

2.4 The Lessee is responsible for passing on any changes to their details as known to Bleeper, including changes to address, email or phone number.

2.5 The general terms & conditions remain in effect if Bleeper does not strictly apply one or more of these provisions in a specific case.

3. Lease

3.1 When entering into the Agreement, the Lessee will have a weekly Lease.

3.2 The Personal Use Lease permits the use of the Bike for up to 250 kilometres per week. It is intended for everyday use, such as commuting and leisure cycling. It is not intended for commercial or Heavy Use, such as food delivery. The Bike models to which Personal Use applies are set out in Appendix 3.

3.3 The Heavy Use Lease permits the use of the Bike for an unlimited number of kilometres per week. The Bike models to which Heavy Use applies are set out in Appendix 3.

3.4 Bleeper reserves the right to periodically inspect the Bike and assess how many kilometres it has been used for. If the average use is determined to have been more than an average of 250 kilometres per week, Bleeper may terminate its obligations towards the Lessee and charge a fee, as set out in Appendix 2(j). Bleeper will also have the right to terminate the Agreement.

4. Remuneration, Charges and Payment

4.1 The Lessee will pay Bleeper the previously agreed Lease and additional costs in advance. All prices include VAT.

4.2 Bleeper reserves the right to change its fees. In such cases, the Lessee cannot terminate the Agreement unless the increase takes place within three months after concluding the Agreement and the Lessee is a consumer. Increases based on legislation, such as VAT rises, can be implemented immediately and do not give the Lessee the right to terminate the Agreement.

4.3 The Lessee will only be charged the agreed costs except when the Lessee owes the Lessor damages.

4.4 The Lessee will be required to pay a refundable Security Deposit to Bleeper, as set out in Appendix 2(b), before the Lessee collects the Bike. The Security Deposit will be refunded to the Lessee after the Bike has been returned in good condition at the end of the Lease. Bleeper will assess the Bike for any damage or defects caused by misuse by the Lessee. Any damage or defects that are determined to be the result of fair usage and wear and tear will not result in the Security Deposit being withheld from the Lessee.

4.5 The calendar day on which the Agreement was established based on Article 2(3) determines the consequential dates of invoicing. The Weekly Lease starts on the weekday that the e-bike has been received. To illustrate: if the Lease starts on a Monday, the next payment will also be collected on a Monday.

4.6 The amount due on the invoice will be collected by debiting your bank card on record. If Bleeper cannot collect the due amount from the Lessee via the card provided on the calendar day as referred to in Article 4.5, the Lessee is legally in default. Bleeper will then attempt to collect the amount owed via direct debit for a second time the day after the first direct debit. If the second collection is not successful, Bleeper will terminate its obligations towards the Lessee, collect the Bike from the Lessee and charge a fee of €80. Bleeper will also have the right to terminate the Agreement.

4.7 Before terminating the Agreement, Bleeper will send the Lessee a one-off reminder with a final payment term of 3 days, without charge. If the invoice has not been paid hereafter, Bleeper will have the right to claim legal interest and extrajudicial costs.

4.8 Repeated non-payment of the Lease will result in the following sanctions:

1st Offence: A formal warning.

2nd Offence: A fine of one week's Lease.

3rd Offence: Termination of Lease.

5. Bike & Accessory Collection

5.1 Bleeper will make the Bike and Accessories available to the Lessee in accordance with the Agreement.

5.2 The Bike and Accessories must be collected from Bleeper's Workshop during regular opening hours. Collection of the Bike by the Lessee is free of charge. The collection date of the Bike is considered to be the start date of the Agreement.

5.3 The Lessee must return the Bike and Accessories to Bleeper's Workshop when their Lease ends. The Lease will not be considered to have ended until the Bike and Accessories have been returned to the workshop, and the Lessee will continue to be charged Rent until they have been returned.

6. Lessee Obligations

6.1 The Bike may only be used in accordance with its nature and purpose. The Lessee will treat the Bike and any parts thereof (including the keys) with care. Bikes cannot be used on terrain for which they are not intended. Batteries should be charged in the correct way in a safe place to prevent overheating/fire hazard.

6.2 The Lessee is not allowed to sublet, loan, rent out, sell or encumber the Bike.

6.3 The Lessee must return the Bike in the same condition as they received it. Lessees are not allowed to modify the Bike themselves, and that includes not adding bike racks or child seats.

6.4 The Lessee should not continue to ride the bike if it has a defect that using the bike would make worse. The lessee should instead follow the instructions in Article 7.

6.5 The Lessee must always secure the Bike against theft by (correctly and properly) using the locks provided by Bleeper.

6.6 The Lessee must always secure the battery against theft by removing it from the Bike whenever the Bike is locked in a public place.

7. Maintenance & Repairs

7.1 Bleeper will provide regular maintenance of the Bike as and when it deems necessary.

7.2 Bleeper reserves the right to check the condition of and make modifications to its Bikes. The Lessee is obliged to cooperate with inspections, modifications and checks.

7.3 The Lessee must report any defects or damage to Bleeper within 24 hours and follow Bleeper's reasonable instructions, including but not limited to cooperating in a police report (by Bleeper), providing a completed and signed damage claim form signed by all parties involved if the damage was caused by a third party, and providing all necessary information to Bleeper and its insurer.

7.4 The Lessee may not have a third party repair the Bike unless it has permission from Bleeper.

7.5 Bleeper will assess the cause of the defect or damage and repair the Bike, unless it cannot be reasonably expected to do so. If the Bike cannot be repaired right away, Bleeper will contact the Lessee to plan a replacement within 48 hours. The Lessee cannot derive any rights if this term is not met.

7.6 Regular maintenance of the Bike is at the expense of Bleeper unless Bleeper believes the defect or damage is due to use by or on behalf of the Lessee. In this case, any costs of maintenance, replacement or repair or any other costs are at the expense of the Lessee. The related costs will then be charged to the Lessee.

7.7 Bleeper is the sole arbiter of damage caused to the Bike. The Lessee will not be held liable for the cost of repair where it is deemed by Bleeper to be a result of fair usage and wear and tear.

7.8 In cases of improper use of the bike by the Lessee, Bleeper is entitled to take measures, including the immediate collection of the Bike, without releasing the Lessee from their payment obligations. The term improper use includes use of the Bike in violation of these general terms & conditions and use contrary to the normal use of a Bike, including under the influence of narcotics such as alcohol and/or drugs, cases of traffic violations, negligence or lack of normal care or maintenance.

7.9 Bleeper will only exchange or repair the Bike if the Lessee has fulfilled all their financial obligations.

7.10 Bleeper will only repair or replace the Bike within the Operating Zone, as defined in these terms.

7.11 Bleeper will repair or replace the Bike at the Workshop at no additional fee to the Lessee. If the Lessee requests a call-out service, Bleeper may charge a fee as set out in Appendix 2(j). If the Lessee fails to attend a scheduled Call-Out Service, Bleeper reserves the right to charge the full service amount.

7.12 The expected wait times set out in the table below are indicative and non-binding. Bleeper is not obliged to compensate the Lessee if the Expected Wait Times are not adhered to.

LeaseBike Repair & Replacement Service		
Location	Expected Wait Time	Call-Out Fee
Bleeper Workshop	Same-Day ^{1,2}	No Charge

Within The Canals	48 Hours ¹	€15
Within The M50	72 Hours ¹	€20
County Dublin outside M50	72 Hours ¹	€50
¹ Monday-Friday, during workshop opening hours. ² Same-Day service is possible if Bleeper is notified before 1pm.		

LeaseBike Repair & Replacement Service

8. Damage & Accidents

8.1 The Lessee shall report damage to (parts of) the Bike and/or battery to Bleeper within 24 hours of the accident occurring or of becoming aware of the damage, unless the Lessee is prevented from meeting this deadline due to exceptional circumstances as a result of which the Lessee was reasonably not capable of reporting such damage, for example in the event of a hospital stay after an accident. This applies regardless of the extent of the damage or accident and regardless of whether the Lessee has caused the damage or accident or not.

8.2 In the event of damage to the Bike and/or battery the Lessee will owe Bleeper a Charge for such damage as specified in respect of the relevant Lease in Appendix III-G/J or, if certain parts of the Bike are damaged, Bleeper will be entitled to charge this to the Lessee up to the amount of the relevant Charge.

8.3 Bleeper reserves the right to claim from the Lessee compensation for any losses arising as a result of a failure by the Lessee to notify Bleeper about damages or accidents or failure to notify within the aforesaid timeframe. This includes all additional expenses incurred by Bleeper for the purposes of repairing the damage as well as third parties' compensation claims which would have been avoided if notice of the defect had been given within the aforesaid timeframe.

8.4 In the event of damage and wear and tear to the Bike other than what may be expected from normal use (such at the discretion of Bleeper), or if the Lessee has caused the accident, Bleeper reserves the right to claim from the Lessee up to the amount of actual damages suffered by Bleeper.

8.5 If there is any damage caused by the contributory fault or fault of a third party, the Lessee will be obliged to submit within 24 hours from the moment the Lessee became aware of the damage, or from the moment of the accident to Bleeper, the contact details of this third party as well as a sketch of the scene that has been agreed by both parties. Bleeper reserves the right to charge the Lessee for all costs

and damages arising as a result of a failure by the Lessee to provide the contact details of the third party or to submit an accident report.

9. Theft, Loss and Liability

9.1 The use of the Bike is at the Lessee's own risk.

9.2 The Lessee will be provided with locks and keys and is expected to use the locks (correctly*) to keep the Bike secure at all times. *The u-lock must be secured around the bike frame and a fixed object, such as a cycle parking stand.

9.3 The Lessee is not permitted to leave the bike in a public place overnight, even if the bike is locked securely using the locks provided.

9.4 The Lessee is encouraged to remove the battery from the Bike whenever it is locked in a public place. Bleeper may charge an additional deductible if the battery is lost along with the Bike. See Appendix 2(h).

9.5 In the event of the loss or theft of the Bike and/or the battery, the Lessee is obliged to:

- a. Report the loss or theft to Bleeper within 24 hours from the moment the Lessee became aware of it; and
- b. Return the key(s) to the Bike to Bleeper without undue delay; and
- c. Report the loss or theft to the police; and
- d. Provide any relevant information regarding the loss or theft without undue delay upon Bleeper's request.

Only if all relevant requirements in this Article 9.5 have been complied with will the Lessee receive a replacement Bike from Bleeper.

9.6 The Lessee must inform Bleeper of the theft or loss of the Bike within 24 hours and follow Bleeper's reasonable instructions, including but not limited to cooperating in a police report and providing all necessary information to Bleeper and its insurer.

9.7 Bleeper may charge a deductible to the Lessee for the theft or loss of the Bike up to the maximum amounts set out in Appendix 2(e).

9.8 If the Bike is found after a theft was reported, the Lessee will be charged a €50 processing and administration fee instead of the deductible.

9.9 Bleeper will inspect the Bike for damage (including theft or loss of the Bike and/or parts thereof) when it is returned. If the Bike is damaged, the damage is presumed to have been caused by the Lessee. Any costs for repairs or replacement are at the

Lessee's expense, unless the Lessee can prove that the damage was already there when the Agreement started or should otherwise be at the expense of Bleeper.

9.10 Bleeper will charge the costs of €50 to the Lessee if a Bike has to be collected from police storage.

9.11 In the event of theft or loss of the Bike, Bleeper will request the Lessee to produce the key(s) and/or the damaged lock(s), which will be used by Bleeper to determine whether the Bike had been double-locked, single-locked or unlocked when the Bike was lost or stolen.

9.12 Failure to produce the key(s) will be interpreted as meaning the Bike was not locked. Failure to produce the damaged lock(s) will be interpreted as meaning the Bike was only single-locked.

9.13 If the battery is lost a deductible will be charged to the Lessee, as set out in Appendix 2(f). This deductible is separate from, and in addition to, the charge for the loss of the Bike. The Lessee is encouraged to remove the battery from the Bike whenever the Bike is locked in a public place.

10. Duration and Termination

10.1 The Agreement is concluded for an indefinite period unless both parties agree otherwise in writing.

10.2 The Lessee can only terminate the Agreement by emailing customercare@bleeperactive.com. Weekly Rental payments will continue until the Bike is returned. The Lessee is not entitled to any partial refund if the bike is returned in the middle of a rental period.

10.3 In the following cases, Bleeper can terminate the Agreement extrajudicially and with immediate effect, without owing any damages and while retaining its rights:

- The Lessee does not comply with this Agreement;
- The Lessee has been declared bankrupt or been admitted to the law debt restructuring scheme;
- Circumstances arise of such a nature that compliance with the Agreement is impossible or that Bleeper cannot be compelled to continue the Agreement as is.

10.4 During the term of notice referred to in Article 10.1, the Lessee still owes the agreed upon remuneration. Bleeper will contact the Lessee during this term of notice

to discuss the return of the Bike. The Bike should be returned at the latest on the last day of the term of notice. The Lessee will cooperate fully with Bleeper in returning the Bike.

10.5 Amounts invoiced by Bleeper before termination become immediately claimable on the termination date.

10.6 The Bike can be returned to the Bleeper Workshop by the Lessee, free of charge.

10.7 If the Bike is not returned by the Lessee on the last day of the term of notice:

- the termination is considered ineffective if the Lessee continues payment in accordance with the Agreement after this date, and the Agreement will continue as is;
- the termination is considered effective if the Lessee does not make any more payments in accordance with the Agreement after this date and does not respond to Bleeper's summons to return the Bike within 14 days, during which term the Lessee owes the full lease fee for one term. After this term passes without use, Bleeper has the right to charge the full value of the Bike to the Lessee in accordance with Article 9 (Theft, Loss & Liability).

10.8 If the Lease is terminated by Bleeper and the Bike is not returned to Bleeper within seven days from the End Date, Bleeper will consider this a theft by the Lessee. In that case, the Lessee will be obliged to compensate Bleeper on a pro rata basis for the loss suffered in the amount equal to the Rent for the relevant type of Lease. Such Charge is without prejudice of the right of Bleeper to request full compensation of the loss suffered by it to the extent that such loss exceeds the Charge set in Appendix 2(g).

11. Bike Replacement

11.1 Replacing a Bike shall only be permitted in case of damage, defects, loss or theft of the Bike. If the Bike is stolen or lost, the Lessee is only entitled to a Replacement if the Lessee is not responsible for the theft or loss.

11.2 Replacement includes the repair of defects or damage to the Bike arising during the Lease which result from fair wear and tear and normal use of the Bike; or, if necessary, the exchange of the Bike for a replacement Bike of a similar type, in each case, provided that the Lessee has complied fully with these General Terms and Conditions.

11.3 There is no additional charge to the Lessee if the Bike exchange takes place at Bleeper's Workshop, during Workshop opening hours.

11.4 The Lessee may request a Bike exchange, by appointment, at a location which they choose within Bleeper's Operating Area. Exchanges cannot be performed outside Bleeper Operating Area. An additional fee will be charged for Bike exchanges which occur away from Bleeper's Workshop - See Appendix 2(j).

11.5 Bleeper will endeavour to accommodate Bike Replacement requests within 24 hours, if the request is made before 1pm on a day on which the Bleeper Workshop is open. The Lessee cannot claim any compensation or payment if this target time is not achieved, and may be liable to pay a Charge if they miss an agreed Replacement appointment.

12. Purchase Options

12.1 In the event that a Lessee decides to purchase a Bike from Bleeper, they can claim a discount equivalent to up to 4 weeks of their Lease payments towards the purchase, subject to the conditions outlined in this section.

12.2 The discount applies to the weekly Lease fee only; it excludes the one-off LeaseBike Joining Fee and any other fees or charges.

12.3 The offer is valid for 12 weeks from the date on which the Lease begins.

12.4 The LeaseBike discount can only be applied towards the purchase of new Bikes. It is not applicable to used or refurbished bikes.

12.5 The LeaseBike discount cannot be used in combination with any other discounts or special offers. It can be used with Cycle-to-Work purchases.

12.6 The LeaseBike discount can be used with the lease of any bike model, towards the purchase of any new bike model, i.e. the Lessee is not restricted to purchasing the bike model which they are leasing.

12.7 Any purchase will be subject to the Terms & Conditions of the Bleeper Shop.

13. Privacy

13.1 Bleeper processes information about the use and/or maintenance of its Bikes as well as personal details of the Lessee for the purposes of this Agreement,

including a copy of the Lessee's ID in accordance with privacy legislation.

13.2 Bleeper reserves the right to install and monitor a tracking device on the Bike as a deterrent to theft and to aid the recovery of lost or stolen Bikes.

14. Ownership

14.1 Bleeper retains ownership of the Bike and Accessories. Upon termination of the Agreement, the Lessee will hand over the Bike and Accessories to Bleeper. This obligation cannot be delayed.

15. Liability

15.1 Bleeper is never liable to compensate the Lessee for any damages other than damages payable in accordance with the legislation. Bleeper is not liable for damages of the Lessee due to improper use of the Bike and/or battery as referred to in these conditions.

15.2 Bleeper is only liable for damages caused by a defect to the Bike if the defect was already present when the Agreement was entered into and Bleeper was or should have been aware of the defect, or if the defect was caused after the Agreement was entered into but was nonetheless attributable to Bleeper. Bleeper is not liable for any personal damages that the Lessee can claim from their insurer or if the Lessee received another type of pay-out for them, unless Bleeper knew or should have known of the defect when entering into the Agreement, or the defect was caused by the intent or gross negligence of Bleeper.

15.3 Should Bleeper be required to pay compensation, this will never exceed the amount of the damages covered by insurance plus the deductible, or the invoice amount paid by the Lessee under this Agreement.

15.4 Bleeper uses subcontractors for the implementation of the Agreement, such as a hosting provider. Bleeper is not liable for any shortcomings under the Agreement if they are the result of shortcomings on the part of its suppliers.

16. Choice of law and authorised court

16.1 Irish law applies to all relations between Bleeper and the Lessee.

16.2 Disputes between the parties about the Agreement or about acts in connection with the Agreement will only be submitted to the authorised court in the district of Dublin.

17. Changes

17.1 Bleeper is authorised to change these terms and conditions. Bleeper must inform the Lessee of the new general conditions before they come into effect. If the amendment means that the Lessee is faced with an amendment that deviates substantially from the original, they are entitled to terminate the Agreement from the date on which the changed conditions take effect.

Appendix 1 - Weight Limits

Bleeper supplies a range of Bike models through LeaseBike. Each Bike model has its own limits for carrying weight, as set out in the table below. The stated weight limit includes the weight of rider:

Maximum Carry Weight (Kilograms)	
Bike Model	Carry Weight Limit
Bimas Transporter	120kg
Veloci Sport	120kg
Veloci Spirit	120kg
Veloci Hopper	100kg
RadRunner 2	136kg
RadWagon 4	158kg
Yuba Kombi E5	180kg

Table 1.1 - Maximum Carry Weights for LeaseBike Models

Appendix 2 - Charges

This appendix sets out an overview of the Charges as referred to in the General Terms and Conditions.

a. Joining Fee

The Lessee will be charged a once-off Joining Fee when they sign up for LeaseBike. This is a non-refundable charge which covers the administrative and logistical costs of setting up the Lease. The Joining Fee for each LeaseBike model is set out in the table below:

LeaseBike Joining Fees	
Bike Model	Joining Fee
Bimas Transporter	€7.99
Veloci Sport	€19.99
Veloci Spirit	€19.99
Veloci Hopper	€24.99
Yuba Kombi E5	€39.99
RadRunner 2	€49.99
RadWagon 4	€59.99

Table 2.1 - Joining Fees for LeaseBike

b. Deposit

The Lessee will be charged a refundable Security Deposit on the day that they collect the Bike. The Deposit must be paid before Bleeper will release the Bike to the Lessee. The deposit will be refunded in full upon the return of the Bike and Accessories, in good condition, at the end of the Lease. The Security Deposit for each LeaseBike model is set out in the table below:

LeaseBike Security Deposits	
Bike Model	Security Deposit
Bimas Transporter	€50

Veloci Sport	€150
Veloci Spirit	€150
Veloci Hopper	€150
Yuba Kombi E5	€200
RadRunner 2	€200
RadWagon 4	€200

Table 2.2 - Security Deposits for LeaseBike

c. Rent

The Lessee will be charged Rent for the Bike on a weekly basis, beginning on the day they collect the Bike. The weekly Rent for each LeaseBike model is set out in the table below:

LeaseBike Weekly Rent	
Bike Model	Weekly Rent
Bimas Transporter	€7.99
Veloci Sport	€19.99
Veloci Spirit	€19.99
Veloci Hopper	€24.99
Yuba Kombi E5	€39.99
RadRunner 2	€49.99
RadWagon 4	€59.99

Table 2.3 - Weekly Rent for LeaseBike

d. Accessories

The Lessee will be provided with a range of Accessories, depending on the Bike model they are leasing. The Lessee is responsible for the accessories. In the event that an accessory is lost, stolen or damaged, Bleeper reserves the right to charge a replacement fee for the accessory based on the amounts set out in the table below:

LeaseBike Accessories	
Accessory	Replacement Fee
Key	€20
U-Lock	€80
Battery Charger	€100
Child Seat	€130
Soft Top Seat	€50
Monkey Cage	€200

Table 2.4 - Accessory Replacement Fees

e. Bike Damage

In the event of damage to the Bike, or part thereof (excluding the battery), Bleeper reserves the right to charge the Lessee for the cost of repairing the damage, as set out in Article 8.2 of the General Terms and Conditions. The maximum fee for Bike damage is set out in the table below:

LeaseBike Damage Charges (Excluding Battery)	
Bike Model	Maximum Charge
Bimas Transporter	€100
Veloci Sport	€200
Veloci Spirit	€200
Veloci Hopper	€250
Yuba Kombi E5	€350
RadRunner 2	€300
RadWagon 4	€350

Table 2.5 - LeaseBike Damage Charges

f. Battery Loss or Damage

In the event of damage to, or the loss of, the battery by the Lesser, Bleeper reserves the right to charge the Lessee, as set out in Articles 8 and 9 of the General Terms and Conditions. This fee is separate from, and in addition to, the fee for the loss or theft of the Bike, as set out in part h below. The maximum fee for battery loss or damage is set out in the table below:

LeaseBike Battery Damage Charges	
Bike Model	Maximum Charge
Veloci Sport	€500
Veloci Spirit	€500
Veloci Hopper	€500
Yuba Kombi E5	€500
RadRunner 2	€500
RadWagon 4	€500

Table 2.6 - LeaseBike Battery Loss or Damage Charges

g. Theft by Lessee

Charges set out for theft by the Lessee as referred to in Article 10.8 of the General Terms and Conditions. In case the Bike has not been returned to Bleeper within seven days from the End Date of the Lease this will be considered as theft by the Lessee. Bleeper reserves the right to apply a Charge to the Lessee for the loss of the Bike. The maximum amount of a Charge for the compensation of a lost Bike due to theft by the Lessee is set out in the table below:

LeaseBike Theft by Lessee	
Bike Model	Maximum Charge
Bimas Transporter	€500
Veloci Sport	€1,500
Veloci Spirit	€1,500
Veloci Hopper	€1,800
RadRunner 2	€1,800
RadWagon 4	€2,400

Yuba Kombi E5	€3,500
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Table 2.7 - LeaseBike Charges for Theft by Lessee

h. Theft or Loss of Bike

In the event that the Bike is lost or stolen, Bleeper reserves the right to apply a Charge to the Lessee for the loss of the Bike. The Lessee will be required to produce the key(s) and/or locks to show that the Bike was locked when it was lost or stolen. The maximum amount of a Charge for the compensation of a lost Bike due to theft or loss is set out in the table below:

LeaseBike Theft or Loss			
Bike Model	Double Locked	Single Locked	Not Locked
Bimas Transporter	€100	€150	€500
Veloci Sport	€200	€300	€1000
Veloci Spirit	€200	€300	€1000
Veloci Hopper	€250	€400	€1300
RadRunner 2	€300	€450	€1300
RadWagon 4	€400	€500	€1900
Yuba Kombi E5	€400	€600	€2950

Table 2.8 - LeaseBike Charges for Theft or Loss of Bike

i. Bike Recovery Fee

If the Bike is recovered after it has been lost or stolen, Bleeper reserves the right to Charge the Lessee for the collection of the Bike, to the maximum amount set out below:

Bike Recovery Fee	
Bike Model	Maximum Charge
Applicable to all LeaseBike models	€50

Table 2.9 - LeaseBike Charges for Bike Recovery

j. Call-Out Fees

Bleeper provides a Call-Out service for the repair or replacement of the Bike, at the Lessee's request. Repair or replacements services are available free of charge at Bleeper's Workshop, but Bleeper reserves the right to charge a fee for Call-Outs based on the maximum amounts set out below:

LeaseBike Repair & Replacement Service		
Location	Expected Wait Time	Call-Out Fee
Bleeper Workshop	Same-Day ^{1,2}	No Charge
Within The Canals	48 Hours ¹	€15
Within The M50	72 Hours ¹	€20
County Dublin outside M50	72 Hours ¹	€50
¹ Monday-Friday, during workshop opening hours. ² Same-Day service is possible if Bleeper is notified before 1pm.		

Table 2.10 - LeaseBike Repair & Replacement Service

k. Breach of Use (Personal Use vs. Heavy Use)

Certain LeaseBike models are only intended for Personal Use, which is defined as being used for up to 250 kilometres per week. If Bleeper has determined that a Lessee has been using a Bike for more than 250km per week or for commercial purposes, a penalty charge may be applied, as set out in the table below. In addition, Bleeper will also retrospectively charge the Lessee a penalty fee of €30 per week for each week of their Lease up to that point. (This is the balance between the Rent of a Heavy Use Bike [€49.99 per week] and a Personal Use Bike [€19.99 per week]).

Breach of Use Fee			
Bike Model	Use Permitted	Maximum Weekly Distance	Penalty Fee
Bimas Transporter	Personal Use	N/A	N/A
Veloci Sport	Personal Use	250km	€80
Veloci Spirit	Personal Use	250km	€80

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Veloci Hopper	Personal Use	250km	€80
Yuba Kombi	Personal Use	250km	€80
RadRunner 2	Personal or Heavy Use	Unlimited	N/A
RadWagon 4	Personal or Heavy Use	Unlimited	N/A

Table 2.11 - Breach of Use Fee

Appendix 3 - Lease Type

This appendix sets out the type of Lease for each Bike model. Certain LeaseBike models are only intended for Personal Use, with a maximum weekly average distance travelled.

LeaseBike Use Type		
Bike Model	Use Permitted	Maximum Weekly Distance
Bimas Transporter	Personal Use	N/A
Veloci Sport	Personal Use	250km
Veloci Spirit	Personal Use	250km
Veloci Hopper	Personal Use	250km
Yuba Kombi	Personal Use	250km
RadRunner 2	Personal or Heavy Use	Unlimited
RadWagon 4	Personal or Heavy Use	Unlimited

Table 3.1 - Lease Type