



Engine / Cylinder Head Core Return Form

Please include this form with all core returns. Industrial Injection will contact you via email or phone to confirm receipt of your core and update you as to the status of your core refund.

Ship all cores to:

RA# _____

Industrial Injection

2858 South 300 West

Salt Lake City, Utah 84115

Customer Information:

SO# _____

Name _____

Address _____

City/State/Zip _____

Phone _____

Email _____

Core Being Returned: _____

Core Charges

All remanufactured engines come with an associated core charge or core deposit. The "core" is the engine and associated parts that are remanufactured and brought back to specifications. When you buy a remanufactured engine, you are expected to send your current engine to us as a "rebuildable core". When we receive your core, it will be inspected to make sure the core is rebuildable. This process may take up to two business weeks. The core charge is refunded once it passes inspection. Partial credit is given depending on engine core condition as per the Engine Core Charge Break Down. (see below)

Core Returns

Cores must be complete and in rebuildable condition in order to receive core credit. A box of parts does not constitute a rebuildable core.

Upon receipt we will inspect the core and refund the core charge less whatever non-wear parts are broken, missing, or damaged. Cylinder heads and engine blocks are subject to crack-checking before a core charge can be refunded.

Cores must be returned within 90 days to receive core credit. All cores must be returned in the original manufacturer's box. Cores returned must be the same as the unit sold.

The customer is responsible for the return of the core. The cores should be packed carefully and in the same way they were received for return in order to protect the core from shipping damage.

Rejected cores can be returned to the customer at additional cost and no core refund will be given. Pre-payment of return shipping must be received before rejected cores can be returned.

Fill out the Core Return Form completely and return it with your core. Cores returned without the appropriate paperwork may be rejected or credit may be delayed. Cores with shipping due will be rejected. Please make your RGA number visible and include it in the Bill of Lading and Ship To address.



LOCATION

Main Shop:

Industrial Injection
2858 South 300 West
Salt Lake City, UT 84115

Hours:

Mon - Fri 8:00 AM - 5:00 PM MST

Contact Us:

(800) 955-0476

www.IndustrialInjection.com

sales@industrialinjection.com