

SHOWER DRAIN WARRANTY

We provide a one year warranty (one year from date of purchase) manufacturer's warranty on Aqualuna grates (Stainless steel and Aluminium range of linear drains). This warranty is limited to the complete product replacement only.

This warranty is offered providing that:

- 1. This warranty is only offered to the original purchaser of the product and only valid if purchased online or in store from Vincent Buda & Company.
- 2. This warranty does not cover waterproofing issues or installation issues. Our installation instructions are a guide only.
- 3. 304 grade stainless steel is recommended for internal use only. The use of it externally will void any applicable warranty in regards to tea staining and discolouration
- 4. The warranty applies as long as damage is not caused by an accident, abuse, misuse, fire, inserts, use of abrasive products, force majeure or an act of God.
- 5. Traffic is in compliance with documentation either online or print.
- Any claim must be made within 14 days of its occurrence and must be made in writing to sales@buda.com.au .
- Included in the documentation should include a copy of the original invoice, the exact problem and photos or the damage and or fault.
- The product should not be sent back until the written approval from Vincent Buda & Company.
- The cost of removal, reinstallation, transport of defective product and any other damages of any kind are not covered by the warranty.
- We shall not be held liable for any injury, loss, cost or other damage that arises from any defect covered under this warranty.
- This warranty does not cover any tea staining which may occur.
- Tea staining is a natural process that may happen to stainless steel products if not cleaned regularly and if product is used in the wrong application.