

T30 Neo FAQ

1. What is the suction power for each mode of the T30 Neo?

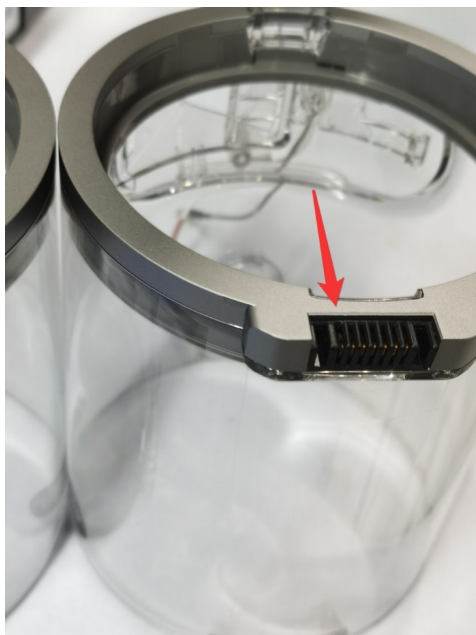
	Turbo	Med	Eco
Main body Suction Power	190AW	42AW	17AW
Brush Suction Power	55AW	15AW	14AW

2. What is the weight of the T30 Neo ?

Mainly made of ABS engineering plastics, the net weight of the T30 Neo main body is 1.76 kg.

3. Is the dust cup washable?

No, it is not suggested to wash the dust cup. Washing the dust cup will cause the oxidation of the electrode tab.



4 . What is the advantage of the battery used on the T30 Neo ?

- (1) Less heat generated during working ;
- (2) longer battery life ;
- (3) same power capacity but brighter weight.

5 . How long could the T30 Neo work ?

	Main brush	Crevice Nozzle	Mini Motorized Brush
Turbo	12 min	7.5min	12min
Med	33 min	38min	36min
Eco	40 min	90min	44min

6.How long does it take to fully charge T30 Neo?

Approximately 3.5 hours. While charging, LED indicators will flash during charging and turn solid after fully charged where the circuit disconnects automatically.

7.Why does the E3 error occur when removing the battery ?

When the cleaner is working or the screen is on, removing battery will damage metal elements of the T30 Neo and cause the E3 notification. Please remove the battery after turning off the cleaner.

8. Could I use the battery pack of my T30/T20/T10 with the T30 Neo ?

No, it is not available.

9. Could I use the filters of the T10/T20/T30 with the T30 Neo ?

Yes, the filters could be used with the T30 Neo.