Dreame Robot

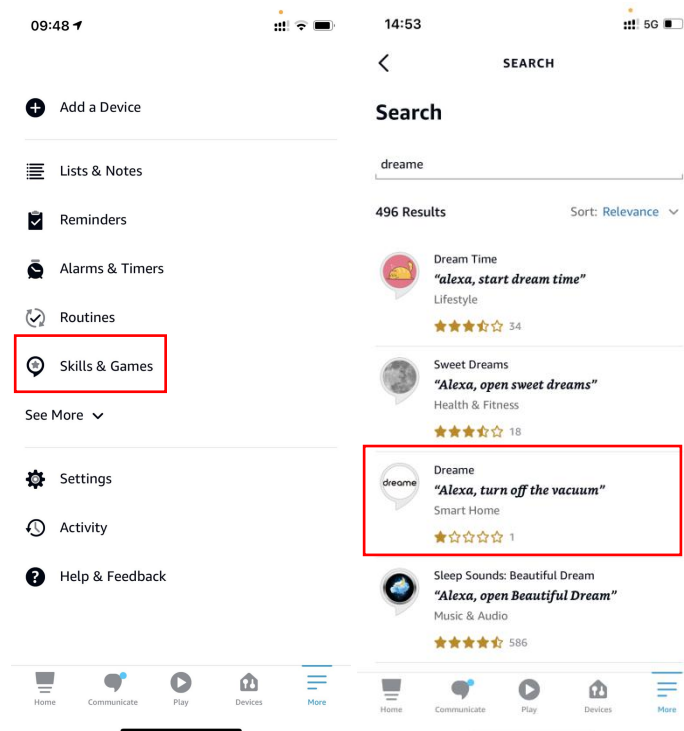# Smart Home integration---Amazon Alexa

FAQs

dreame

dreame

Setup

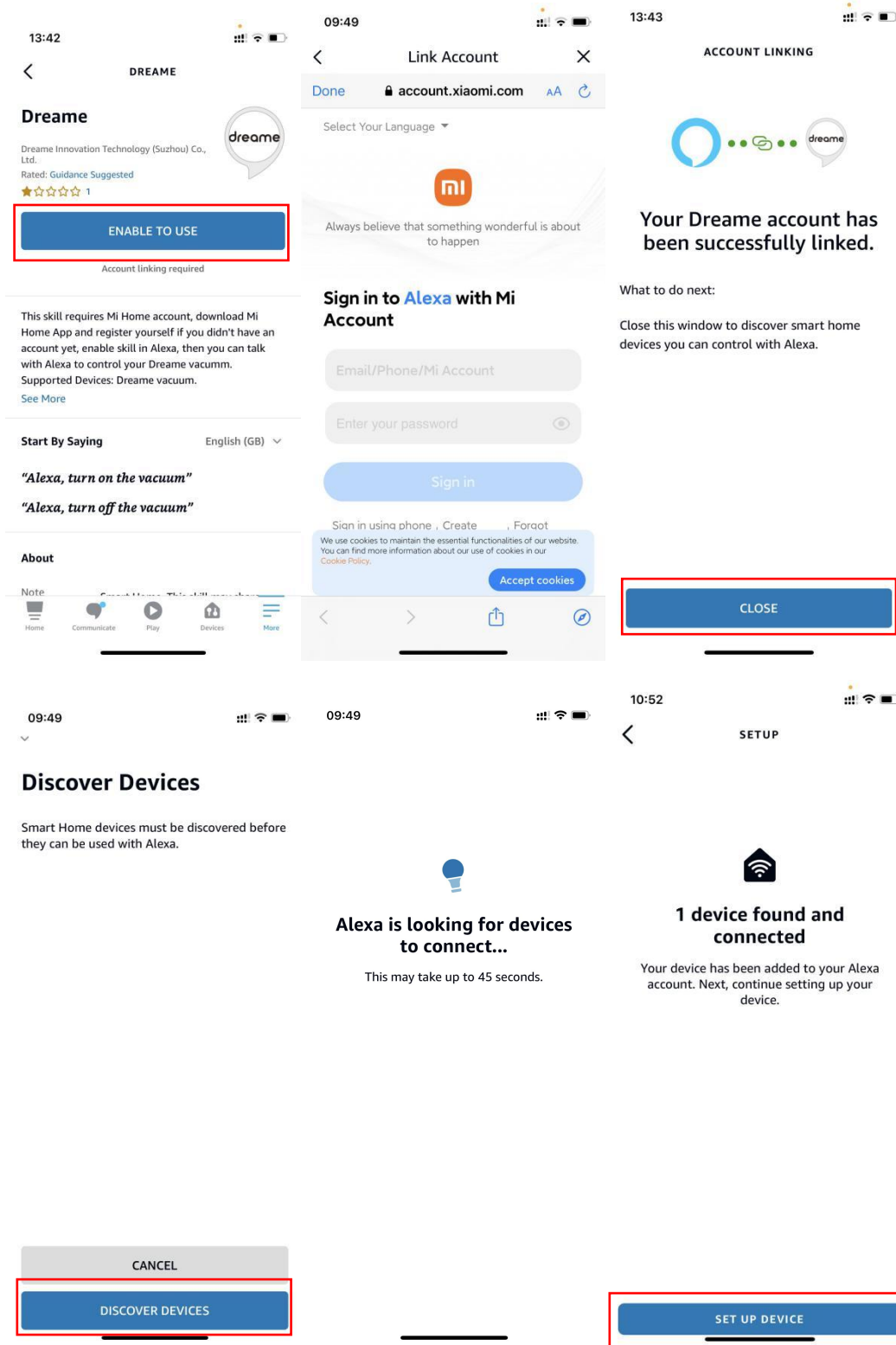## 1. How do I connect the Dreame Robot Vacuum to Alexa via Skill "Dreame" ?

A: "Dreame" is a skill that allows users to bind their Mi ID to Amazon Alexa. After account linked, users will be able to control Dreame devices via Alexa.

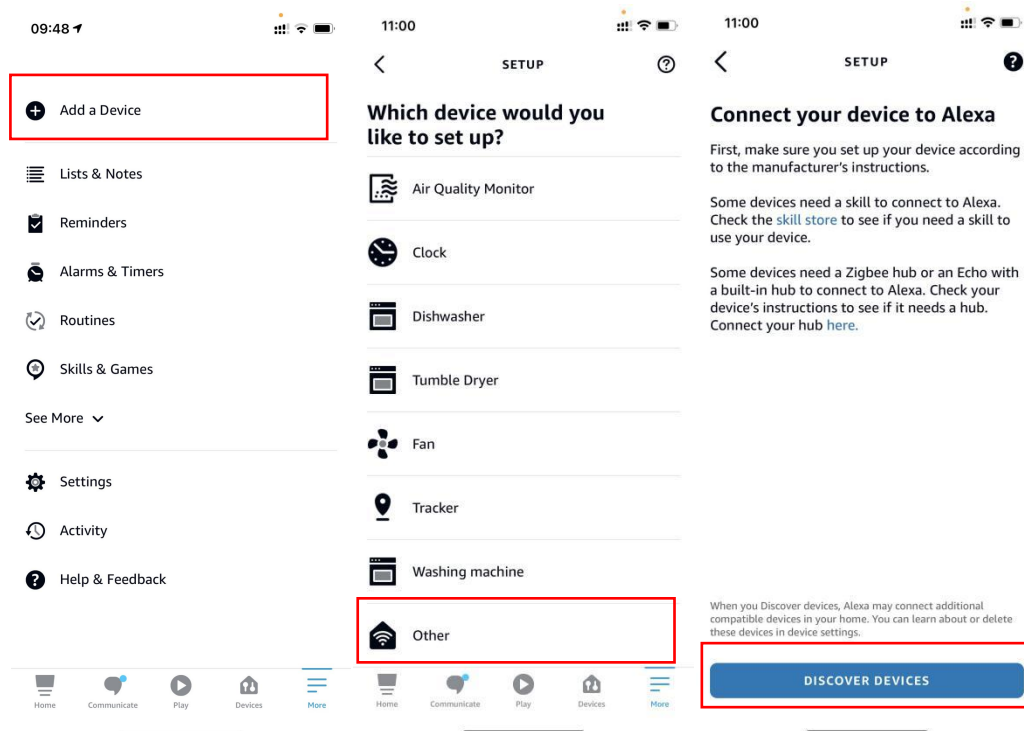**Note: Firstly, make sure your robot vacuum is added and online on Mi Home App.**

1. Go to "Skills & Games" then search for "Dreame".

2. Link your Mi Home App to Alexa to discover devices in your Mi Home account that Alexa can control.

13:42

< DREAME

Dreame

Dreame Innovation Technology (Suzhou) Co., Ltd.

Rated: Guidance Suggested

★☆☆☆☆ 1

ENABLE TO USE

Account linking required

This skill requires Mi Home account, download Mi Home App and register yourself if you didn't have an account yet, enable skill in Alexa, then you can talk with Alexa to control your Dreame vacumm. Supported Devices: Dreame vacuum.

See More

Start By Saying   English (GB) ∨

"Alexa, turn on the vacuum"

"Alexa, turn off the vacuum"

About

Note

Home Communicate Play Devices More

09:49

<   Link Account   ✕

Done   🔒 account.xiaomi.com   AA ↻

Select Your Language ▼

Always believe that something wonderful is about to happen

Sign in to Alexa with Mi Account

Email/Phone/Mi Account

Enter your password   👁

Sign in

Sign in using phone , Create , Forgot

We use cookies to maintain the essential functionalities of our website. You can find more information about our use of cookies in our Cookie Policy.

Accept cookies

13:43

ACCOUNT LINKING

Your Dreame account has been successfully linked.

What to do next:

Close this window to discover smart home devices you can control with Alexa.

CLOSE

09:49

Discover Devices

Smart Home devices must be discovered before they can be used with Alexa.

CANCEL

DISCOVER DEVICES

09:49

Alexa is looking for devices to connect...

This may take up to 45 seconds.

10:52

< SETUP

1 device found and connected

Your device has been added to your Alexa account. Next, continue setting up your device.

SET UP DEVICE

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3. If Alexa does not show "discover devices" option or failed to find connected devices, you can discover manually.
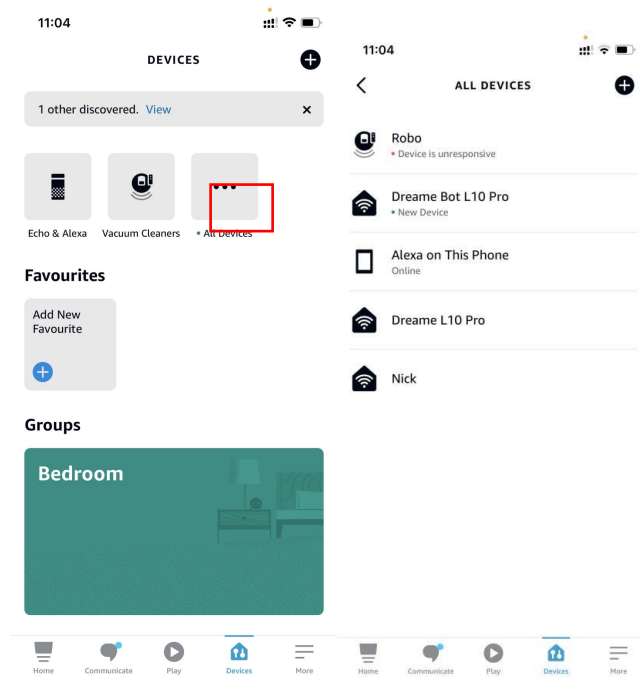
dreame

4. Go to devices list and check if the robot vacuum appears and now you can use your Alexa to start and stop cleaning.

Note: At present, Alexa could only start and stop robot by skill "Dreame".

Supported voice command: "Alexa, turn on <device name>"
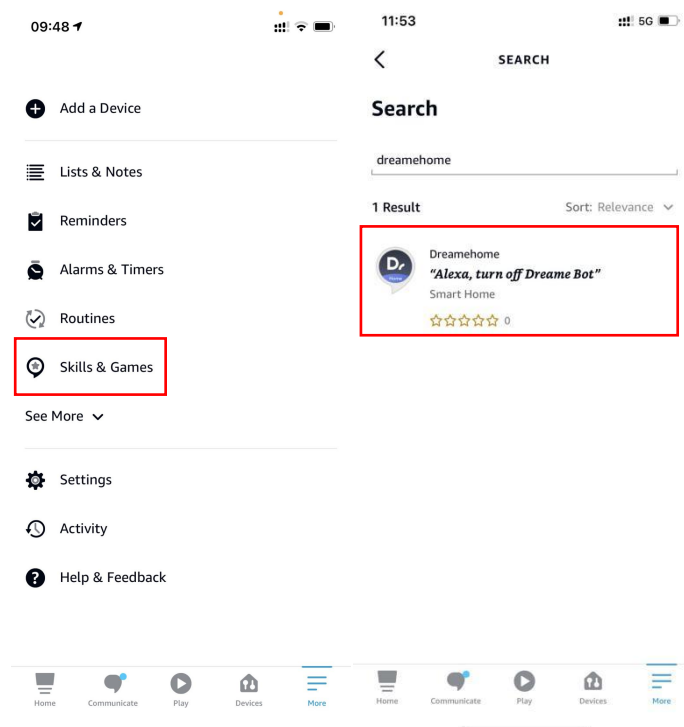
"Alexa, turn off <device name>"

2. How do I connect the Dreame Robot Vacuum to Alexa via Skill "Dreamehome" ?
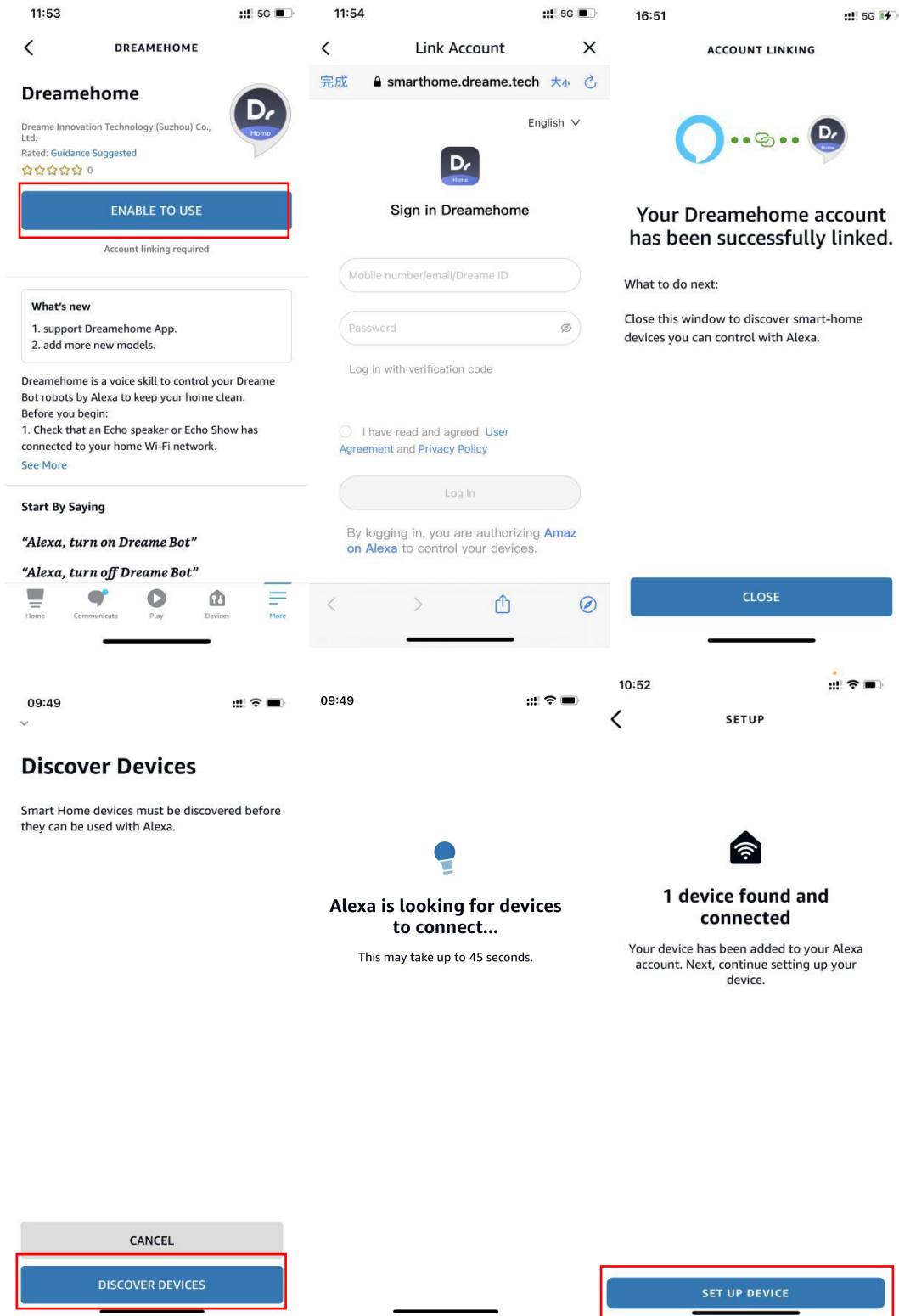
A: "Dreamehome" is a skill that allows users to bind their Dreame home ID to Amazon Alexa. After account linked, users will be able to control Dreame devices via Alexa.

Note: Firstly, make sure your robotic vacuum is added and online on Dreamehome app (not Mi Home).
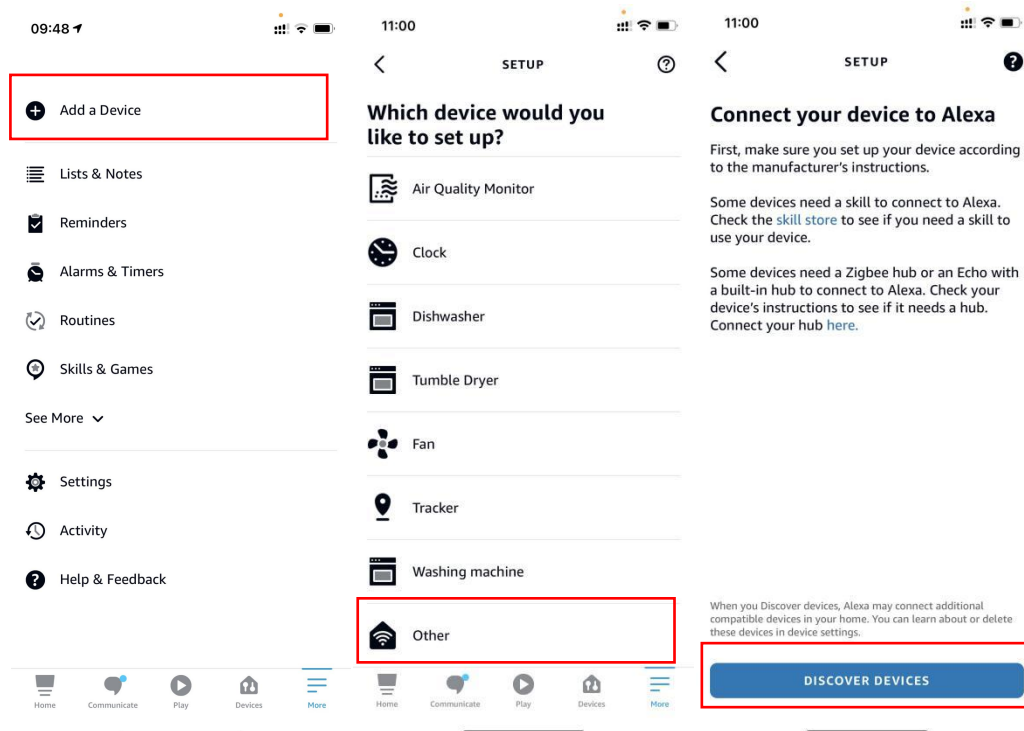
    1. Go to "Skills & Games" then search for "Dreamehome".

    2. Link your Dreamehome app to Alexa to discover devices in your Dreamehome account that Alexa can control.

11:53 .:!! 5G

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DREAMEHOME

Dreamehome

Dreame Innovation Technology (Suzhou) Co., Ltd.
Rated: Guidance Suggested
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ENABLE TO USE

Account linking required

What's new

1. support Dreamehome App.
2. add more new models.

Dreamehome is a voice skill to control your Dreame Bot robots by Alexa to keep your home clean.
Before you begin:
1. Check that an Echo speaker or Echo Show has connected to your home Wi-Fi network.
See More

Start By Saying

"Alexa, turn on Dreame Bot"

"Alexa, turn off Dreame Bot"

Home Communicate Play Devices More

11:54 .:!! 5G

< Link Account X

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English ∨

Sign in Dreamehome

Mobile number/email/Dreame ID

Password 👁

Log in with verification code

○ I have read and agreed User Agreement and Privacy Policy

Log In

By logging in, you are authorizing Amazon Alexa to control your devices.

< > ⬆ 🧭

16:51 .:!! 5G

ACCOUNT LINKING

Your Dreamehome account has been successfully linked.

What to do next:

Close this window to discover smart-home devices you can control with Alexa.

CLOSE

09:49 .:!! 📶 🔋

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Discover Devices

Smart Home devices must be discovered before they can be used with Alexa.

CANCEL

DISCOVER DEVICES

09:49 .:!! 📶 🔋

💡

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This may take up to 45 seconds.

10:52 .:!! 📶 🔋

< SETUP

🏠

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SET UP DEVICE

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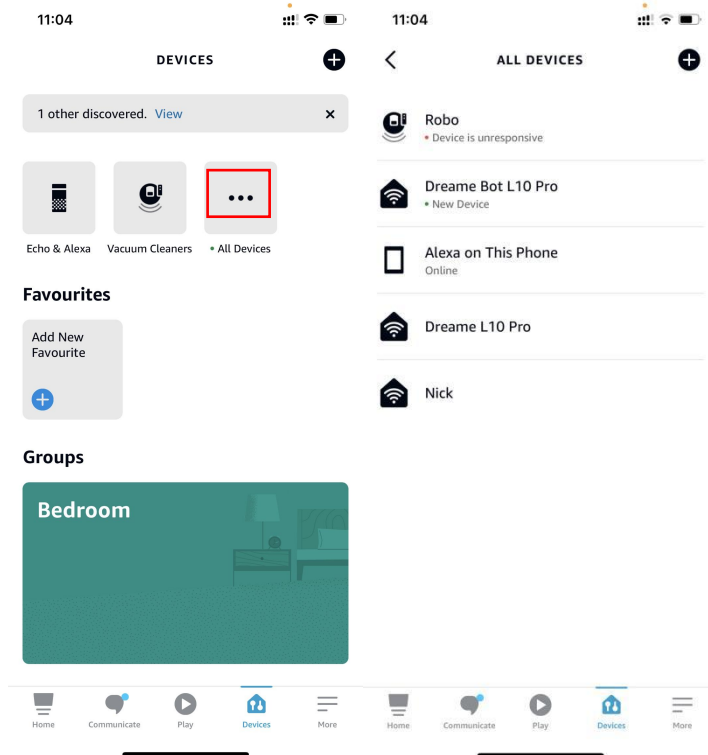
dreame

4. Go to devices list and check if the robotic vacuum appears and now you can use your Alexa to start and stop cleaning.

Note: At present, Alexa could only start and stop robot by skill "Dreamehome".
Supported voice command: "Alexa, turn on <device name>"
"Alexa, turn off <device name>"

dreame

Troubleshooting

1. Which skill to choose, "Dreame" or "Dreamehome"?

A: "Dreame" is the skill for Mi Home app and "Dreamehome" is the skill for Dreamehome app.

2. When linking to the account,why the login page cannot be displayed or a message is displayed to indicate that the login failed?

A: a. Make sure your device is in good Wi-Fi coverage.

b. If your device is in good Wi-Fi coverage, please try again.

3. Why can't Alexa find my devices after linking to the account?

A: a. Make sure you select the skill that corresponds to the app you are currently using.

-If you are using Mi Home, please select the "Dreame" skill.

-If you are using Dreamehome, please select "Dreamehome" skill.

b. Make sure your Mi Home or "Dreamehome" is connected to your device.

c. Make sure your device is currently online.

4. Why does the robot not perform the cleaning task after the voice command is delivered?

A: a. Make sure your robot is currently online.

b. Make sure your robot works normally.

c. Make sure your robot is not in the firmware upgrading process (Otherwise, please try again after completing the firmware upgrade).

d. Make sure that the commands you delivered are currently supported by the robot, see "Which voice commands are currently supported for Alexa?" for details.

5. Which voice commands are currently supported for Alexa?

A: Alexa supports only the start and end commands currently , examples of which are as follows:

a. " Alexa, turn on <device name>"

b. " Alexa, turn off <device name>"

6. Why can't I change the account linked to Alexa?

A: Please clear the cache of Alexa or re-install Alexa App.

dreame