Dreame Robot

Smart Home integration---Google Assistant FAQs

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Setup

1. How do I connect the Dreame Robot Vacuum to Google Home via " Dreame Bot Mihome?

A: "Dreame Bot MiHome" is an action that allows users to bind their Mi Home ID to Google Home. After account linked, users will be able to control Dreame devices via Google Home.

Note: Firstly, make sure your robotic vacuum is added and online on Mi Home.

1. Go to "Set up device", select "Works with Google" then search for "Dreame Bot MiHome".

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2. Link your Mi Home app to Google Home to discover devices in your Mi Home account that Google Home can control.

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3. Go to home page of Google Home and check if the robotic vacuum appears and now you can use your Google Home to control.

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2. How do I connect the Dreame Robot Vacuum to Google Home via "Dreamehome" ?

A: "Dreamehome" is an action that allows users to bind their Dreamehome ID to Google Home. After account linked, users will be able to control Dreame devices via Google Home.

Note: Firstly, make sure your robotic vacuum is added and online on Dreamehome app (not Mi Home).

4. Go to "Set up device", select "Works with Google" then search for "Dreamehome".

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5. Link your Dreamehome app to Google Home to discover devices in your Dreamehome account that Google Home can control.

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6. Go to home page of Google Home and check if the robotic vacuum appears and now you can use your Google Home to control.

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7. After connecting your Dreamehome ID to Google Home, you can use Smart Speaker or go to Google Assistant to control your robot via voice command (Note: You need to use the same Google account to login Google Assistant).







Troubleshooting

1. Which action to choose, "Dreame Bot MiHome" or "Dreamehome"?

A:"Dreame Bot MiHome" is the action for Mi Home app and "Dreamehome" is the action for Dreamehome app.

2. When linking to the account, why the login page cannot be displayed or a message is displayed to indicate that the login failed?

A: a. Make sure your device is in good Wi-Fi coverage.

b. If your device is in good Wi-Fi coverage, please try again.

3. Why can't Google Home find my devices after linking to the account?

A: a. Make sure you select the Action that corresponds to the app you are currently using.



-If you are using Mi Home, please select the "Dreame bot Mihome" action.

- -If you are using Dreamehome, please select "Dreamehome" action.
- b. Make sure your Mi Home or "Dreamehome" is connected to your device.
- c. Make sure your device is currently online.

4. Why does the robot not perform the cleaning task after the voice command is delivered?

A: a. Make sure your robot is currently online.

b. Make sure your robot works normally.

c. Make sure your robot is not in the firmware upgrading process (Otherwise, please try again after completing the firmware upgrade).

d. Make sure that the commands you delivered are currently supported by the robot, see "Which voice commands are currently supported for Google Assistance?" for details.

5. Which voice commands are currently supported for Google Assistant?

A: Examples of supported voice commands are as follows:

- 1. Start the <device name>
- 2. Stop the <device name>
- 3. Pause the <device name>
- 4. Resume the <device name>
- 5. Dock/Charge the <device name>