

BANBÉ

Thank you for shopping with BANBÉ. We hope you love your new purchase!
If for any reason you are not 100% happy with your purchase - please follow the instructions below.

1. Check your items meet our returns criteria (below).
2. Fill out all required information below.
3. Place the item(s) you're returning into a secure parcel along with your completed form.
4. Take your parcel to your local post office and send it to the address below. We recommend sending your parcel via Express or Registered post as we do not accept responsibility for lost items.
5. Once your return has been delivered your request will be processed within 2 business days.

NAME _____

ORDER # _____

EMAIL _____

PAYMENT TYPE

CREDIT CARD

PAYPAL

AFTERPAY

GIFT CARD

RETURN TO:
BANBÉ ONLINE RETURNS
18 BENTLEY STREET
WETHERILL PARK, 2164
NSW, AUSTRALIA

ITEMS BEING RETURNED						
QTY	STYLE NAME	COLOUR	SIZE	REFUND	EXCHANGE	REASON CODE

ITEMS FOR EXCHANGE			
QTY	STYLE NAME	COLOUR	SIZE

REASON CODES

1. Style doesn't suit me
2. Style too big
3. Style too small
4. Change of mind
5. Faulty
6. Incorrect item

RETURNS POLICY

You may return any full priced items for a refund or exchange within 30 days of purchase. Item(s) must be unworn and in their original condition and packaging to receive a full refund or exchange.

You may return any sale item(s) for an exchange only within 30 days of purchase. Item(s) must be unworn and in their original condition and packaging to receive an exchange or credit note only.