



## CARE AND USE GUIDE

### Vacuum Insulated Stainless Steel Mug and Tumbler

#### GENERAL CARE:

- Before first use, and as soon as possible after each use, wash all parts with warm, soapy water. Rinse all parts thoroughly and allow time to dry.
- Contents should not be left in the container for longer than 24 hours. As soon as possible after each and every use, wash all parts with warm, soapy water. Rinse all parts thoroughly with clean water. Allow all parts to dry completely prior to next use or storage
- DO NOT use abrasive cleaners or scrubbers since they may dull the finish.
- DO NOT use bleach or cleaners containing chlorine on any parts of the product.
- This product is top-rack dishwasher safe; however, hand washing is recommended as the dishwasher uses harsher detergents and hot water that may affect the appearance of your product.
- Residual liquids, foods, or other contents may become trapped between product components, such as lid parts, container parts, gaskets (flexible band around lid and/or stopper), or straws (if present in the product). Although this product is top-rack dishwasher safe, hand washing is recommended to ensure that all parts of the product are thoroughly cleaned.
- For maximum thermal efficiency, preheat or pre-chill the product just prior to use. Fill with hot/cold tap water, attach lid, let stand 5 to 10 minutes and empty water. After filling container with contents, re-cover with lid to increase thermal efficiency. Never use a microwave, conventional oven, or other heat source for this purpose.

#### ASSEMBLY & USE:

##### Sealing Lid with Tea Hook

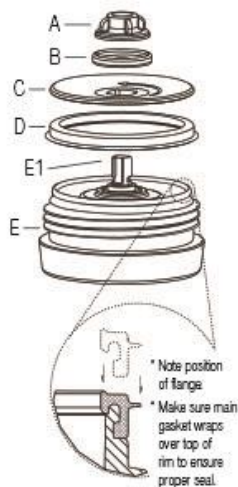


Image for reference only: actual product may vary

1. Remove lid (E) by twisting counterclockwise.
2. Remove retainer (A) by turning it counterclockwise and lifting up.
3. Remove retainer gasket (B) from retainer (A).
4. Remove sealing disk (C).
5. Remove main gasket (D) from underside of lid (E).
6. Wash all parts separately, then re-assemble:
  - a. Main gasket (D) as shown in enlarged diagram above
  - b. Sealing disk (C) with smooth side facing lid
  - c. Retainer gasket (B) on retainer (A)
  - d. Push retainer (A) onto lid post (E1) and turn clockwise to lock.
7. Fill container with contents. Do not overfill: Leave space for the lid (E), to avoid overflow.
8. Replace the lid (E) onto the mug or tumbler by twisting it clockwise.
9. To drink, slide the lever (if present) or push the button (if present) on the lid to the 'open' position.
10. This product comes equipped with an integrated tea hook that accommodates stringed tea bags and most loose leaf tea infusers with separate chain hook. For stringed tea bags, simply wrap the string of the tea bag around the integrated hook and allow the remaining string to hang outside the lid. For loose leaf tea infusers with a chain hook, slide the chain hook through the integrated tea hook and enjoy. For best results, prepare tea per the tea manufacturer's instructions and remove tea bag or infuser after tea is brewed.

#### **WARNINGS:**

- **DO NOT use product in microwave, on stove-top, or in any type of oven**
- **NOT RECOMMENDED FOR USE BY CHILDREN: Keep out of the reach of children, especially when product contains hot contents, which may burn or scald user.**
- **Always test temperature of contents before consuming.**
- **DO NOT overfill the container: Leave space at top of container for lid and stopper (if present), to avoid overflow. Hot contents may burn or scald user if overflow occurs.**
- **DO NOT carry or transport product other than in an upright position. Liquid contents may leak and scald user or cause property damage.**
- **Always use care to maintain product in an upright position when transporting or carrying product.**
- **DO NOT place product in a bag, backpack or other container in which product may shift from an upright position. Liquid contents may leak and scald user or cause property damage.**
- **Check periodically to make sure any gasket (flexible band around lid and/or stopper) is present and properly positioned to prevent contents from passing through stopper when stopper is closed (if applicable to product). Missing, worn or misaligned gaskets may cause product to leak. Leakage of hot contents may burn or scald user.**
- **In general, contents should not be left in container for longer than 24 hours. However, the rate at which contents spoil depends on several factors. Certain contents that include, for example, dairy and/or tomato may start to spoil sooner. Proceed with caution when using the product with quick spoiling contents.**
- **If contents are left in container longer than 24 hours, or you suspect spoilage, use caution when opening container. Contents spoilage can cause pressure inside container to build, possibly leading to forceful ejection of stopper or contents. In such circumstances, before**

**attempting to open container, ENSURE THE OPENING IS POINTED AWAY FROM THE USER OR OTHER PERSONS TO AVOID INJURY.**

- **DO NOT use tools or devices to force container to open.**
- **If you are unable to open container by hand, do not open it and dispose of it at your local waste facility.**
- **DO NOT use to store or carry carbonated drinks or dry ice. This may cause lid/stopper and contents to eject forcefully or leak.**

**LIMITED WARRANTY:**

Thermos L.L.C. warrants this Genuine Thermos Brand product to be free from defects in material or workmanship for five year from date of purchase. This warranty does not cover ordinary wear and tear or color fading, or any condition affected by abuse, neglect, alteration, accident or improper use or maintenance.

We will, at our option, repair or replace any product component part that fails to conform to this warranty within 30 days after its receipt by our factory service department. IN NO EVENT WILL THERMOS BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL OR SPECIAL DAMAGES.

Some jurisdictions do not allow the exclusion of incidental, consequential or special damages, so the preceding exclusion may not apply to you.

This is a factory guarantee.

Please do not return this product to the retailer.

Send defective unit or component along with written explanation of defect directly to:

Thermos L.L.C. - Warranty Service  
355 Thermos Road Batesville, MS 38606, USA  
1-800-831-9242  
[www.thermos.com](http://www.thermos.com)

In Canada:

1-800-669-7065  
[www.thermosbrand.ca](http://www.thermosbrand.ca)

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