

CARE AND MAINTENANCE

During installation and after the flooring is completely installed, all dirt and construction debris should be removed and the floor swept clean. Immediately clean up all spills with a damp rag. Vacuum or sweep the floor regularly to remove all soil, grit and sand. Do not use vacuum with a beater brush. For regular maintenance, sweep dirt and damp mop regularly with warm water and vinyl floor cleaner. Do not use soap based detergents or abrasive cleaners. Instead, use neutral floor cleaners. To avoid possible permanent indentation or surface damage, proper floor protection devices must be used under the furniture and appliances. Exercise care when removing or replacing furniture or appliances. Always use clean equipment! Dirty equipment only redistributes the dirt.

ENVIRONMENTAL REQUIREMENTS

The moisture content of a concrete subfloor should not be over 5%. Higher moisture rates will lead to all types of problems. It will retard the setting of adhesive and also affect the bond strength and adhesion between the adhesive and subfloor. Temperature is also very important. Installation can be performed between 60°F and 80°F. The ideal temperature is about 70°F. Proper acclimation is also of importance. We recommend at least 48 hours of acclimatization so the flooring substrate, the Vinyl plank and the adhesive are exposed to the right temperature.

15 YEARS COMMERCIAL LIMITED WARRANTY

For commercial installations, the product is warranted to be free from manufacturing defects and will not wear through the printed image for 15 years from the date of purchase if installed according to the installation instructions. If a defect covered by this warranty is reported to SLCC in writing within 15 years of purchase, SLCC will supply new material of the same or similar grade sufficient to repair or replace the defective material. Commercial warranty applied on to products that have a 0.5mm wear layer and thicker.

These warranties EXCLUDE and will not pay consequential or incidental damages associated with any warranty claim. SLCC will not pay costs associated with relocation during the repair process such as hotel, meals, or moving and storage of furniture. This limitation does not apply to claims for personal injury. Some states do not allow limits on warranties, or on remedies for breach in certain transactions. In such states, the limits in this paragraph may not apply.

No warranty coverage is provided for flooring that contains obvious defects of any kind that were installed nonetheless. If, before

installation, you discover any flooring that has obvious defects, please immediately contact the dealer from whom the flooring was purchased and replacement flooring will be provided at no cost.

These warranties do not cover damage or unsatisfactory performance caused by excessive moisture or moisture vapor including, but not limited to, improper humidity inside the home, excessive ground moisture that migrates into the home for any reason, excessive subfloor moisture, water leaks caused by broken pipes or appliances, improper cleaning methods such as wet mopping or automated cleaning machines, weather conditions or natural disasters such as flooding or excessive rainfall.