



Customer Repair Form

Please include a printed copy of this form when sending your machine.

A copy of your invoice is required if you wish to claim warranty.

All Inkjecta machines are warrantied against factory faults for 12 months from date of purchase from an authorized retailer.

Ship to this address:

7410 Coca Cola Dr. Unit 107, Hanover MD 21076, USA

Name

Phone

Email

Shipping Address

Shop

Street/Po Box

City/Suburb State/Province

Postcode Country

Machine/Product

Fault Description

*Please be as
descriptive as
possible*

Please List All Parts Included With Repair

Eg: cam, bars, caps, etc

Other Notes

Sending from outside Australia?

You must ensure the value of your package is marked as below \$500 USD.

If not, import duties will be charged and you will either be charged these duties, or your package will be turned back at the border and returned to you.

It is the sender's responsibility to ensure their package reaches us. Please ensure your package has tracking. If you are outside Australia we cannot guarantee that you will not be charged import fees at your nation's customs when we return your repaired machine. If you believe there may be issues with your customs department when we return your machine, please contact them to find out how to best avoid import fees/tariffs *before* shipping to us. Please let us know if there's anything we can do to help reduce the possibility of customs issues. Upon receiving your machine we endeavor to have it shipping back to you within 1-2 business days, however this can be longer if we need to contact you about your repair or if you have placed an order. Inkjecta products are warrantied for 12 months from initial date of purchase from an authorized seller.

By signing below you agree to the terms on this form and that all information included is accurate and correct

If you have any queries about your repair please email support@inkjecta.com

Date

Signed

Inkjecta Use Only - Repair Number