

American Crafts printer limited warranty statement

American Crafts Product: We R Memory Keepers PrintMaker

Duration of Limited Warranty: 1 year

A. Extent of limited warranty

1. This American Crafts (AC) Limited Warranty applies only to AC We R Memory Keepers PrintMaker sold by AC, its subsidiaries, affiliates, authorized resellers, authorized distributors, or country distributors; b) with this AC Limited Warranty.
2. AC warrants to the end-user customer that the AC product specified above will be free from defects in materials and workmanship for the duration specified above, which duration begins on the date of purchase by the customer.
3. For software products, AC's limited warranty applies only to a failure to execute programming instructions. AC does not warrant that the operation of any product will be uninterrupted or error free.
4. AC's limited warranty covers only those defects that arise as a result of normal use of the product, and does not cover any other problems, including those that arise as a result of:
 - a. Improper maintenance or modification;
 - b. Software, media, parts, or supplies not provided or supported by AC;
 - c. Operation outside the product's specifications;
 - d. Unauthorized modification or misuse.
5. AC printer product, the use of non-AC printable accessories (paper, ribbon, washi tape, etc.) does not affect either the warranty to the customer or any AC support contract with the customer.
6. If AC receives, during the applicable warranty period, notice of a defect in any product which is covered by AC's warranty, AC shall replace the product, at AC's option.
7. If AC is unable to replace, as applicable, a defective product which is covered by AC's warranty, AC shall, within a reasonable time after being notified of the defect, refund the purchase price for the product.
8. AC shall have no obligation to replace or refund until the customer returns the defective product to AC.
9. Any replacement product may be either new or like-new, provided that it has functionality at least equal to that of the product being replaced.
10. AC products presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the AC products. Repair of goods may result in lost user-generated data.
11. AC products may contain remanufactured parts, components, or materials equivalent to new in performance.
12. AC's Limited Warranty Statement is valid in any country where the covered AC product is distributed by AC. Contracts for additional warranty services, such as on-site service, may be available from any authorized AC service facility in countries where the product is distributed by AC or by an authorized importer.

B. Limitations of warranty

TO THE EXTENT ALLOWED BY LOCAL LAW, NEITHER AC NOR ITS THIRD-PARTY SUPPLIERS MAKES ANY OTHER WARRANTY OR CONDITION OF ANY KIND, WHETHER EXPRESS OR IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY, SATISFACTORY QUALITY, AND FITNESS FOR A PARTICULAR PURPOSE.

C. Limitations of liability

1. To the extent allowed by local law, the remedies provided in this Warranty Statement are the customer's sole and exclusive remedies.

2. TO THE EXTENT ALLOWED BY LOCAL LAW, EXCEPT FOR THE OBLIGATIONS SPECIFICALLY SET FORTH IN THIS WARRANTY STATEMENT, IN NO EVENT SHALL AC OR ITS THIRD-PARTY SUPPLIERS BE LIABLE FOR DIRECT, INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, WHETHER BASED ON CONTRACT, TORT, OR ANY OTHER LEGAL THEORY AND WHETHER ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

D. Local law

1. This Warranty Statement gives the customer specific legal rights. The customer may also have other rights which vary from state to state in the United States, from province to province in Canada, and from country to country elsewhere in the world.
2. To the extent that this Warranty Statement is inconsistent with local law, this Warranty Statement shall be deemed modified to be consistent with such local law. Under such local law, certain disclaimers, exclusions and limitations of this Warranty Statement may not apply to the customer.

American Crafts Limited Warranty

You may have additional statutory rights against the seller based on your purchase agreement. Those rights are not in any way affected by this AC Limited Warranty.

Visit www.AmericanCrafts.com to access warranty support including troubleshooting tips, product information, and how-to videos. The AC limited Warranty is a commercial guarantee voluntarily provided by AC. The name and address of the AC entity responsible for the performance of the AC Limited Warranty is as follows:

American Crafts
588 W. 400 S., Suite 300
Lindon, UT 84042
USA
801-226-0747 (main office)
800-879-5185 (toll free)