

Returns Form

VIA ROMA

Thank you for shopping at Via Roma Fashion.

Please complete this form if you wish to return your order **within 14 days** of order receipt. We will take the goods back as long as they are unworn and satisfy our RETURN CONDITIONS shown below.

Remember to enclose this form with your returned goods.

My Details

Your Name

Your Order No.

Your Phone No.

Your Email

Return Details

Returned Item(s)	Reason for Return	Exchange or refund? <small>If you require an exchange, please note the product & size you would like.</small>

Return Address: Via Roma Fashions, 144-148 St James Street, Burnley BB11 1NR, UK

Return Conditions

- All returned items must be unworn, unwashed, complete with original tags attached and/or packaging if applicable.
- All Items must be in original, resalable condition
- Please make sure all returned items are well packaged, so as not to be damaged in the post.
- We are not responsible for the return shipping costs of the items.
- If returning footwear, please ensure the box is protected with an outer packaging layer. The box is part of the product, therefore any damage may result in the return being refused.
- Please make sure all return packages are sent with a trackable, insured service as we cannot take responsibility for items damaged or lost in the return transit.
- If returning an item from outside the UK, please clearly mark the package 'RETURNED GOODS', to avoid any customs charges.
- Via Roma are NOT responsible for any return custom charges made.
- Please make sure that the Returns Form is enclosed with your goods or your return may not be processed.