TOTECTORS®

Returns Form

Notes on returning your item:

30 day return: You have 30 days to return your item. Any article bought from our sale category cannot be exchanged or returned. The return of an article is only possible when the article*:

- is in undamaged state
- is not worn and/or used (test shoes only inside and not outside)
- includes the original packaging

Totectors reserves the right to refuse returned items.

Faulty goods: You should also include your invoice and returns form below:

How to return:
Please follow these instructions carefully to ensure a smooth return process:

- Pack the item securely in the original package, if possible
- Fill out this form and include it in the package
- Affix the return label provided below to the outside of the box
- Take the package to any shipping center and pay postage

**doesn't affect your statutory rights*

Returns Form

Please remember to fill in all the details on the Returns Form. It is especially important to complete your customer details and order number so that we can process your return.

Customer Name:

_____

Customer Address:

_____

_____

_____

_____

_____

Post code: _____

Contact no: _____

Order no: _____

Product Code	Product Description	Quantity & Size Returned	Return Code

Faulty Return Comments:

Return Codes:
1. Arrived too late
2. Faulty
3. Incorrect item received
4. Item damaged on arrival
5. No longer required
6. Wrong size

International Brands Group UK Ltd
(Uniserve Group),
192 Salthouse Road, Brackmills
Industrial Estate,
Northampton, NN4 7EX

Returns Label

Please ensure postage has been paid

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www.totectors.co.uk