



DESIMONE
Shoes & Spa

Cancellation Policy

We know - rules suck! We also know that life happens. However, it is important to note that no shows and last minute cancellations leave our hard working aestheticians with empty appointment times, and clients waiting for an appointment miss the opportunity to receive services!

Therefore, in order to ensure that we can accommodate all of our clients, those who do not honor their appointment times will be charged the following cancellation fees

100% OF THE SERVICE PRICE

will be charged for failure to show or cancellation with less than the below mentioned time frames.



INDIVIDUAL APPOINTMENTS:

Require 24 hours notice for cancellations OR rescheduling.



GROUPS OF 2 OR MORE OR WHEN BOOKING 2+ SERVICES

Require 48 hours notice for cancellations OR rescheduling.



PRIVATE PARTIES/EVENTS:

Require 7 days notice for cancellations or rescheduling for the entire event.

**All bookings for packages and groups of 2 or more will be asked for their Visa to hold their appointment*