

MERCHANDISE



LACE XCLUSIVE
EXOTIC VIRGIN HAIR & CLOSURES

EXCHANGE OR REFUND

NAME: _____ DATE: _____

ORDER #: _____ CELL #: _____

EMAIL ADDRESS: _____

PRODUCT NAME/LENGTH	QUANTITY	REASON CODE #	REFUND OR EXCHANGE

Return Reason Codes: Record appropriate number in the Reason Code Number column above

- | | | | |
|-------------------------------|-------------------------|-----------------------------|--------------------------------|
| 1. Wrong quantity received | 5. Duplicate order | 8. Exchange | 12. Incorrect quantity ordered |
| 2. Wrong merchandise received | 6. Product is defective | 9. Related item not sent | 13. Other |
| 3. Purchased elsewhere | 7. Arrived late | 10. Customer not satisfied | |
| 4. Damaged in shipping | 8. Exchange | 11. Incorrect item ordered. | |

(EXCHANGES ONLY) PLEASE LIST ITEMS EXCHANGED FOR:

Lace Xclusive does accept refunds/exchanges on unused merchandise. We will issue the refund/exchange once the returned hair is received by us. For exchanges/returns to be feasible, the item(s) must be returned in its original packaging and is subject to inspection to verify that it is new or unused and has not been used or tampered with prior to processing of any refund. If the hair is deemed to be used or tampered with the items will be sent back to the buyer and the buyer will be charged a \$12.99 shipping fee. Buyer should purchase delivery confirmation on return/exchanges to ensure prompt delivery of items. Lace Xclusive is not responsible for refunding any shipping charges for returns/exchanges. Lace Xclusive LLC is not responsible for lost, stolen, or items damaged during transit.



(866) 491-2720



WWW.LACEXCLUSIVE.COM



CUSTOMERSERVICE@LACEXCLUSIVE.COM

RETURNS DEPT ADDRESS

LACE XCLUSIVE
1506 DESIRE ST
NEW ORLEANS, LA 70117



SIGNATURE: _____

Thank You