



## Quick Start Guide

Maxivision Slim V

### Point of sale

Wall's ice cream branded point of sale is available from P.O.S. Direct. **Tel: 0845 600 6612**

### Warranty

Your cabinet is supplied with a 3 years parts and Labour warranty to protect you against manufacturers defects. If you need assistance please call: 0161 366 2500

### Wall's Refrigeration Solutions Customer Service Department on 0161 366 2500

In order to log a service call you will need to provide the serial number for the cabinet at fault. This can be found on the information plate that is located on the back of the cabinet. Use this space to make a note of the serial number for future reference using a ball point pen:

**SERIAL NUMBER**

Please note that the basic checks detailed in this guide are usually excluded from the warranty. See standard terms and conditions for further information.

**Wall's Refrigeration Solutions reserve the right to charge for faults not covered by the warranty.**

If you are in any doubt contact our Customer Services Department.

### Cabinet Contents Insurance

Please note that your cabinet warranty excludes any liability for loss of product or your insurance excess no matter how caused.

We recommend that you check your Store Policy to ascertain if you are covered for such an eventuality and if not then take separate insurance. It is recommended that you run your freezer for 24 hours before placing stock inside.

### Waste Electrical & Electronic Regulations (WEEE)

In accordance with the WEEE regulations Wall's Refrigeration Solutions is responsible for the final disposal of all equipment purchased on or after the 13th August 2005 - customers will be charged for the distribution costs at the time of collecting the unit.

For equipment purchased before 13th August 2005 Wall's Refrigeration Solutions will make a commercial charge on the customer which covers both the disposal of the unit(s) and the associated distribution costs.



Actual size of gap required at the rear and sides of the cabinet



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**Sales enquiries:** sales@wallsrefrigerationsolutions.com

**Service enquiries:** service@wallsrefrigerationsolutions.com

[www.wallsrefrigerationsolutions.com](http://www.wallsrefrigerationsolutions.com)



# Quick Start Guide

## Maxivision slim V

**Thank you for purchasing a Maxivision V cabinet.**

This guide is designed to ensure you get the optimum performance from your Maxivision V at all times.

By positioning and operating the cabinet correctly and then following a few steps to look after it, your Maxivision V will run properly and efficiently.



Picture may vary

### Positioning Your Cabinet

- The cabinet should be positioned on a flat, level surface and the levelling feet wound down.
- A 5cm gap must be left between the sides and rear faces of the cabinet and the wall or any other fixture or fittings. The side and rear grilles must be kept unobstructed at all times.
- Please note the cabinet will not perform in ambient temperatures over 35°C.
- Site the cabinet away from external sources of heat, eg. radiators, direct sunlight etc.

5cm gap all around



### Operating Your Cabinet

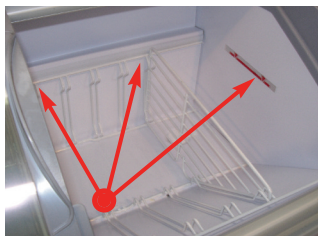
- The cabinet should be left to stand for 4 hours after delivery before being plugged in for the first time.
- The cabinet should be plugged into a suitable 13 amp electrical supply. It should be plugged directly into the mains supply socket and **not attached** to an extension lead or adaptor.
- It will take approximately 24 hours for the cabinet to get down to the required temperature. Ice Cream should not be put inside the cabinet until temperature has been reached.
- Once plugged in and switched on at the mains supply socket it will begin to work. **Please note** that there is no on / off switch.



## Operating Your Cabinet continued...

- This cabinet is not designed to be able to freeze liquid, eg. ice pops. These should be frozen before putting them in.
- Do not exceed the load line on the inside of the freezer. Doing so will result in reduced performance of your cabinet.
- Always keep lids closed whenever possible.

### DO NOT EXCEED LOAD LINE LEVEL



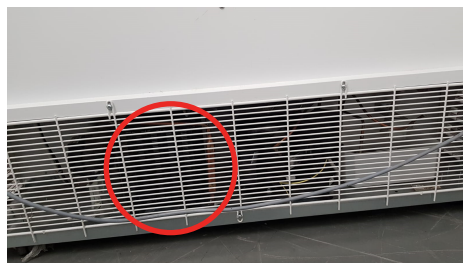
## Temperature Adjustment

- If the correct temperature is not being maintained then adjustments to the cabinet can be made.
- The controller can be found on the right hand side of the top cover. To check the current temperature press the up or down arrow and then leave for 5 sec to show cabinet temperature
- **To change the set point press** up / down arrow s and set point will flash, press up / down to get desired set point and leave 10 seconds to time out and set point will be saved.
- **To turn on the light** press the bottom left button the button will be either a light or SC on the button



## Looking After Your Cabinet

- **Health & Safety:** Before checking and cleaning the condenser the unit should be isolated by unplugging it.
- Even though this cabinet is fitted with a low maintenance condenser that should not require cleaning for long periods of time, it should still be inspected at least once a year for signs of any substantial dust or debris build up.
- **Caution:** Before removing the compressor housing cover, always isolate the unit by completely removing the plug from the power supply. All work on the electrical system and the refrigeration system must be performed by suitably qualified staff.
- To clean the condenser: Isolate the power supply to the freezer and remove the rear grill. Using a soft brush or vacuum cleaner very carefully clean the dust or debris from the condenser. Once cleaned replace the grill and switch the power supply back on.



## Looking After Your Cabinet - Defrost

- When ice begins to build up on the inside of the freezer (approximately 1cm or ½ an inch thick) this indicates that defrosting is required. This should be carried out at least once every six months or more frequently depending on location and use
- Empty the cabinet of all products, isolate the unit by completely removing the plug from the power supply, open all lids / doors.
- Never use sharp implements to scrape the ice as this may damage the walls.
- When the ice has melted use a cloth to remove the excess water inside and then dry off any residual moisture with a soft dry cloth.
- Plug back into power supply and close all lids. Please note that it may take up to 24 hours for the cabinet to get back down to temperature.

## Problem Solving

In the unlikely event that your cabinet is not operating to its optimum performance, you are responsible for ensuring that the following basic checks have been carried out **before** calling out an engineer.

### Cabinet not running correctly:

1. Check the electrical supply.
2. Check the fuse in the mains plug is OK.
3. Check the Controller set point hasn't been lowered or turned off.
4. If the cabinet is plugged into an extension lead, unplug it and plug directly into the mains supply.

### Cabinet is not at the correct temperature:

1. Check that a good air space has been left around the cabinet minimum 5cm.
2. Check the cabinet is not near a heat source if so move it elsewhere
3. Check the lids / doors have not been left open.
4. Check the load line has not been exceeded.
5. Check that the controller has been set correctly.
6. Check if there is a build up of ice inside.
7. Check the condenser grill is not blocked with dust or debris.

### Lighting

Your Maxivision V LED is fitted with low energy high quality LED lighting which is warranted for 3 years from date of purchase.

