

# CO-EXTRUDED COMPOSITE DECK TILES Installation Guide

PLEASE KEEP FOR FUTURE REFERENCE

## DECK TILES INSTALLATION

### 1. Recommended tools

For an easier installation experience, a few tools are recommended: utility knife, jigsaw or circular saw, pencil, mallet, kneepads, measuring tape, synthetic brush, flat screwdriver or scraper level.

### 2. Preparing the surface

Before starting the installation, make sure that the installation area is properly leveled and flat, as well as cleared of any debris. Prior to starting the installation, make sure that any irrigation problems are resolved. **If water was pooling in certain locations prior to the installation, it will continue to do so after the installation and will stay trapped underneath the tiles, potentially causing odor and mold.**

### 3. Planning the positioning

Before laying down the tiles and starting to assemble, make sure to plan the way the tiles will be positioned according to the available surface, as well as the type of pattern desired. Multiple patterns are achievable by interlocking the tiles in different ways: either parallel or perpendicular.

IMPORTANT: Ensure there is adequate space (allowing for heat expansion) between the wall and the tiles. We advise a minimum of 1 to 2 inches (2.5 to 5 cm), depending on the floor coverage.

### 4. Assembling, trimming, and fitting the tiles

It is recommended to start by laying the 1<sup>st</sup> tile on the outer edge of the installation area that is away from the building. It is also recommended to work in a linear or diagonal fashion. Lay down the tiles as planned and trim the tiles as necessary in order to work around any obstructions in the installation area. If cutting is required, measure the area to be cut and verify that no screws obstruct the process. If screws are in place, either eliminate or reposition them, preserving 3 to 6 screws for each tile. Note: Refrain from fastening tiles to any surfaces, as this is a floating floor. Trim the excess material using a circular saw, and it is highly recommended to use saw blades equipped with carbide tips.

### 5. Replacing a tile

Utilize a flat screwdriver or a scraper level to elevate the tile requiring replacement by disengaging it from the tile connection. Insert the new tile carefully into its designated location, ensuring a secure connection to the adjacent tiles using the hooks.

IMPORTANT: Please be aware that composite tiles can respond to fluctuations in temperature. They may contract in colder conditions and expand in warmer weather. The extent of this expansion and contraction will depend on the decking configuration and the prevailing temperature.

## CARE AND MAINTENANCE

- **Remove stains:** Most stains will be rinsed away with water and regular WPC cleaning products.
- Do not spray cleaning products and/or chemicals that are not safe for WPC products.
- Do not drive vehicles on top of the Co-extruded Composite Deck Tiles.
- Do not walk on the Co-extruded Composite Deck Tiles with athletic cleats.
- If the Co-extruded Composite Deck Tiles are exposed to animal waste or urine, **immediately** remove the waste, and rinse the area thoroughly with water.

## **WARRANTY**

J. Sonic Services warrants to the original residential purchaser that, for a period of twenty (20) years from the date of original purchase, under normal residential use and service conditions, the Co-extruded Composite Deck Tiles shall not split, rot, or suffer structural damage resulting from termites. Replacement material will be provided that is as close as possible in color, design, and quality as the replaced material, but J. Sonic Services does not guarantee an exact match as colors and design may change. The following conditions apply to the warranty and may void the warranty if not followed correctly:

- The Co-extruded Composite Deck Tiles must be installed according to the instructions provided by the manufacturer. The owner must follow the care and maintenance guidelines.
- If filing a warranty claim it must be submitted within 30 days of the discovery of manufacturer's defect.
- Proof of purchase, such as a bill of sale is mandatory when requesting warranty service.
- The manufacturer reserves the right to designate a representative to inspect the product in question and remove samples for analysis.
- The warranty includes the replacement material, but exclude shipping costs, labor costs and any other secondary costs.
- The warranty applies only to the original purchaser and is non-transferable.
- The warranty only applies if the Co-extruded Composite Deck Tiles are applied appropriately in a residential environment.

If a valid warranty claim hereunder is made during years six (6) through twenty (20) after the original purchase, recovery will be prorated. If J. Sonic Services is providing replacement materials, it may elect to replace the percentage listed below of the deck tiles otherwise meeting the requirements for a claim, or if it is refunding the purchase price, it may elect to refund the percentage listed below of the purchase price of the deck tiles otherwise meeting the requirements for a claim.

### **PRORATED WARRANTY SCHEDULE**

YEAR OF WARRANTY CLAIM SINCE PURCHASE	PERCENTAGE RECOVERY
Year 1-5	100%
Year 6-7	80%
Year 8-10	50%
Year 11-15	30%
Year 16-20	10%

### **WARRANTY EXCLUSIONS**

The warranty does not cover any damages or defects caused by:

- Improper installation of the products and/or failure to abide by the installation guidelines.
- Use of the products beyond normal use and service conditions, or in an application not recommended by the guidelines and local building codes.
- Movement, distortion, collapse or settling of the ground or the supporting structure on which the products are installed.
- Force majeure, acts of God and environmental conditions.
- Staining from foreign substances (such as dirt, grease, oil, etc.) or weather conditions (defined as harsh exposure to sunlight, weather and atmosphere which will cause any colored surface to gradually fade, chalk, or accumulate dirt or stains).
- Slight variations or changes in color of the products.
- Improper handling, storage, or neglect of the products by the purchaser.
- Decay caused by fasteners.
- Ordinary wear and tear.

J. Sonic Services disclaims liability for any direct or consequential harm or injuries associated with the use of this product resulting from its improper use or installation.

For any question, please contact our Customer Service Department by email at [info@jsonic.ca](mailto:info@jsonic.ca) or by telephone at 1-833-540-2118.