

## 2024 Lubricants Dealer Marketing Programs

Updated October 2023







### **CONTINUED COMMITMENT TO COLLECTIVE GROWTH**

This digital marketing book is built to help you search and navigate from the ease of your desktop or mobile device. The pages are equipped with helpful links to online resources, forms and able to be downloaded and printed at your convenience.

### **HOW TO USE THIS DIGITAL BOOK**

- Simply download this interactive PDF from cenexhub.com onto your desktop or mobile device and open with an Acrobat Reader or related program
- Navigate to program details by scrolling through pages or using the Table of Contents and the Contents navigation found in the upper right hand of the page
- Look for clickable hyperlinks in blue and form icons to access websites and forms
- **TO PRINT:** This book has been formatted as a PDF to easily print on your local printer

### Using the icons below, identify key audiences within each program:



Forestry









**Diesel Repair Shops** 



Manufacturing

### **Core Growth Program**



When you see this icon: The program does not

require documentation to be submitted for

credit if the 2024 Lubricants Dealer Marketing Program Agreement form has been signed and submitted on cenexhub.com.



We are committed to working together for shared success in strengthening your business. With marketing programs and digital tools, you have the support needed to capture and maintain Cenex®-branded lubricant gallons.



### **CONTACT US**

**GENERAL QUESTIONS** 

1-800-852-8186

Lubricants: Press 3

Customer Service: Press 1 Technical Services: Press 2

### **CENEX TOTAL PROTECTION** PLAN® PROGRAM

**Customer Service:** 1-866-863-0827 tppwarranty@collemcvoy.com tppwarranty.cenex.com

**CHS FISCAL YEAR** September 1 – August 31

FOR OTHER KEY CONTACT INFORMATION **CENEX HUB** 

cenexhub.com

### **TABLE OF CONTENTS**



### **2024 DEALER SUPPORT**



**Updates** for 2024

Click to go to page 4



Media, Social and **Marketing Support** 

Click to go to page 4



**Credit Submission Process** 

Click to go to page 5



**Lubricants Education** & Training

Click to go to page 6

### **2024 DEALER PROGRAMS**



**Cenex Total Protection** Plan® Sales Incentive

Click to go to page 7



LubeScan® Used Oil **Analysis Kit Credit Program** 

**Click to go to page 8** 



**Cenex® Premium Products Seminar Program** 

Click to go to page 9





**Equipment Cost Share Program** 

Click to go to page 10

Click for program form



**Bulk Equipment Refresh Program** 

Click to go to page 11

Click for program form



Government **Credit Program** 

Click to go to page 12





**Heavy Duty Expansion Program** 

Click to go to page 13

Click for program form



**Incentivized Heavy Duty Expansion Program** 

Click to go to page 14

Click for program form



**Cenex Lubricants Ad Share Program** 

Click to go to page 15

Click for program form



**Cenex Total Protection Plan Dealer Equipment Program** 

Click to go to page 16



### **RESOURCES**



**CHS Energy Equipment** 

Click to go to page 19



**Lubricants Dealer Marketing Resources** 

Online Resources, page 20



### **HOW TO USE CONTENTS**





TO PRINT: This book has been formatted as a PDF to easily print on your local printer







Gift Cards for **Gallons Program** 

Click to go to page 17



**Cenex Total** 

**Protection Plan** 

Click to go to page 18

Programs by Industry, page 21





In addition to physical VISA® gift cards, new digital and retail options provide flexibility for end users to receive rewards catered to their interests. Additionally, dealers will find increased ease with the new process found on the Cenex Hub. Submitters will receive a confirmation email upon receipt and an update on status when approved. The online platform will expedite reward delivery and help eliminate lost cards when selecting digital gift card options.

### AD SHARE NOW COVERS SOCIAL

Looking for new ways to drive business? Social advertisements on platforms like Facebook, Instagram, LinkedIn and others allow for customization and local targeting to reach the customers that matter to you. New for FY24, preapproved social advertising will now be eligible for Ad Share reimbursement. To participate, reach out to <a href="mailto:lubricantsmarketing@chsinc.com">lubricantsmarketing@chsinc.com</a> for more information on how to start your campaign and remain Ad Share eligible.

### **PROGRAM UPDATES**

Marketing Programs remain a great tool for growing your business and locking in customers. Updated for FY24, the Bulk Equipment Refresh Program will now have an increased cap of \$1,000 (an increase from \$750 in FY23).

### **PRODUCT TRAININGS**

Grow product knowledge and your business with new training materials available on the Cenex Hub. Check out the trainings tab for information. Trainings for Cenex Total Protection Plan® and LubeScan® Used Oil analysis remain available on **cenexrefinedthinking.com** and must be completed between September 1 and December 31, 2023, to be eligible for incentives. See full details on **page 6**.

### STREAMLINED CREDIT PROCESSES

Online submission forms help save time when processing credits. Find the forms and 2024 Lubricants Dealer Marketing Program Agreement Form on cenexhub.com and see details on page 5. Don't hesitate to talk to your District Manager for more information or support in completing your credit submissions.

### MEDIA, SOCIAL AND MARKETING SUPPORT

Smart oils require smart marketing. Cenex Maxtron® Diesel Engine Oils will be promoted across agricultural, fleet and construction media outlets by targeting our key audiences in our Cenex geography. End users can see how premium synthetic lubricants stack up to competitors and how they make a difference in their businesses by visiting maxtronsmart.com.

Cenex Lubricants Marketing is here to help you stay top-of-mind with your customers. Check out the many resources available to you to help you promote and grow your business. Reach out your District Manager for more information.



Support your business with Cenex advertising at the local level with ready-to-use customizable ad materials found on cenexshop.com.



Check out and subscribe to the Cenex YouTube channel for the latest product videos and Cenexperts® Live interviews. Share with your customers on your own social channels.



The Cenexperts<sup>®</sup> Blog is our most popular resource for product information and advice. Visit cenexperts.com for great lubricant information from our experts.



Cenex.com is your top resource for product Safety Data Sheets, Product Data Sheets and the Equipment Lookup Tool. Use these tools to support conversations with new and potential customers.



# LEVERAGE THESE RESOURCES TO PROMOTE YOUR BUSINESS

- Cenex.com
- Cenexperts.com
- CenexShop.com
- Cenex YouTube Channel
- Cenexhub.com









Your credit will be reviewed and processed within 45 days. All credits will be applied directly to your CHS account.



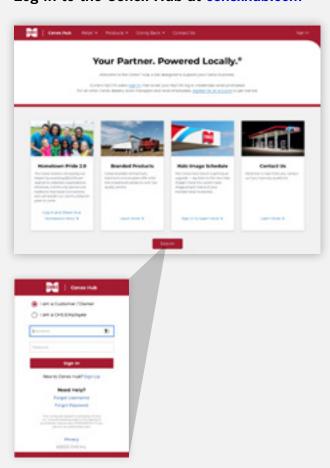
**Questions? Reach out to your CHS Lubricants District Manager.** 

### **ONLINE CREDIT PROCESS**

You can use this new and improved online form process to create efficiencies in time and improve accuracy as you complete your credit submission documents.

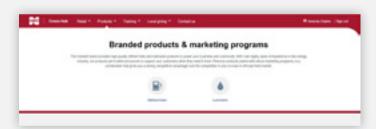


Log in to the Cenex Hub at cenexhub.com

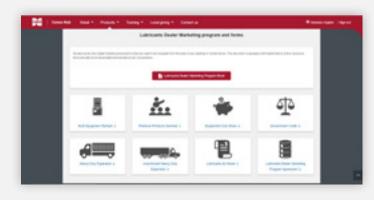




Locate program forms under "Products" tab, then select "Branded Products & Marketing Programs."



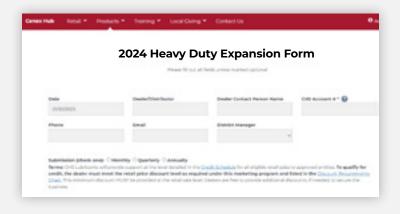
Scroll to locate the Lubricants Program tiles to access forms.





Complete your submission online by filling out the program form and attaching appropriate documents where needed. A confirmation email will be sent to your email when completed.

Documentation is not required for the Core Growth programs (Equipment Cost Share program, Bulk Equipment Refresh program, Government Credit program or Heavy Duty Expansion/Incentivized Heavy Duty Expansion program) if the 2024 Lubricants Dealer Marketing Program Agreement Form has been signed and submitted during FY24. Click the link above to complete the form online.



### **LUBRICANTS EDUCATION & TRAINING**



### **ONLINE TRAINING OVERVIEW**

CHS understands that today's lubricants business is multifaceted, challenging and very technical. In order to arm our valued dealers with the most current information, CHS Lubricants provides robust online training at **cenexrefinedthinking.com** or navigate to the training site via the **cenexhub.com**.

### **COURSES INCLUDE**



### **Fundamentals of Lubricants 101:**

 Provides basic lubricant formulation knowledge and crucial industry concepts.

**Advanced Fundamentals of Lubricants 201:** 

Discusses the precise application information

Cenex Total Protection Plan® & LubeScan®\*:

program and the steps for required LubeScan®

Outlines key features and processes related to the Cenex Total Protection Plan® warranty

Arms you with valuable information on the industry's best risk-management tool and the peace of mind Cenex® lubricants and Cenex Ruby Fieldmaster® Premium Diesel Fuel deliver.

Takes a deeper dive into the technology of

Covers the core understanding of base oils, additives, and creating premium lubricants.

different lubricant categories.

for specific types of lubricants.

Used Oil analysis.



### **Heavy Duty Diesel Engine Oils:**

- Covers the basics of diesel engines and heavy duty diesel engine oils.
- Provides detailed information on the difference between the Cenex brand of heavy duty diesel engine oils and competitive products.



### **Essentials of Tractor Hydraulic Fluids:**

 Outlines the importance of using a quality tractor hydraulic fluid and how it can extend the life of equipment.



### **Guide to Grease:**

An impactful video course that provides indepth information on the ingredients that make up a grease and how the thickener plays into grease selection and application.







**IMPORTANT!** 

**Complete the Cenex Total Protection Plan** 

September 1 – December 31, 2023, to be

(TPP) and LubeScan course between

eligible for TPP sales incentives.





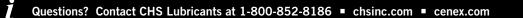
Register and get started cenexrefinedthinking.com.

- Don't have a login? It's easy! Click "register now" on the homepage.
- Lost your password? Click "login" and select "request new password" and enter your username or email.

### **CENEX HUB**

See new training videos on **cenexhub.com** to help grow your business.





### 2024 CENEX TOTAL PROTECTION PLAN® SALES INCENTIVE



Eligible Cenex® salespeople, working with an authorized Cenex Lubricants distributor, who meet the following requirements, will be rewarded for warranty sales during fiscal year 2024.

### **REWARD REQUIREMENTS**

- Must sell 12 warranties in FY24 to begin earning incentives. Once 12 warranties have been activated, the representative will receive the cumulative incentive amount for those sales.
- Must complete the cenexrefinedthinking.com Cenex Total Protection Plan® and LubeScan® online training course, between September 1-December 31, 2023.
   No extensions will be granted.

Rewards will be distributed as follows once the 12 warranty threshold has been met:

Warranty Type	New Customer	Existing Customer
New Equipment Warranty – Synthetics and Cenex® Ruby Fieldmaster®	\$100	\$50
New Equipment Warranty – Synthetics without Cenex Ruby Fieldmaster, Conventional with or without Cenex Ruby Fieldmaster	\$75	\$25
Used Equipment Warranty	\$75	\$25

New employees, hired after December 31, 2023, will have 30 days to complete the Cenex Total Protection Plan and LubeScan online training course. The 12 warranty threshold will be prorated based on the hire date. Please notify CHS Lubricants Marketing at <a href="mailto:lubricantsmarketing@chsinc.com">lubricantsmarketing@chsinc.com</a>.

\*To achieve max values as stated, all customers must sign up New Equipment, must be new to Cenex® Lubricants and use either synthetic Maxtron® Enviro-EDGE® or Maxtron DEO diesel engine oil and Cenex Ruby Fieldmaster®.

Non-CHS employees will receive VISA® gift cards, totaling earned incentives, on a quarterly basis. CHS employees will receive a quarterly direct deposit through CHS Inc. Payroll in the total amount of earned incentives, less taxes.

**Terms:** Incentives paid/fulfilled quarterly. Fulfilled within 30 business days of the end of each quarter. Any cumulative reward over \$600 received by a non-CHS employee is taxable. 1099 forms will be distributed to non-CHS employee participants who receive gift cards. Warranty sales on dealers equipment do not qualify for incentives. **Gift cards expire as specified on gift card, and expired gift cards will not be replaced by CHS.** 



### **UP TO A \$1,350 VALUE!\***

- Entry: Individual sells 12 warranties in a fiscal year
- Reward: Earns up to an estimated \$1,200 for all new customers, \$600 for all current customers
- Bonus: Earns an additional \$150 PLUS a Cenex
   Total Protection Plan shirt!



### **UP TO A \$2,250 VALUE!\***

- Entry: Individual sells 20 warranties in a fiscal year
- Reward: Earns up to an estimated \$2,000 for all new customers, \$1,000 for all current customers
- Bonus: Earns an additional \$250 PLUS a
   Cenex Total Protection Plan jacket!



### **UP TO A \$4,150 VALUE!\***

- Entry: Individual sells 30 warranties in a fiscal year
- Reward: Earns up to an estimated \$3,500 for all new customers, \$1,750 for all current customers
- Bonus: Earns an additional \$650!



### **REWARD REQUIREMENTS:**



Sell 12 warranties during FY24 (new hires are prorated)



Complete the Cenex Total Protection Plan and LubeScan training September 1 – December 31, 2023 (new hires after have 30 days to complete)



Opportunity for quarterly apparel incentives



Sell more and join our Club, Silver and Gold levels of rewards!



### 2024 LUBESCAN® USED OIL ANALYSIS KIT CREDIT PROGRAM

September 1, 2023 - August 31, 2024





### **HOW IT WORKS**

Assist Cenex® dealers, who have and maintain a minimum two-year average of 50,000 gallons or more of Cenex-branded lubricants\* and grease products, in retaining existing or securing new gallons by providing up to \$10,000 in credit toward purchases of LubeScan® Used Oil Analysis Kits.



### **PROGRAM DETAILS**

Dealers with a minimum two-year average (based on FY22 and FY23 purchases) of 50,000 gallons or more of Cenex-branded lubricants\* and grease will receive up to \$10,000 in credit towards their FY24 LubeScan kit purchases.

At the end of the fiscal year, dealers will be issued a credit based on FY24 LubeScan kit purchases, up to their account's allocated amount, as long as the dealer maintains or grows beyond their two-year average of Cenex lubricants purchases.

If, at the end of FY24, the dealer does not maintain or grow beyond their two-year average of Cenex lubricants purchases, CHS reserves the right to issue credit for only half the value of purchased LubeScan kits during the previous 12-month period.



### **TERMS**

- Maximum credit allocation per account, up to a maximum of \$10,000, will be figured at \$.10 per gallon, using the established FY22 and FY23 two-year average.
- Eligible dealers will be notified no later than September 30, 2023, if their FY22 and FY23 two-year average of annual Cenex-branded lubricants and grease purchases are at or above the minimum 50,000 gallons.
- Credits will be given 45 days after the close of FY24.





LubeScan kits must be purchased through **CHS Lubricants Customer Care.** 

Call: 1-800-852-8186, ext. 3.

Refer to your latest Cenex-branded lubricants price book for kit pricing.



### **DEALER'S TARGET AUDIENCE**





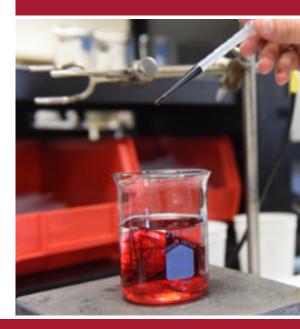








Eligible dealers can use this program to retain existing and secure new gallons.



<sup>\*</sup>Drip oil and DEF purchases do not qualify towards the 50,000 gallon two-year average minimum.

## 2024 CENEX® PREMIUM PRODUCTS SEMINAR PROGRAM

September 1, 2023 - August 31, 2024







### **HOW IT WORKS**

CHS Lubricants Marketing and Refined Fuels will help dealers with the cost of conducting educational enduser meetings that highlight the benefits and value of Cenex®-branded premium products.

Dealers will receive a total of \$30 per attendee (\$15 of funding from the Cenex® Premium Diesel Ad Share program and \$15 from Cenex Lubricants) when the event meets the program Requirements listed at right.



### **PROGRAM PROCESS**

- 1. Contact CHS Lubricants and Refined Fuels District Manager to discuss details for program
- 2. Determine objectives, plans for the meeting and each employee's responsibility
- 3. Plan event and staff with CHS Lubricants and Refined Fuels sales representatives
- 4. Determine customers and prospects who should attend and receive a formal invitation. Digital and mailer invitations are available on cenexshop.com (or through your District Manager)
- 5. Host meeting and collect required documentation:
  - Picture of full participant list and picture of attendees at the event
  - Meeting agenda
- 6. Locate form on cenexhub.com



### **REQUIREMENTS**

CHS Lubricants and Refined Fuels will provide Cenex Premium Product Seminar support when the following criteria and documentation are provided:

- Minimum of 10 end-user attendees
- Meetings must include a 90-minute presentation on Cenex-branded Lubricants and Premium Diesel products to qualify for reimbursement
- A dedicated CHS sales representative from both Lubricants and Refined Fuels must be in attendance
- Presentation material must include the preapproved Cenex Lubricants and Premium Diesel PowerPoint deck: to obtain a copy, contact either the Lubricants or Refined Fuels marketing team
- Any presentation materials outside of the preapproved Cenex Lubricants and Premium Diesel PowerPoint deck, must be approved by a CHS District Manager before the event
- Picture of full participant list and picture of attendees at the event



You can use Ad Share dollars to purchase approved items from Cenex Shop for supporting your event.

**QUESTIONS?** Please contact **lubricantsmarketing@chsinc.com** or cenexadshare@chsinc.com to ensure eligibility.



### **DEALER'S TARGET AUDIENCE**



### **IDEAS TO MAKE THE MEETING A SUCCESS**

- Develop a communications and promotions plan to advertise the event
- Within one week, follow-up to:
- Thank the customer for attending
- Solicit comments and answer any questions
- Ask for their product order



### 2024 EQUIPMENT COST SHARE PROGRAM

September 1, 2023 - August 31, 2024







Reminder to complete the 2024 Lubricants **Dealer Marketing Program Agreement Form** on cenexhub.com





### **HOW IT WORKS**

- Dealers can grow new gallons in a variety of industries by offering **NEW** end-user customer equipment
- Dealer purchases equipment on behalf of end user
- CHS provides cost-share support on eligible equipment



### **QUALIFYING EQUIPMENT**

- Tanks
- Stands
- Reels
- ATF flush equipment
- Pump
- Hoses
- Oil level monitoring system
- Equipment contract buy out



### **NON-QUALIFYING COSTS**

- Labor to deliver, set-up or install the equipment
- Equipment for any other end user (non-transferable)
- Dealer or redistributor's equipment used to distribute oil
- Freight charges



### **PROGRAM PROCESS**

- 1. Identify prospect with CHS District Manager
- 2. Establish equipment needs and support
- 3. Collect required documentation\*
- 4. Locate form on **cenexhub.com**



### **TERMS**

Dealers may receive up to 75% of the total outof-pocket equipment cost per new end user at the time of sale with a maximum amount indicated in the program tiers chart.

EQUIPMENT COST SHARE PROGRAM TIERS		
Gallons Purchased	Max Credit	
300 – 499 gallons	\$750	
500 – 1,599 gallons	\$2,500	
1,600 – 2,599 gallons	\$4,000	
2,600 – 4,000 gallons	\$6,000. If between \$4,001-\$6,000, preapproval from CHS Regional Sales Director is required.	
4,001+ gallons	If greater than \$6,000, District Manager must have preapproval from CHS Lubricants Marketing.	

# **DID YOU KNOW?**

The Equipment Cost Share program can be used with the 2024 Government Credit program, the Heavy Duty Expansion program and the Incentivized Heavy Duty Expansion program. If used with one of these programs, the Equipment Cost Share program tiers are capped as follows:

### When used with 2024 Government Credit Program

Annual Lubricants Volume	Maximum Equipment Cost Share Credit
500 – 899 gallons	\$1,000
900 – 2,000 gallons	\$2,000
2,001 – 4,000 gallons	\$4,000
Above 4,000 gallons	\$6,000

### When used with 2024 Heavy Duty Expansion (HDE) **Program or Incentivized HDE Program**

Annual Lubricants Volume	Maximum Equipment Cost Share Credit
900 – 2,000 gallons	\$2,000
2,001 – 4,000 gallons	\$4,000
Above 4,000 gallons	\$6,000



**GREAT PROGRAM TO COMBINE WITH THE 1, 2, 3, REWARDS PROGRAM, SEE PAGE 19** 



### **DEALER'S TARGET AUDIENCE**









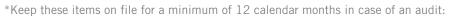


Prospective end users that purchase a MINIMUM of **300 gallons annually** who have not purchased Cenex® lubricant products in the last 24 months.



**CHS Energy Equipment provides** customers with competitive pricing and expert customer service. For information, contact 1-800-852-8186, Option 1.





- An itemized equipment invoice
- An itemized list of equipment given to the end user
- Sales receipts, account invoices, or computer sales reports by the customer
- Required documentation must include date of purchase, end-user name and location, Cenex product name purchased, quantity sold, and price per gallon

CHS Lubricants reserves the right to audit submissions for this program at any time.

### 2024 BULK EQUIPMENT REFRESH PROGRAM

September 1, 2023 - August 31, 2024







**IMPORTANT!** 

**GREAT PROGRAM TO COMBINE** 

WITH THE 1, 2, 3, REWARDS

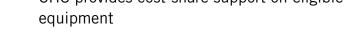
PROGRAM, SEE PAGE 19

Reminder to complete the 2024 Lubricants **Dealer Marketing Program Agreement Form** on cenexhub.com



### **HOW IT WORKS**

- Dealers can retain gallons by offering current end-user customers with EXISTING bulk product or bulk grease dispensing equipment, the new or upgraded equipment needed to continue to do business with **CHS Lubricants**
- Dealer purchases equipment on behalf of end user
- CHS provides cost-share support on eligible





### **QUALIFYING EQUIPMENT**

- Tanks Stands
- Reels
- ATF flush equipment
- Pump, metering dispensing gun
- Hoses
- Oil level monitoring system
- Bulk grease dispensing equipment



### **PROGRAM PROCESS**

- 1. Identify qualified prospect with District Manager
- 2. Build a list of equipment needs
- 3. Collect required documentation\*
- 4. Locate form on cenexhub.com



### **TERMS**

Dealers may receive 50% reimbursement, up to \$1,000, to cover the costs to upgrade bulk tank systems for end-user customers.

Dealers can make only one submission for an end user per fiscal year. Ensure all items are included in the submission if using the \$1,000 max credit amount. Multiple credit submissions will not be accepted regardless if total does not exceed \$1,000 max credit.



# **CONTENTS**

### **DEALER'S TARGET AUDIENCE**









Prospective end users must purchase a MINIMUM of 300 gallons annually.



**CHS Energy Equipment provides** customers with competitive pricing and expert customer service. For information, contact 1-800-852-8186, Option 1.



### **NON-QUALIFYING COSTS**

- Labor to deliver, setup or install the equipment
- Equipment for any other end user (non-transferable)
- Dealer or re-distributor's equipment used to distribute oil
- Freight charges



- An itemized equipment invoice of upgraded equipment
- Sales receipts, account invoices, or computer sales reports by the customer
- Required documentation must include date of purchase, end-user name and location, Cenex product name purchased, quantity sold, and price per gallon

CHS Lubricants reserves the right to audit submissions for this program at any time.



### 2024 GOVERNMENT CREDIT PROGRAM

September 1, 2023 - August 31, 2024







Reminder to complete the 2024 Lubricants **Dealer Marketing Program Agreement Form** on cenexhub.com



### **HOW IT WORKS**

Assist dealers in securing **NEW** sales to local, county or state government entities, or retaining existing government entity customers of their dealership. NEW customers are identified as end users who have not purchased any Cenex® Lubricants in the last 24 months.



### **QUALIFYING PRODUCT**

Government credits are available on all sales of Cenex Lubricant products, with the exception of grease and transformer oil.



### **PROGRAM PROCESS**

- 1. Submissions for credit will be accepted on a monthly or quarterly basis, ONLY
- 2. Collect the required documentation\*
- 3. Locate form on cenexhub.com



### **TERMS**

CHS Lubricants will provide \$2.10 per gallon support for all retail sales to approved entities when discount requirements are met.

To qualify for credit, the dealer must meet the retail price discount level as required and listed in the chart below. This minimum discount MUST be provided at the retail sale level. Dealers are free to provide additional discounts, if needed, to secure the business.

Discount Requirements		
Bulk Cenex Lubricants**	\$0.25/gal. below the "From Plant" price	
Packaged Cenex Lubricants	\$0.50/gal. below the "Full Truckload/38,000 lb." price	
Prices as shown in the most current Cenex Lubricants Price Book		



District Manager must be notified of potential business and approve inclusion in the Government Credit program for submitting entity to qualify.



Accounts that participate in CHS pricing programs are ineligible to participate in enduser programs, such as Gift Cards for Gallons.

When used in conjunction with the Equipment Cost Share program submissions that qualify will be capped at the maximum credit amounts as listed on page 10.



### **DEALER'S TARGET AUDIENCE**



Examples of government accounts include:

- Local townships
- Tribal government entities
- County shop facilities
- Public Works facilities
- Public school districts
- Public school bus garages
- DOT garages

Hospitals, energy facilities or private organizations that operate for profit or not-forprofit are not eligible.



CHS Lubricants reserves the right to audit submissions for this program at any time.

<sup>\*</sup>Keep these items on file for a minimum of 12 calendar months in case of an audit:

Sales receipts, account invoices, or computer sales reports by the customer

Required documentation must include date of purchase, end-user name and location, Cenex product name purchased, quantity sold, and price per gallon

<sup>\*\*</sup>For tote pricing, please reach out to your District Manager.

### 2024 HEAVY DUTY EXPANSION PROGRAM

September 1, 2023 - August 31, 2024







Reminder to complete the 2024 Lubricants **Dealer Marketing Program Agreement Form** on cenexhub.com



### **HOW IT WORKS**

Assist dealers in securing sales to **NEW** large accounts that purchase a minimum of 900 gallons of qualifying product within the program dates. New customers are identified as end users who have not purchased Cenex® Lubricants in the last 24 months.



### QUALIFYING PRODUCTS

Credits are available on the qualifying Cenex Lubricant products listed in the provided Credit Schedule.



### **PROGRAM PROCESS**

- 1. Identify qualified prospect with District Manager.
- 2. Retail end-user customer must purchase a minimum of 75 gallons per month.\*
- 3. Collect the required documentation\*\*
- 4. Locate form on cenexhub.com



### **TERMS**

support for all retail sales to approved entities when discount requirements on eligible products from the Credit Schedule take place.

retail price discount level as required under this marketing program and listed in the chart below.

retail sale level. Dealers are free to provide additional discounts, if needed, to secure the business.

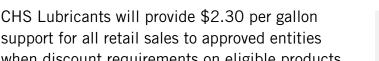
	Credit Schedule for All Dealers		
Lubricants	Maxtron® Enviro-EDGE®, Maxtron® DEO, Maxtron® PCMO, Superlube TMS®, Irriflex®, Superlube NG 15W-40, Maxtron® THF+, Indol®, Indol® MV, Indol® EH, Indol® NZ, Hydrostatic MV 46, Qwiklift® HTB®, Qwiklift® HTB® Low-Vis, Maxtron® MT, Maxtron® AII-Syn HD ATF, Maxtron® ATF SS8, Maxtron® Multi-Vehicle ATF Low Vis, Maxtron® Power Transmission Fluid MV, Power Transmission Fluid, Maxtron® Enviro-EDGE® GL 75W-90, Maxtron® GL 75W-140, Maxtron® GL 80W-140, MP Gear Lube 80W-90, MP Gear Lube 85W-140	\$2.30/gallon	

\*CHS Lubricants requires a monthly minimum submission of 75 gallons, a quarterly minimum submission of 225 gallons, or an annual submission of 900 gallons. If these gallon requirements are not met on the submission, it will be denied. The cumulative minimum gallon requirement per submission is 75 gallons per month, based on the time the end-user customer account has been on the program for that fiscal year (September 1, 2023 through August 31, 2024). See the equation in the sidebar to determine minimum submission.

- \*\*Keep these items on file for a minimum of 12 calendar months in case of an audit:
- Sales receipts, account invoices, or computer sales reports by the customer
- Required documentation must include date of purchase, end-user name and location, Cenex product name purchased, quantity sold, and price per gallon

CHS Lubricants reserves the right to audit submissions for this program at any time.

- <sup>1</sup> For tote pricing, please reach out to your District Manager.
- <sup>2</sup> A shop that services large, heavy duty vehicles and/or equipment.



To qualify for credit, the dealer must meet the

This minimum discount MUST be provided at the

Credit Schedule for All Dealers		
Lubricants	Maxtron® Enviro-EDGE®, Maxtron® DEO, Maxtron® PCMO, Superlube TMS®, Irriflex®, Superlube NG 15W-40, Maxtron® THF+, Indol®, Indol® MV, Indol® EH, Indol® NZ, Hydrostatic MV 46, Qwiklift® HTB®, Qwiklift® HTB® Low-Vis, Maxtron® MT, Maxtron® All-Syn HD ATF, Maxtron® ATF SS8, Maxtron® Multi-Vehicle ATF Low Vis, Maxtron® Power Transmission Fluid MV, Power Transmission Fluid, Maxtron® Enviro-EDGE® GL 75W-90, Maxtron® GL 75W-140, Maxtron® GL 80W-140, MP Gear Lube 80W-90, MP Gear Lube 85W-140	\$2.30/gallon



### **IMPORTANT!**

If the 900-gallon threshold is not reached by the end of fiscal year 2024 (8/31/24):

- The final submission will be denied
- Retail sales to the specific end user will not qualify for marketing support under this program in FY25

Example: 800 gallons have been recorded and a final submission of 70 gallons is submitted. This final submission will be denied.



### **EXTENDED TERMS**

Accounts that participate in CHS pricing programs are ineligible to participate in end-user programs, such as Gift Cards for Gallons.

When used in conjunction with the Equipment Cost Share program submissions that qualify will be capped at the maximum credit amounts as listed on page 10.

Discount Requirements				
Bulk Cenex Lubricants <sup>1</sup>	\$0.25/gal. below the "From Plant" price	Prices as shown in the most current		
Packaged Cenex Lubricants	\$0.50/gal. below the "Full Truckload/ 38,000 lb." price	Cenex Lubricants Price Book		



### **DEALER'S TARGET AUDIENCE**











Examples of **NEW** eligible accounts include:

- Fleet
- Construction
- Forestry
- Diesel repair shops<sup>2</sup>
- Large agricultural producers

### **SUBMISSION TARGET:**



**Number of months** the end-user account has been on the HDE program in the current FY



gallons



Minimum number of gallons for submission

## 2024 INCENTIVIZED HEAVY DUTY EXPANSION PROGRAM







Reminder to complete the 2024 Lubricants **Dealer Marketing Program Agreement Form** on cenexhub.com





### **HOW IT WORKS**

The Incentivized Heavy Duty Expansion program follows the same program details, audience guidelines and structure as found on page 13. The key difference is the dealer eligibility, which is based on a minimum two-year average annual volume of Cenex® lubricants purchases, and the resulting higher credit amount. Eligible dealers will be notified prior to **September 30, 2023.** If you have questions about eligibility, please reach out to your District Manager.



### **TERMS**

An increased credit will be issued to dealers with a minimum two-year average (based on FY22 and FY23) of 50,000 gallons or more of Cenex-branded lubricants\* purchases. Dealers must purchase a minimum of their established two-year average in FY24 in order to retain this increased credit amount.

The increased credit amount of \$2.55/gallon credit will be provided to eligible dealers upon submission of a FY24 Incentivized Heavy Duty Expansion credit request form. However, if at the end of FY24 a dealer does not maintain or grow beyond their two-year average of Cenex lubricants purchases from CHS, CHS reserves the right to invoice the dealer the additional \$0.25/gallon back on credits issued during the previous 12-month period.

To qualify for credit, the dealer must meet the retail price discount level as required under this marketing program and listed in the chart. This minimum discount MUST be provided at the retail sale level. Dealers are free to provide additional discounts, if needed, to secure the business.



## **IMPORTANT!**

When used in conjunction with this program, the Equipment Cost Share program submissions that qualify will be capped at the maximum credit amounts as listed on page 10.

All other terms and conditions of the Equipment Cost Share program will remain the same.



Accounts that participate in CHS pricing programs are ineligible to participate in end-user programs, such as Gift Cards for Gallons.

Credit Schedule for Dealers that Purchases a Minimum 2-Year Average of 50,000 Gallons or More			
Lubricants	Maxtron® Enviro-EDGE®, Maxtron® DEO, Maxtron® PCMO, Superlube TMS®, Irriflex®, Superlube NG 15W-40, Maxtron® THF+, Indol®, Indol® MV, Indol® EH, Indol® NZ, Hydrostatic MV 46, Qwiklift® HTB®, Qwiklift® HTB® Low-Vis, Maxtron® MT, Maxtron® AII-Syn HD ATF, Maxtron® ATF SS8, Maxtron® Multi-Vehicle ATF Low Vis, Maxtron® Power Transmission Fluid MV, Power Transmission Fluid, Maxtron® Enviro-EDGE® GL 75W-90, Maxtron® GL 75W-140, Maxtron® GL 80W-140, MP Gear Lube 80W-90, MP Gear Lube 85W-140	\$2.55/gallon	

Discount Requirements			
Bulk Cenex Lubricants**	\$0.25/gal. below the "From Plant" price	Prices as shown in the most current	
Packaged Cenex Lubricants	\$0.50/gal. below the "Full Truckload/38,000 lb." price	Cenex Lubricants Price Book	



### **DEALER'S TARGET AUDIENCE**











Examples of **NEW** eligible accounts include:

- Fleet
- Construction
- Forestry
- Diesel repair shops\*\*\*
- Large agricultural producers

### **SUBMISSION TARGET:**



**Number of months** the end-user account has been on the HDE program in the current FY



**75** gallons



Minimum number of gallons for submission

<sup>\*</sup>Drip oil and DEF purchases do not qualify towards the 50,000 gallon two-year average minimum.

<sup>\*\*</sup>For tote pricing, please reach out to your District Manager.

<sup>\*\*\*</sup>A shop that services large, heavy duty vehicles and/or equipment.









Visit cenexshop.com

Find ads and customizable

- Print Ads





for current preapproved advertising materials.

options to place your location and contact information on:

- Radio Ads
- Brochures
- Signage & Displays
- Apparel & Merchandise





**HOW IT WORKS** 

Ad Share

CHS believes that dealer advertising plays a critical role in moving prospects towards becoming loyal and dedicated Cenex® customers. That is why the CHS Lubricants Marketing team encourages dealers to participate in marketing to their local audiences, while maintaining Cenex brand standards.

• Funding: Cenex Lubricants dealers may

up to their maximum allocation.\*

■ Balances: Ad Share Balances may be

**Approval:** To receive reimbursement,

brand guidelines and include the

Submission: Claims and required

are due by September 30, 2024.

required documents.\*\*

ALL advertising submissions must be

in compliance with program guidelines,

documentation must be submitted via

receive reimbursement. All submissions

cenexhub.com > Products > Ad Share to

viewed on cenexhub.com > Products >

receive 75% Ad Share reimbursement on approved items placed by August 31, 2024,



### **GENERAL ADVERTISING GUIDELINES**

- All eligible marketing materials for Maxtron® Enviro-EDGE® and Maxtron DEO are located on **cenexshop.com** and include flexible templates for print and radio.
- Custom materials and social advertising must be preapproved with CHS Lubricants Marketing before campaign begins. Campaign artwork and messaging to be created by dealer and reviewed prior to advertising to ensure Ad Share eligibility. Failure to seek preapproval will deem the campaign ineligible for Ad Share reimbursement.



### **GENERAL GUIDELINES FOR** PROMOTIONAL AND APPAREL ITEMS

- When used in conjunction with the Cenex marks. all co-branded apparel materials must have the Cenex logo, in a prominent position, with dealer name in Arial text. For requests to use the dealer logo, please contact lubricantsmarketing@chsinc.com to discuss prior to placing the order.
- All apparel and promotional items are covered at 75% coverage on total claims not to exceed \$1,000 per CHS fiscal year.
- All customized materials must be ordered through **cenexshop.com**. The Cenex logo must be prominent and all Cenex brand standards must be followed in order to receive reimbursement.



### **INELIGIBLE ITEMS FOR AD SHARE** REIMBURSEMENT INCLUDE

- Advertising that includes competitive brands
- Advertising where your station name or logo has replaced the Cenex brand
- Cenex AFD/RFD advertising

**IMPORTANT!** 

**NEW FOR FY24:** Preapproved social

advertising is now Ad Share eligible. Contact

lubricantsmarketing@chsinc.com for details.

**REMINDER:** Rolling stock updates are Ad Share

eligible. Complete the form on cenexhub.com to

input truck measurements and select the decals.

- Cenex Refined Fuels, Premium Diesel or Propane advertising
- Cenex retail advertising (Please refer to the Cenex Retail Ad Share program)
- Coupon value
- Donations
- Gift cards and lotteries
- Marketer newsletters, brochures, websites, flip books, calendars, etc.
- No internal publications including company newsletters, membership mailings or flip-books
- Non-Cenex lubricants merchandise, caps and apparel
- Non-Cenex lubricants produced advertising
- Monument, pole or railing signs

\*\*If documentation is missing or preapproval was not received on customized advertising, your claim will be denied. Send proposed advertising to lubricantsmarketing@chsinc.com for review and approval prior to production.



<sup>\*</sup>At minimum, dealers will receive \$1,000 of annual Ad Share credit, or \$.04/gallon based on the previous fiscal year's Cenex®-branded lubricant purchases, whichever is greater. The \$0.04/gallon credit will be based on Cenex®-branded lubricants gallons purchased from CHS from September 1, 2022 to August 31, 2023. Dealers will be notified via a communication from their District Manager regarding their maximum allocated FY24 Ad Share amount by September 30, 2023

### CENEX TOTAL PROTECTION PLAN® 2024 DEALER EQUIPMENT PROGRAM



New equipment owned by dealers that purchase Cenex® premium products can now be protected with the best warranty in agriculture.

The Cenex Total Protection Plan® for **NEW** dealer equipment offers the same 10-year, 10,000 hour coverage as the current new equipment warranty for agriculture producers when using both Cenex Synthetic Lubricants and Cenex® Ruby Fieldmaster® Premium Diesel fuel.

See the Cenex Total Protection Plan® Application for New Equipment on tppwarranty.cenex.com for further details on component coverage and additional terms and conditions.

Dealer/Distributor: The Cenex Total Protection Plan for new dealer equipment requires a fee of \$799 and is not eligible for rebate coupons. New dealer equipment signed up for the warranty program is not eligible for sales incentives.

Dealers should contact their CHS Lubricants District Manager and refer to the Cenex Total Protection Plan brochure on cenex.com for details.



### **WARRANTY COVERAGE**

Agricultural equipment: tractors and telescopic handlers (50+ horsepower)

Component		Covered Fluid	Warranty Term
Diesel Engine	SYNTHETIC OIL	Maxtron® Enviro-EDGE® or Maxtron® DEO	10 years/10,000 hours with Cenex® Ruby Fieldmaster® products up to B20
	SYNT	Waxtion DEO	9 years/9,000 hours without Cenex® Ruby Fieldmaster®
	TIONAL	Superlube TMS®	9 years/9,000 hours with Cenex® Ruby Fieldmaster® products up to B20
	CONVENTIONAL OIL		8 years/8,000 hours without Cenex® Ruby Fieldmaster®
Diesel Injection Pump/High	1	ex <sup>®</sup> Ruby Fieldmaster <sup>®</sup> ucts up to B20	10 years/10,000 hours with Maxtron® Enviro-EDGE® or Maxtron® DEO
Pressure Pump	prod	ucts up to B20	9 years/9,000 hours with Superlube TMS®
Diesel Injectors	1	ex® Ruby Fieldmaster®	5 years/5,000 hours
	prod	ucts up to B20	
Transmission/		Maxtron® THF+, Maxtron®	10 years/10,000 hours
Hydraulics/	-	Power Transmission Fluid	
Final Drive	OPTION 1	MV or Maxtron® All-Syn HD	
(Common Sump)	9	Qwiklift® HTB®, Power	9 years/9,000 hours
		Trans Fluid or STOU Fluid	
Transmission		Maxtron® THF+	10 years/10,000 hours
(Separate Sump)	7	Qwiklift® HTB® or	9 years/9,000 hours
	OPTION	STOU Fluid	
Hydraulics	9	Maxtron® THF+	10 years/10,000 hours
(Separate Sump)		Qwiklift® HTB® or Indol®	9 years/9,000 hours
Differential/Hubs	Max	tron® GL	6 years/6,000 hours
	MP	Gear Lube	5 years/5,000 hours
Hydrostats	Max	tron® THF+	10 years/10,000 hours

### Agricultural equipment: combines, harvesters, sprayers (50+ horsepower)

Component		Covered Fluid	Warranty Term
Diesel Engine	TIC	Maxtron <sup>®</sup> Enviro-EDGE <sup>®</sup> or	10 years/10,000 hours
	SYNTHETIC OIL	Maxtron® DEO	
	CONVENTIONAL OIL	Superlube TMS®	9 years/9,000 hours
Diesel Injection	Cene	ex® Ruby Fieldmaster®	10 years/10,000 hours with Maxtron® Enviro-EDGE® or Maxtron® DEO
Pump/High	prod	ucts up to B20	9 years/9,000 hours with Superlube TMS®
Pressure Pump			
Diesel Injectors	Cene	ex <sup>®</sup> Ruby Fieldmaster <sup>®</sup>	5 years/5,000 hours
	prod	ucts up to B20	





Apply for a Cenex Total Protection Plan Warranty at tppwarranty.cenex.com.



### **2024 GIFT CARDS FOR GALLONS**

November 1, 2023 – February 29, 2024







### **HOW IT WORKS**

Gift Cards for Gallons is an annual program that rewards end users for purchasing select Cenex®-branded lubricants products with gift cards. End users earn one \$50 gift card for every 100 gallons of qualifying lubricant products purchased between November 1, 2023, and February 29, 2024.



### REWARDS

Now offering digital rewards to popular retailers in addition to physical or digital VISA® gift cards.

### **NEW RETAIL DIGITAL GIFT CARD OPTIONS INCLUDE:**

- Amazon
- Applebee's
- Bass Pro
- Best Buy
- Lowe's
- The Home Depot
- Olive Garden
- Outback Steakhouse
- Sam's Club
- Target
- Texas Roadhouse
- Walmart



### REDEMPTION FORM ONLINE

Complete the form on our new user-friendly site at cenex.com/giftcardsforgallons.



### **PROGRAM PROCESS**

- 1. The end user, or dealer on behalf of an end user, goes to cenex.com/giftcardsforgallons to start redemption form process.
- 2. Qualifying sales receipts or invoices must be uploaded and submitted as part of the redemption form process on or before April 5, 2024.
- 3. **Attention Required:** Qualifying receipt or original invoice must include a Cenex-brand product name that can be verified. "15W-40" or "10W-30" will not be accepted and volume must be easily identified. In the event that a submission is denied, the end user will have until May 31, 2024, to resubmit the corrected documentation.



### **TERMS**

- Offer is void if end-user customer participates in any CHS pricing program.
- Sales to CHS entities, Cenex Lubricants distributors for CHS, and redistributors do not qualify.
- Gift cards are fulfilled to end user 4 to 6 business weeks from receipt. Submissions made closer to the deadline will take longer to fulfill based on increased submission rates towards the end of the program.
- Retail digital gift cards do not expire. VISA gift cards expire within 12 months of issue date as specified by issuer and as detailed on gift card. Expired gift cards will not be replaced.



**NEW FOR FY24:** Choose between three gift card options: physical VISA®, new digital VISA® gift card, or digital gift cards for 12 retail locations.

### PROMOTE GIFT CARDS FOR GALLONS:

Approved program materials help spread the word for new and existing customers.

Visit cenexshop.com in October 2023 for ad materials. Don't forget – approved materials are eligible for Lubricants Ad Share reimbursement.





Complete forms at cenex.com/giftcardsforgallons.

### QUALIFYING **OIL PRODUCTS**

Irriflex® Maxtron® DEO Maxtron® Enviro-EDGE® Maxtron® GL Maxtron® THF+ **MP Gear Lube** Qwiklift® HTB® Superlube 518® Superlube TMS®







The Cenex Total Protection Plan® is a unique opportunity to sell the value of the dealer relationship and connect with customers by offering them the best risk-management program in agriculture at a great value. Selling the warranty helps secure continued

Cenex premium lubricants business and positions you as a partner to agricultural producers. Not only does it demonstrate your confidence in Cenex products, but it also differentiates you from the competition.

- The warranty covers new equipment for up to 10 years or 10,000 hours and used equipment for up to 8 years or 8,000 hours.
- By using high-quality Cenex® Ruby Fieldmaster® Premium Diesel Fuel and Cenex lubricants together, the Cenex Total Protection Plan® offers coverage that extends beyond OEM warranties on a wide variety of agricultural equipment.
- Warranty enrollment is open at any time. Provides peace of mind with limited operator burden of proof.
- Best of all, there is no deductible and the warranty is fully transferable in accordance with the terms set forth in the Cenex Total Protection Plan application and agreement.







To access the online warranty application to enroll equipment visit **tppwarranty.cenex.com**.

For more information visit **cenex.com/tpp** or speak with your District Manager.

Visit **cenexshop.com** for sales tools, brochures and customizable advertising materials to help promote this program locally.



### **CHS ENERGY EQUIPMENT**



CHS Energy Equipment supports a wide range of lube and DEF products to meet the unique needs of your location(s), from entrylevel to large bulk solutions. CHS Energy Equipment offers a variety of equipment options and the experts to help you make the decisions that offer the best solutions for your company.

From assisting in equipment selection to designing and quoting a complete shop, CHS Energy Equipment is the place to call.

### **OUR VENDORS INCLUDE:**



















### **ONLINE STORE**

Visit our online store at **chspetroleumequipment.com** for the most popular Lube and DEF system packages, hand pumps and meters. While you are there be sure to check out our complete line of:

> Consumer Pumps • Filters • Hoses **Nozzles** • Tank Fittings









## **DID YOU KNOW?**



### FREIGHT PROGRAM

Petroleum Equipment Online Orders -Free freight on Fill Rite and GPI Consumer pump orders of at least \$3,500 (applies to regularly stocked items only, other items on order may incur freight).

Create your account by calling 1-800-852-8186, Option 1. Orders placed online receive a 2% discount. Discount does not apply to vendor direct ship orders.





1, 2, 3, REWARDS PROGRAM OUR REWARDS PROGRAM IS AS EASY AS 1-2-3!

1% Reward Earn a \$25 Cabela's gift card for every \$2,500 in petroleum equipment warehouse items purchased from September 1, 2023 through August 31, 2024.

**2% Discount** Enjoy a 2% discount on orders placed through our online catalog

3 – Convenient options for placing orders:

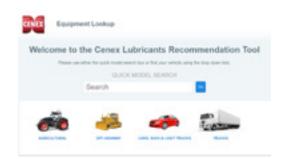
- Online: **chspetroleumequipment.com**
- Fax: 1-888-644-6384 or 651-355-5141
- Call: 1-800-852-8186, Option 1
- Email: <u>petroequip@chsinc.com</u>



### **ONLINE RESOURCES**







**Equipment Lookup Tool** 



**Cenexhub.com** 



**Cenexshop.com** 



**TPP** Application



**Cenex.com/giftcardsforgallons** 



**Cenexhub.com** – Training



**B** PDS



**&** Lube Source



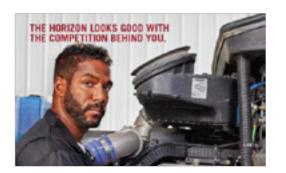
**Cenexhub.com** – Marketing Credits



**SDS** 



**ઉ** 1, 2, 3, Rewards Program



**Cenexhub.com** – Ad Share



### WHAT TO FIND ONLINE



# CENEX SHOP cenexshop.com

- Preapproved marketing and promotional materials eligible for Ad Share reimbursement
- Product brochures and tank labels
- New Cenex®-branded merchandise and apparel
- Dedicated customer support team
- Simplified experience to quickly and easily find the Cenex materials you need



# PRODUCT DATA SHEETS AND SAFETY DATA SHEETS

cenex.com



### **LUBE SOURCE**

### lubricants.cenex.com

- User-friendly site for placing orders through a Cenex Lubricants Terminal (CLT)
- Current price books





### **PROGRAMS BY INDUSTRY**



- **Bulk Equipment Refresh Program pg. 11**
- Equipment Cost Share Program pg. 10
- Heavy Duty Expansion Program pg. 13
- Incentivized Heavy Duty Expansion Program pg. 14
- **LubeScan Used Oil Analysis Kit Credit Program pg. 8**
- Premium Products Seminar Program pg. 9



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- Equipment Cost Share Program pg. 10
- Heavy Duty Expansion Program pg. 13
- Incentivized Heavy Duty Expansion Program pg. 14
- LubeScan Used Oil Analysis Kit Credit Program pg. 8
- Premium Products Seminar Program pg. 9



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- **Equipment Cost Share Program pg. 10**
- Heavy Duty Expansion Program pg. 13
- Incentivized Heavy Duty Expansion Program pg. 14
- LubeScan Used Oil Analysis Kit Credit Program pg. 8



- Bulk Equipment Refresh Program pg. 11
- Equipment Cost Share Program pg. 10
- Heavy Duty Expansion Program pg. 13
- Incentivized Heavy Duty Expansion Program pg. 14
- **LubeScan Used Oil Analysis Kit Credit Program pg. 8**
- Premium Products Seminar Program pg. 9



- **Bulk Equipment Refresh Program pg. 11**
- **Equipment Cost Share Program pg. 10**
- Heavy Duty Expansion Program pg. 13
- Incentivized Heavy Duty Expansion Program pg. 14
- **LubeScan Used Oil Analysis Kit Credit Program pg. 8**
- **Premium Products Seminar Program pg. 9**



- Government Credit Program pg. 12
- LubeScan Used Oil Analysis Kit Credit Program pg. 8
- Premium Products Seminar Program pg. 9



- **LubeScan Used Oil Analysis Kit Credit Program pg. 8**
- **Premium Products Seminar Program pg. 9**

### **HOW TO USE LINKS**

Click links with this icon to go to program page in the PDF

### Remember, TO PRINT:

This book has been formatted as a PDF to easily print on your local printer

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Questions? Contact CHS Lubricants at 1-800-852-8186 
chsinc.com cenex.com 21