



Gift Cards – Terms of Use

These terms apply to all gift cards and electronic vouchers issued by or on behalf of Greg Grant Saddlery Pty Ltd (“GGS”) trading as “Greg Grant Saddlery” (each a “Gift Card”). By purchasing, redeeming or attempting to redeem a Gift Card, you agree to the following terms.

1. Gift Cards are redeemable online at www.greggrantsaddlery.com.au and at participating Greg Grant Saddlery retail stores located within Australia.
2. Gift Cards may only be applied up to the maximum value loaded onto the Gift Card which is unspent at the time of use. Where the cost of purchase exceeds the available balance of the Gift Card, the excess amount must be paid by another payment method.
3. Subject to your rights under the Australian Consumer Law. Gift Cards are non-refundable.
4. Gift Cards may be redeemed in whole or part. Where used in part, no change will be given. Any unused balance may be used against future purchases but will not be refunded or credited.
5. Gift Cards cannot be reloaded.
6. Gift Cards may not be redeemed or exchanged for cash, gift cards, traveller’s cheques, cash passports or any other form of currency.
7. Gift Cards may not, without the prior written consent of GGS, be resold or offered for resale at a premium (including via online auction or other unauthorised resale sites) or used for advertising, promotion or other commercial purposes (including competitions and trade promotions) or to enhance the demand for other goods or services. If a Gift Card is sold or used in breach of this condition, GGS may in its absolute and sole discretion cancel or render invalid the Gift Card without a refund and the Gift Card holder may be refused redemption of the Gift Card. GGS will take all reasonable steps to notify you of GGS’s intention to cancel or render invalid a Gift Card within a reasonable time before cancelling or rendering invalid the Gift Card.

8. GGS may cancel or render invalid any Gift Card (including any available balance) which GGS determines in its absolute and sole discretion was purchased at any time and in any way (including via online auction or other unauthorised resale sites) by fraudulent means. GGS may cancel any sales made using any fraudulent Gift Card which may include any non-refundable amounts. GGS will not be responsible for any costs incurred by you if you purchase or attempt to redeem any fraudulent Gift Card. You acknowledge and agree that you will not be entitled to redeem any available balance on any fraudulent Gift Card and that GGS will not be obliged to hold such balance on file for you or otherwise redeem or exchange that Gift Card.

9. You are responsible for the use and security of your Gift Card. Lost or stolen Gift Cards may not be replaced or refunded. You are liable for all transactions on your Gift Card except those caused by fraud or negligence by GGS or its employees.

10. Defaced, mutilated or altered Gift Cards may not be accepted, replaced or refunded.

11. Gift Cards may not be used for payment of credit or retailer accounts.

12. Personal information collected in relation to your Gift Card will be handled in accordance with GGS's Privacy Policy which is available at www.greggrantsaddlery.com.au or in store.

13. The laws of Queensland, Australia apply to these terms and conditions and any disputes arising in relation to them.

14. Questions or problems relating to Gift Cards should be directed to GGS's Gift Cards Care Team on 1800 777 714. Complaints about purchases made with a Gift Card should be resolved directly with the Customer Service Team at info@greggrantsaddlery.com.au or directly in the store concerned.