



DJIMA ONLINE RETURN

Name : .....  
Order Number : .....  
Email address : .....

QTY	NAME/ STYLE NO.	COLOUR & SIZE	REASON CODE

Reason For Return:

- 1. Not as picture | 2. Too small | 3. Too big | 4. Faulty item | 5. Poor quality | 6. Other Pls explain

We accept returns within 7 days for Store Credit only  
Please read our return policy online first to see if you are eligible. All items purchased from our discount or sale collection are final and can not be returned.

Please return items to :  
Sari Andini/+6281359933360

Address :  
Oakwood Hotel & Residence, Room 809  
Jl. Raya Kertajaya Indah No.79, Manyar Sabrangan, Kec. Mulyorejo,  
Surabaya, Jawa Timur 60116. Indonesia

Once your return reaches our HQ, we will process this within 2 - 5 business days.  
Your store credit (e-voucher) will be sent to the email address listed on your order.