

## LIMITED WARRANTY

(UNICORK 2 10-YEAR RESIDENTIAL / 5-YEAR COMMERCIAL WARRANTY) REV. 9-30-2022

To Market warrants Unicork™ cork flooring to be free of manufacturing defects in material or workmanship for a period of ten years. This warranty is in lieu of all other warranties, express or implied, including warranties of merchantability or of fitness for a particular purpose. Installation and maintenance procedures must be followed exactly as specified in the To Market, Unicork™ cork flooring Installation, Maintenance & Warranty Guide. All Unicork™ tiles are carefully inspected prior to shipping. To Market will not be responsible for claims arising from failure to follow installation or maintenance procedures, or from use of non-specified materials. Any resulting claim would not be considered a manufacturer's defect and would be the responsibility of the installation contractor. Final inspection and approval is the installation contractor's responsibility. All patterns and colors must be correct prior to installation. Claims will not be accepted for installation of incorrect material.

## THE WARRANTY DOES NOT COVER THE FOLLOWING ITEMS: THEY ARE:

Damage due to unusual wear and tear on the cork tiles; damage due to improper maintenance or improper use of maintenance products; improper applied finishes not supplied by Unicork; dissatisfactions as a result of improper installation; damages as a result of accident or abuse; sub-floor, including, but not limited to hydrostatic pressure in the sub-floor. Irregularities; improper sub-floor "floor prep." Other dissatisfactions including fading, color or shade variations in the cork flooring after installation; failure due to improper use of adhesive, lacquer and sealers (not using specified Unicork materials), adhesive failures or improper use of applied waxes or non-standard finishes.

ALL CLAIMS MUST BE MADE IN WRITING TO TO MARKET WITHIN 30 DAYS AFTER THE CUSTOMER LEARNS OF THE DEFECTS UPON WHICH THE CLAIM MAY BE BASED. PLEASE CONTACT YOUR TO MARKET SALES REPRESENTATIVE OR INSTALLATION CONTRACTOR FOR DETAILS.

The buyer's sole and exclusive remedy for all claims against To Market LLC shall be at the option of To Market LLC. Any replacement of defective material, repair or refund of the purchase price will be at the option of To Market LLC. To Market LLC will not be liable for labor to remove and to install Unicork™ tiles. In no event shall To Market LLC be liable for direct, indirect, special, general, incidental, consequential or other damages of any kind whatsoever, regardless of the causes of such damage.