



Care Guides

First and foremost, please ensure that you always switch off and if possible, disconnect the electricity supply before removing any parts that require cleaning.

Fabric Lampshades

We would advise cleaning our fabric lampshades with either microfibre cloth, a very soft brush or even the upholstery attachment of the vacuum cleaner.

Metal shades

There is no need to polish our Metal shades with any strong abrasive cleaners. Simply use a dry microfibre cloth to gently dust the shade.

Glass Shades

Allow the glass shades to completely cool before removing them to clean. To dust the shade, we would suggest using a dry microfibre cloth and for a more in-depth clean a damp microfibre cloth. If using a damp cloth make sure to fully buff/dry the shade with a dry microfibre cloth afterwards.

Ceramic Shades

Our Ceramic shades can be kept clean using a soft cloth. If necessary, you can clean your ceramic shade with a solution of mild soap and warm water. Wipe thoroughly, but gently, then rinse using a clean cloth and fresh cold water.

Metal Light Fittings

All our metal fittings are protected with a coat of clear lacquer and have durable finish, as a result our fitting's will not age or tarnish so there is no need to polish the fittings with any abrasive materials or cleaners. We just advise that you dust your fittings regularly. To dust, simply use a dry microfibre cloth to remove any build up or dirt.

Resin/ Glass Bases

Use a clean, soft cloth to wipe your lamp. You may also dampen the cloth with a mild solution of soapy water. Rinse thoroughly with a white cloth dipped in clean water.

Wood Bases

All our wooden bases are treated so there is no need to use any wax materials or solutions on these bases. We would advise using a dry microfibre cloth to

remove any dust, if there are any stubborn marks that you want to remove simply use a mild soap detergent.

Glass Pendant lights/ Lanterns

Using a soft, dry microfibre cloth or an extendable duster, gently wipe the glass to remove any excess dust, dirt and grime. Don't forget the light bulb – dirty light bulbs are much less energy efficient. Keeping them clean will help them to work better and ensure that your lighting is as bright as it should be! Finally, give any cables and fixings a wipe down.

For a deeper clean it's best to remove the glass shade. Different pendants will vary in the way they are assembled, normally you will remove the bulb and then the shade. Reach carefully inside the pendant to unscrew the bulb, and then remove the fixings that hold the glass in place. Soak the glass in warm water. Wipe the pendant with a soft cloth. After removing the pendant from the water, wipe it with a soft cloth, using gentle circular movements, on both the inside and outside. Towel dry the pendant. Use a soft, clean towel to gently dry your glass pendant and help prevent any streaks. Reassemble your pendant light. Once everything is clean and dry you can put it all back together. Making sure the power is still off, gently replace the glass and apply the glass fixings as well as the bulb.

Chandeliers/ Statement Pieces

For our chandeliers we would advise to dust gently on a routine basis using a feather duster. Wipe the crystal surface and all accent pieces with a clean, soft cloth on a regular basis to maintain the brilliancy of the crystals.

Mirrors

Dust frequently with a soft clean cloth or furniture duster. To clean the mirror, use a soft cloth and mild solution of distilled white vinegar and warm water. We would not advise using window cleaners that contain ammonia to clean the mirror face.

Chain/ Flex

Regularly dust your chain with a feather duster or use the upholstery attachment of the vacuum cleaner to avoid a build-up of dust.

Bulbs

Bulbs aren't as effective when trying to shine through layers of dust, so it is important to dust them regularly. Before you reach for any light bulb, turn off the light and give it time to cool. Hold the bulb by the base and wipe the entire surface with a dry microfiber cloth. For most bulbs, you don't want to use cleaning solutions or water because you risk damaging the glass and electronics.