

# NOBLE OTTER

## Wholesale Account Setup Form

### ***Business Information***

Business Legal Name: \_\_\_\_\_

DBA: \_\_\_\_\_

Federal Tax ID (EIN): \_\_\_\_\_

Business Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Business Phone Number: \_\_\_\_\_ EXT: \_\_\_\_\_

Business Email Address: \_\_\_\_\_

Business Website: \_\_\_\_\_

Does your business have a brick and mortar store? \_\_\_\_\_

If so, what is your store's address? \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

What are your store's hours of operation? \_\_\_\_\_

\_\_\_\_\_

### ***Contact Information***

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Title: \_\_\_\_\_

Contact Phone Number: \_\_\_\_\_ EXT: \_\_\_\_\_

Contact Email Address: \_\_\_\_\_

[www.nobleotter.com](http://www.nobleotter.com)

Email: [wholesale@nobleotter.com](mailto:wholesale@nobleotter.com)

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## Wholesale Terms and Conditions

### ***Wholesale Discount Prices***

Wholesale discounted prices are available to customers that will be reselling our products to the consumer through an established retail store or web site. Please provide your EIN or State tax ID to verify eligibility.

Current wholesale prices are 50% off retail prices.

All prices are subject to change without notice.

### ***Minimum Order***

Our minimum order for wholesale is \$100.

### ***Amazon/Ebay Resellers***

Noble Otter Soap Co is not accepting any Amazon or Ebay reseller applications. Unauthorized resale on Amazon, Ebay and other similar channels is monitored, and Noble Otter Soap Co reserves the right to hold/cancel any order suspected of violation. Any repeated violations will result in the removal of vendor status with Noble Otter Soap Co and no wholesale orders will be allowed.

### ***Product Samples***

We offer a maximum of two sample units per product at retail price. The wholesale cost will be credited towards your next wholesale order at a maximum of a \$50 credit, no matter how many samples are ordered.

### ***Placing Orders***

All wholesale orders need to be placed on [www.nobleotterwholesale.com](http://www.nobleotterwholesale.com). Please create an account and fill out this form and return it to us. Once that is complete we will grant access on the wholesale site that will allow you to place orders.

[www.nobleotter.com](http://www.nobleotter.com)

Email: [wholesale@nobleotter.com](mailto:wholesale@nobleotter.com)

### ***Lead Time***

We are always working on shortening our lead time but are currently running on a lead time of 1 week and will give you notice ahead of time if it will be any longer. If you have a rush order, please let us know and we will make extra effort to try to get your order out sooner.

### ***Out of Stock***

We try to have everything in stock. However, there may be unavoidable outages. In the event that we have an item out-of-stock, we will either hold your order if we expect to have it back in stock within a few days, or we will send your order without the items, with the expectation that you will order the out-of-stock items on your next order. If other arrangements need to be made, please email us and we will work with the situation. We will notify you of any out-of stock items while invoicing your order.

### ***Shipping***

Shipping costs are determined at the time of shipping and are the responsibility of the customer. Orders shipped using Noble Otter shipping methods are insured for the total order value in the case of loss or damaged shipments.

Customers can also use their own shipping account for UPS. Please provide a shipping account number, the billing country, billing, postal code and instructions with your orders. When using your own account or provided label, the purchaser is liable for insurance on their order. Noble Otter Soap Co will not be responsible for lost or damaged shipments when shipping is not utilized with Noble Otter Soap Co.

If you would like to use FedEx or any other carrier then we will provide the box dimensions and weights to you. The customer will then email a pdf file of the shipping labels to [wholesale@nobleotter.com](mailto:wholesale@nobleotter.com) and schedule a pick-up at...

Noble Otter Soap Co.

8805 Jones Rd., Unit C-101, Houston TX 77065

A pickup must be scheduled with your carrier if you provide the shipping labels. We will not be responsible to schedule a pick up with your carrier. Please contact us ahead of time to confirm a pick up time.

### ***Returns***

Customers have seven days from the date of delivery to return any unused product in original packaging, in sellable condition. Upon the event of a return, there will be a 20% restocking fee. Any shipping fees will not be refunded.

[www.nobleotter.com](http://www.nobleotter.com)

Email: [wholesale@nobleotter.com](mailto:wholesale@nobleotter.com)

## ***Payment***

All payments will be made before products are shipped. When placing an order on the wholesale site, your payment method will be authorized and then charged once the order is ready for shipment.

*Credit Cards*: All payments with Credit/Debit Cards will be made via [www.nobleotterwholesale.com](http://www.nobleotterwholesale.com)

*Money Wire*: Money wire from a bank account is available for a charge of \$24 per wire. Please contact us at [wholesale@nobleotter.com](mailto:wholesale@nobleotter.com) with any money wire requests.

## ***International Orders***

We ship our products internationally. International customers will be liable for all taxes, tariffs, and other fees required by their country's customs. It is the responsibility of the purchaser to organize any international shipments containing any products containing alcohol.

## ***Exclusivity***

We typically do not offer exclusivity of the Noble Otter Soap Co. brand products in any one geographical area. However, if that is something that your company is interested in, then you can email [wholesale@nobleotter.com](mailto:wholesale@nobleotter.com) to discuss the possibility. Exclusivity to a specific country or continent will require significant minimums and frequencies on orders.

## ***Private Labeling / White Labeling***

We do provide private label services for a charge that will be determined based on the requirements. Please contact us at [wholesale@nobleotter.com](mailto:wholesale@nobleotter.com) if you'd like to discuss a private label opportunity.

## ***Custom Formulations***

Noble Otter Soap Co can work with you and your company to provide custom formulations for shaving soap, shaving creams, aftershaves, body powders and bath soaps. We have options for full rights to a formula and also restricted rights. Please contact [wholesale@nobleotter.com](mailto:wholesale@nobleotter.com) for more information on custom work.

## ***Feedback***

We thrive on customer feedback. Customer observations, ideas and suggestions are where many of our products originate. We encourage you to point out areas that we can improve and love to receive compliments!

Please sign below to acknowledge the above agreements.

**Customer Signature:** \_\_\_\_\_

**Company:** \_\_\_\_\_