

# Do you need to return or exchange an item?

You can return your unwanted items within 14 days of receipt via filling out this form and sending your items back to us. Please complete the table below including your reason for return.

1. Please ensure the tag is left on the item as if it is removed we cannot issue a refund
2. Please allow 10 working days for us to process UK returns, and 20 days for international returns.

Order No.	Item Name	Size	Colour	Refund (tick)	Exchange (tick)	Reason Code

## Reason Codes

R1 Too Small	R2 Too Big	R3 Not As Expected	R4 Item Faulty
R5 Does Not Suit	R6 Unwanted Gift	R7 Too Long	R8 Too Short

Exchange – If you would like an exchange please provide us which items you need to exchange and the new details.

Item Name	Size	Colour	Qty	Description

It is your responsibility to send back the items, please ensure you send the items by a recorded delivery and keep your proof of purchase.

If you are returning from outside of the UK please declare and clearly mark "GOODS FROM UK, BEING RETURNED FOR EXCHANGE/REFUND. We are not responsible for custom charges.

Please send your items to: Lucy's Boutique Returns, 14A Ongar Road, Brentwood, Essex, CM15 9AX  
SEE WEBSITE FOR MOST UP TO DATE TERMS AND CONDITIONS