



(10) YEAR COMPREHENSIVE WARRANTY

BigBattery (“the Manufacturer”) warrants each BigBattery branded battery (“the Battery”) sold by BigBattery.Com, to be free of defects for a period of 10 years (“the Warranty Period”) from the date of sale as determined by either the customer’s sale receipt and/or the shipping invoice, with proof of purchase. Within the first 5 years of the Warranty Period, subject to the exclusions listed below, the Manufacturer will credit, replace or repair, if serviceable, the Battery and/or parts of the Battery, if the components in question are determined to be defective in material or workmanship. After 5 years and up to 10 years, if the components in question are determined to be defective in material or workmanship, and the Manufacturer deems the components to be repairable, the Battery will be repaired and returned. If the Manufacturer deems the components to be not repairable, a new, similar Battery will be offered at a discount of 30% off the price listed at the time of the offer. The offer will be valid for a period of 30 days after the date of notification.

NON-TRANSFERABLE

This Limited Warranty is to the original purchaser of the Battery and is not transferable to any other person or entity. Please contact Support@BigBattery.Com regarding warranty claims.

WARRANTY EXCLUSIONS

The Manufacturer has no obligation under this Limited Warranty for Battery subjected to the following conditions (*including but not limited to*):

- Damage due to improper or poor installation; loose terminal connections, improperly sized cabling, incorrect connections (*series / parallel*) for desired voltage and AH requirements, or reverse polarity connections
- Environmental damage; inappropriate storage conditions as defined by the Manufacturer; exposure to extreme hot or cold temperatures, fire or freezing, or water damage including submersion
- Repeated exposure of terminals to saltwater without use of dielectric grease and rubber terminal covers
- Damage caused by collision
- Damage due to improper maintenance; under- or over-charging the Battery, dirty terminal connections
- Battery that has been opened, modified, or tampered with
- Battery that was used for applications other than which it was designed and intended for, including repeated engine starting or drawing more amps than the battery is rated to continually discharge in the specifications
- Battery that was used on an over-sized inverter/charger the use of a Manufacturer-approved current surge limiting device



- Battery that was under-sized for the application, such as an air conditioner or similar device having a locked rotor startup up current that is not used in conjunction with a Manufacturer- approved surge-limiting device or use in instances where starter batteries are required
- Battery that has not been charged for over six months (*batteries need to be charged regularly to allow for a long lifespan*)
- Battery not stored in adherence to the Manufacturer's storage guidelines, including storage of the Battery at low state-of-charge (*it is advised to charge your battery to full before storing*)
- This Limited Warranty does not cover a Battery that has reached its normal end of life due to usage which may occur before the end of the Warranty Period. A battery can deliver only a set amount of Energy over its life which will occur in different timeframes depending on the application. The Manufacturer reserves the right to deny a warranty claim if the Battery is determined, upon inspection, to be at its normal end of life even if within the Warranty Period.

WARRANTY DISCLAIMER

This limited warranty is in lieu of, and manufacturer disclaims and excludes, all other express warranties. Manufacturer further limits the duration of all, whether statutory, express, or implied warranties, including, without limitation, any warranty of merchantability or fitness for a particular purpose, to the warranty period. Manufacturer's exclusive liability for breach of any warranty on the Battery shall be to replace the Battery within the warranty period in accordance with the terms of this limited warranty. In no event shall Manufacturer be liable for any loss or damages of any other kind, whether direct, incidental, consequential including lost profits, exemplary, special or otherwise, including any lost profits or removal, shipping, or installation expenses.

EXCEPT FOR THE WARRANTY SET FORTH ABOVE, SELLER MAKES NO WARRANTY WHATSOEVER WITH RESPECT TO THE GOODS, INCLUDING ANY (A) WARRANTY OF MERCHANTABILITY; OR (B) WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE; WHETHER EXPRESS OR IMPLIED BY LAW, COURSE OF DEALING, COURSE OF PERFORMANCE, USAGE OF TRADE OR OTHERWISE.

LEGAL RIGHTS

Some countries and/or states do not allow limitation on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you. This warranty gives you specific legal rights, which may vary from country to country and/or state to state. This warranty shall be governed by and interpreted in accordance with the laws of California. This warranty is understood to be the exclusive agreement between the parties relating to the subject matter hereof. No employee or representative of Manufacturer is authorized to make any warranty in addition to those made in this agreement.



NON-BIGBATTERY WARRANTIES

This Warranty does not cover Battery sold by the Manufacturer or any authorized distributor or dealer to an Original Equipment Manufacturer ("OEM"). Please contact the OEM directly for warranty claims regarding such claims.

SUBMITTING A WARRANTY CLAIM

To submit a warranty claim, please contact the original place of purchase. The Battery may be required to be shipped back to the Manufacturer in the USA for further inspection.