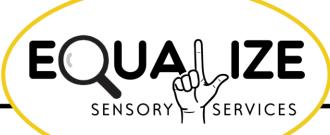
For	Internal	Use:

Parts



VISIOBOOK REPAIR FORM

Date: _____

School System: _____

SERIAL NUMBER (one form per unit):

Return Address:

Contact Person/Phone Number/Email for Vendor Relations and Billing:

Please <u>circle preference</u> for SHIPPING and PAYMENT method of choice:

Return Shipping Preference: <u>FREE MATTER FOR THE BLIND</u> (no insurance) or <u>UPS INSURED</u> Payment to be made by: <u>CREDIT CARD (+ 5% service charge</u>) or <u>PURCHASE ORDER</u>

Please include a separate form for each Visiobook t	o be repaired.
Total Number of Visiobooks being sent for repair:	of

Repairs needed (note all known issues with Visiobook, indicate if issues are intermittent). **Please include Serial Number(s)**.

60-day warranty for repaired equipment (same issue) with matching SERIAL

- Repair (parts included).....\$395
- o Broken Screen.....add \$150
- Replace Main Board (as available).....add \$150
- Shipping...FREE MATTER FOR THE BLIND (insurance not included, no tracking available) or UPS (insured & tracking, cost TBD)
- There will be no charge if a unit is not repairable.

Standard repair time will be up to 10 business days in our Visiobook Repair Shop, except during summer when demand is higher or when sending large quantities of Visiobooks. Please indicate needed by date: _____

IMPORTANT: Email this completed form to <u>admin@equalizeservices.com</u> with subject line: "New Visiobook Repair". We will contact you to begin the PO process and will then send SHIPPING INSTRUCTIONS. Please call 919-480-8800 with questions.