

NXTGEN BLADES WARRANTY - POLICY

Statement Date: September 10, 2018

POLICY

The NXTgen blade inserts part numbers ART.105.609.5 / ART.107.598.3 / ART.108.472.4 shall be covered under full warranty for six months from the delivery date of the tool. *Proof of purchase/delivery must be provided. The damaged blade must be returned before replacement will be made.

PROCEDURE

Each individual damaged blade must receive an entry into the Genesis RMA system located at <http://genesisrescuedealer.com/rnd/>. If you do not have access or account information for this system, send an email to info@genesisrescue.com and credentials will be assigned to you. Entry must be detailed as possible in order to provide Genesis Rescue Systems adequate information to file the claim.

INFORMATION PROVIDED

AN RMA ENTRY FOR EACH INDIVIDUAL INSERT MUST BE FILED

Must provided production date of the blade insert. This can we found in the face of the blade insert itself.

Serial number of the tool should be recorded. The serial number can be found on the body of the tool.

Picture must be attached in the system.

After the RMA has been filed, write the RMA number and DO NOT USE ! on the blade insert with a black permanent marker. The insert must then be shipped back to ART individually. Bulk shipments/ deliveries of Inserts will BE REJECTED.

*Proof of purchase may be a sales invoice or valid warranty entry. The preferred method is valid warranty entry.