



# Hello.

Congratulations on purchasing your new Ergotec ET-300.

At Ergotec, we understand every body is different and have carefully designed our massage chair with that in mind. But enough about us, this is about you. Learning how to use your new chair is simple (we designed it that way).

So let's get started.

## Assembly Instructions

- 1 The ET-300 Massage chair arrives in 2 boxes.



- 2 **Open box 1 and remove all contents.** Remove the packing materials. Take the chair out of the box. Collect all the accessories and put them aside.



**3** **Open box 2.** Take the footrest out of the box and move it close to the chair.



**4** **Move footrest closer to the chair.** Connect wire connector and air hose connector.



**5** **Fully connect the footrest to the base.** Hang the footrest on bolts of the base and lock with the two catch pins.



6

**Attach the footrest fabric and seat pad.** Connect the chair to a power supply and turn on the power switch. Now your massage chair is ready to go!



## Service And Technical Support

Consumers may contact Cozzia's customer service department at 1-877-977-0656 between 9:00 am and 5:00 pm PST, Monday through Friday or email us at [Service@cozziausa.com](mailto:Service@cozziausa.com) for warranty or service issues.

Consumers are required to provide the unit serial number and dated proof of purchase (sales receipt) when they contact the Cozzia service department regarding a repair.

A Cozzia customer service representative will attend to most consumer inquiries, but in some cases a technical service specialist will provide advanced support.

Non-warranty repair is provided on a "per incident" basis. Cozzia customer service will verify that the unit has failed and provide instructions for repairing a unit. All applicable repairs, parts, shipping, handling, local tax and a "per incident" fee will be charged for non-warranty repairs and support calls.

Proof of purchase (original receipt) is required for all warranty repairs or service.

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### FOR SUPPORT IN THE USA:

Get Help at [www.cozziausa.com/support](http://www.cozziausa.com/support) or Email: [service@cozziausa.com](mailto:service@cozziausa.com)

**Monday-Friday 9:00am-5:00pm PST**

1.877.977.0656