



CloudFiler Pricing

CloudFiler is a small 'web add-in' to Outlook for filing email into: file-system folders, SharePoint, OneDrive, Egnyte, etc., via any device and then searching for those messages from any device too.

It works with both old and 'New Outlook' on PCs, Macs, phones, tablets and browsers.

CloudFiler's pricing is simple:

1. A small set-up fee
2. A cost per user
3. Storage

NOTE: all prices are exclusive of VAT where applicable.

Initial Set-up

Set-up service	
£600 half-day service	
Create Tenant	Your unique site
Assist with Exchange deployment	Applying and obtaining tokens Deploying your manifest file
Data migration	Getting you started with uploading legacy data via the Bulk Uploader
Guidance	Guidance on portal management tools
Training	Training in the use of CloudFiler

The one-off charge is for a half-day of consulting which is typically enough to cover: creating your tenant, assisting with set-up and data migration, and providing training.

Whilst we can offer consulting hours to undertake data migration for you, we will typically show you how to use our Bulk Uploader to import it yourself, which is a very fast and simple process.

User Licensing options

Standard £6 /user/month	
Filing & Search	Via any device running Outlook
Licensing	Named user & domain
Technical support	9 am to 5:30pm (UK except Bank Holidays and weekends)
Back-up & DR	3 copies held in one geography + a back-up copy
Professional £7 /user/month 5 licenses minimum	
Filing & Search	Via any device running Outlook
Licensing	Named user & domain
Technical support	9 am to 5:30pm (UK except Bank Holidays and weekends)
Back-up & DR	3 copies held in one geography + a back-up copy
Connectors	Windows File System, SharePoint, Teams, OneDrive, Egnyte, etc.
Enterprise £8 /user/month 5 licenses minimum	
Filing & Search	Via any device running Outlook
Licensing	Named user & domain
Technical support	9 am to 5:30pm (UK except Bank Holidays and weekends)
Back-up & DR	3 copies held in one geography + a back-up copy
Connectors	Windows File System, SharePoint, Teams, OneDrive, Egnyte, etc.
API access	Automate and integrate via our programming interfaces
Safe Harbour	Nominate a second AWS datacentre to host a copy of your data *
Image OCR	Search for text in photos and scanned documents
* When available	

Prices are per user and each user can have as many devices as they need.

Licenses that have not been used for 24 hours are automatically returned to the pool and can then be used by someone else.

NOTE:

- There is no minimum quantity for the Standard tier, however there is a minimum of 5 licenses for both the Professional and Enterprise tiers
- The prices shown are for customers paying monthly by direct debit, if you purchase 12 months in advance, you receive one month free-of-charge

Storage

Core Storage		Additional Storage	
£14 /200Gb/month		£7 /100Gb/month	
Mandatory	Monthly charge for your first 200Gb of storage	Top-up	Add 100Gb of storage
Capacity	Stores an average of 300,000 emails	Capacity	Stores an average of 150,000 emails

There is a monthly data charge of £14/business (not per user) for your first 200Gb of storage, after that you can add 100Gb blocks for £7/month.

NOTE:

- The prices shown are for customers paying monthly by direct debit, if you purchase 12 months in advance, you receive one month free-of-charge