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Title	FCA account purchase and device addition		
Writer	Blue	Blue No.	
Product	Thinkcar full range of equipment	range of equipment Brand	
Key Word	FCA, SGW,	Security Gate	way

North American Registration/Login Address: https://webapp.autoauth.com/

Note: At present, only North American gateway accounts can be used, while European

accounts cannot be logged in and unlocked.

1. Go to the AutoAuth home page at https://webapp.autoauth.com and click the Register button. (If already had an account, please go to step 8 directly).



2. Finish the registration form shown below:

	English User Signup
Providing an Independent Trust Authority for OEMs, Tools Vendors & Service Shops to securely service modern vehicles	USERNAME BMAIL Username Email PRST NAME CONFRM EMAIL First Name Confirm Email Last Name Password Confirm Password Confirm Password Terms & Conditions Accept THIS SITE IS PROTECTED BY RECATCHA AND THE SITE IS PROTECTED BY RECATCHA AND THE SITE IS PROTECTED BY RECATCHA AND THE BOORD E PRIVACY POLICY AND TERMS OF Signup Signup

3. Verify the account in the mailbox, enter the username and password then click the "Login" button.

	English An Account Validation link has been sent to Ianshangjing@mythinkcar.com
Providing an Independent Trust Autro AUTHORITY Service Shops to securely service modern vehicles	User Login Username or Email Address Password Forgot Password? Resend Confirm Link
	Need an account? Register About Us Contact Us FAQ Privacy Policy Cookies Policy Refund/Cancelation Policy W9 Form System Information

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4. After logging in, select the corresponding menu according to your own situation.



5. Choose the corresponding package according to your own situation.



6. Make a payment.

			Service	Center or Independ	lent Technicia	n Signup	
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7. After the payment is successful, enter the operation page.

AUTOAUTH STANDARD	Welcome to AutoAuth!	Upgrade To Standard Plus
J∕\₀ My Activity	Shop ThinkCar My Role OWNER	
Manage Tools		
Aanage Users	Upgrade To Standard Plus Standard Plus will give you, the Owner, a log of all your past shop actions.	Upgrade Now
View Reports PLUS		
Stats & Irends PLUS Shop Actions PLUS Tool Actions PLUS		
Shop Profile		
My Profile		
Compare Plans		
() Support		
€→ Logout		

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8. Select "Manage Tools".

	Welcome to AutoAuth!	Upgrade To Standard Plus
-√- My Activity	Shep ThinkCar My Role OWNER	
Manage Tools	Upgrade To Standard Plus Standard Plus will give you, the Owner, a log of all your past shop actions.	Upgrade Now
View Reports PLUS Stats & Trends Shop Actions PLUS To di detings		
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ि My Profile		
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9. Tap "Add Tool" to add the device.

AUTOAUTH STANDARD	Manage Tools / Current Tools			Upgrade To Standard Plus
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10. Click "MANUFACTURER" and select "THINKCAR"

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11.Select the corresponding device menu according to the device you are using (if you don't know which menu to choose, please refer to the "Device Add FCA Corresponding Options" table at 8-10 pages) Note: If the option is incorrect, the gateway will not be able to unlock.

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12. After selecting the menu, enter the device SN number and click "Add Tool"

13. The device is successfully added and displayed in the list. After the process is completed, log in to the FCA account on your device to unlock the vehicle security gateway.

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FCA unlock failure solution

1. Confirm whether the version number of the diagnostic software is the latest, if not, please go to the upgrade center to upgrade the software to the latest version.

2. If the software is the latest version, the SGW still fails to unlock with the error notice "Failed to unlock SGW. Please check the network connection is working." Please confirm whether the device's SN type is selected correctly (refer to Device Add FCA Corresponding Option selection at 9-10 pages) and whether the device's used location corresponds with the FCA area or not.

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cking SGW (Security tic Software Only Su	Failed to unlock SGW. Please check the network connection is working.	a Stream'Functions.
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3. Confirm that the software version is the latest, the device SN type selection and region selection are

correct, while the error notice prompts "User authentication failed". Please contact AutoAuth customer service

to check whether the account is normal.

The Vehicle Is Equipped With SGW Do You Want To Login with FCA As Supports European Region Or Nor Your Dealer. *YES* - Login With FCA Account, L	((Security Gateway) Module. ccount To Unlock SGW (Security Gatew th American Region(USA & Canada & Inlock The SGW (Supports'Version Info	vay) Module? Mexico). It Depends On The Business Area Of prmation'/Read DTC'/Read Data
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Without Unlocking SGW (Security The Diagnostic Software Only Su	User authentication failed!.	ra Stream'Functions.

Note: If the gateway still cannot be unlocked after following the above methods,

please contact THINKCAR customer service to confirm the problem.

device ownership	device name	FCA corresponding options		SN
American offline	THINKTOOL Platinum S12THINKTOOL Platinum J2534THINKTOOL Platinum S10THINKTOOL Platinum S10 ProTHINKTOOL Platinum HDTHINKTOOL Platinum HD	THINKCAR	THINKTOOL Platinum	9882290
				9888899
				9606696
				9888890
				9888798
				9885692
	THINKTOOL Platinum S8			9606499
	THINKTOOL Platinum S6			9606898

Device Add FCA Corresponding Option