

FAQs and How-Tos

WHAT IS THE ROOTED NETWORK DIGITAL HUB?

The Rooted Network Digital Hub provides online access to resources and leader tools. The Digital Hub is an option for individuals and groups who prefer an interactive digital format for study and the convenience of anywhere, anytime access. Digital Hub resources include all content from printed resources.

HOW DO I PURCHASE ACCESS TO DIGITAL RESOURCES FOR ONE PERSON?

- 1. Visit experiencerooted.com/shop
- 2. Search for desired digital resource
- 3. Click product image or 'Access in Digital Hub' to learn more and purchase
- 4. Under 'Individual Access', select 'Start Resource'
- 5. Sign in with or create your account with Rooted Network
- 6. Click 'Go To Checkout'
- 7. Enter credit card information
- 8. Click 'Pay'

HOW DO I PURCHASE ACCESS TO DIGITAL RESOURCES FOR MORE THAN ONE PERSON?

- 1. Visit www.experiencerooted.com/shop
- 2. Search for desired digital resource
- 3. Click product image or 'Access in Digital Hub' to learn more and purchase
- 4. Under 'Group Access', select 'Start Group Access'
- 5. Sign in or create your account with Rooted Network
- 6.Enter a name for the group that your leaders will recognize (Ex. Christ Community Rooted Fall 2023)
- 7. Select the number of people that will need access
- 8. Click 'Go To Checkout'
- 9. Enter credit card information
- 10. Click 'Pay'

HOW DO I ACCESS DIGITAL RESOURCES AFTER I PURCHASE?

- 1. Go to experience rooted.com/my-account
- 2. Sign in to your Rooted Network account
- 3. Click 'Continue to Rooted Network Digital Hub'
- 4. Select the resource purchased
- 5. Click 'Content' in the middle navigation bar



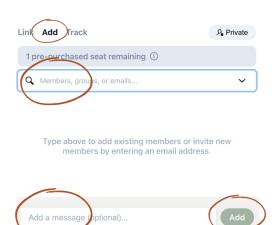
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HOW DO I DISTRIBUTE ACCESS TO MY PEOPLE AFTER PURCHASE?

- 1.Go to experiencerooted.com/my-account
- 2. Sign in to your Rooted Network account
- 3. Click 'Continue to Rooted Network Digital Hub'
- 4. Select the resource purchased
- 5. Click 'Start Resource'
- 6. Select the group created in the bar under the resource title
- 7. Click 'Share'
- 8. Select from one of two options ('Link' or 'Add' in the top left corner) to send an invitation to those needing access
 - a.'Link' | Invite via personal email by copying the link from the platform
 - i.Select 'Learn' from the three options under the course image
 - ii. Click 'Copy link'
 - iii. Continue to your personal email and paste the link to send the invitation
 - b.'Add' | Invite within the platform to those needing access
 - i.Enter the email address of the person. If the leader is already in the Rooted Network Digital Hub from a previous resource, search and select the person
 - ii.Once the person is in the list, confirm that the level of access is 'Learn'
 - iii. Enter a personal message to those receiving the invitation (optional, but helpful for context)
 - iv.Click 'Add'
- 9. An email will be sent to those needing access







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HOW DO MY PEOPLE ACCESS THE CONTENT I INVITE THEM TO?

First time accessing

- 1. Click the link in the invitation email sent
- 2. Sign in or create an account with Rooted Network
- 3. Once logged in, the new resource will be available to access on the 'Home' page Returning to the content
 - 1.Go to experiencerooted.com/my-account
 - 2. Sign in to your Rooted Network account
 - 3. Click 'Continue to Rooted Network Digital Hub'
 - 4. Select the resource desired on the 'Home' page
 - 5. Click 'Content' in the middle navigation bar

HOW DO I STUDY THROUGH A RESOURCE?

- 1. Click 'Content' in middle navigation bar
- 2. Click 'Start' on the next available step in the resource

TERMS

Moderator

Person responsible for all your groups (pastor, coordinator, etc.) and labeled as Administrator

Learner

Those with access to resources

Teach Mode

In Teach mode, the administrator sees extra information which will display exactly where leaders are and how they are progressing. This view includes special tools to help you increase leader progress. Your progress is not tracked when you move around in Teach mode.

Learn Mode

In Learn mode, the administrator sees exactly what other leaders see. Here, you experience the Content as a leader. This provides a helpful lens for understanding any questions or concerns that come up and allows you to progress through the resource along with your leaders and track your own progress.