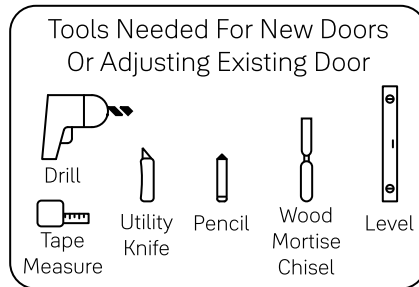




This manual will walk you through all the required steps to add your new YALE ASSURE Lever Set to your door.

- Remove existing door knob or lever
- Double check door measurements
- Install your YALE ASSURE Lever Set
- Program your YALE ASSURE Lever Set

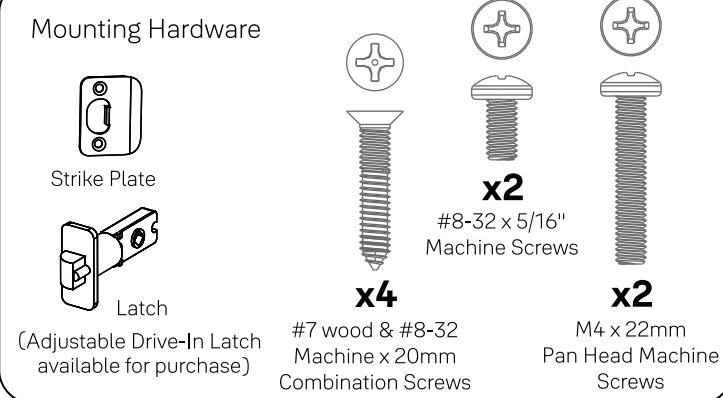
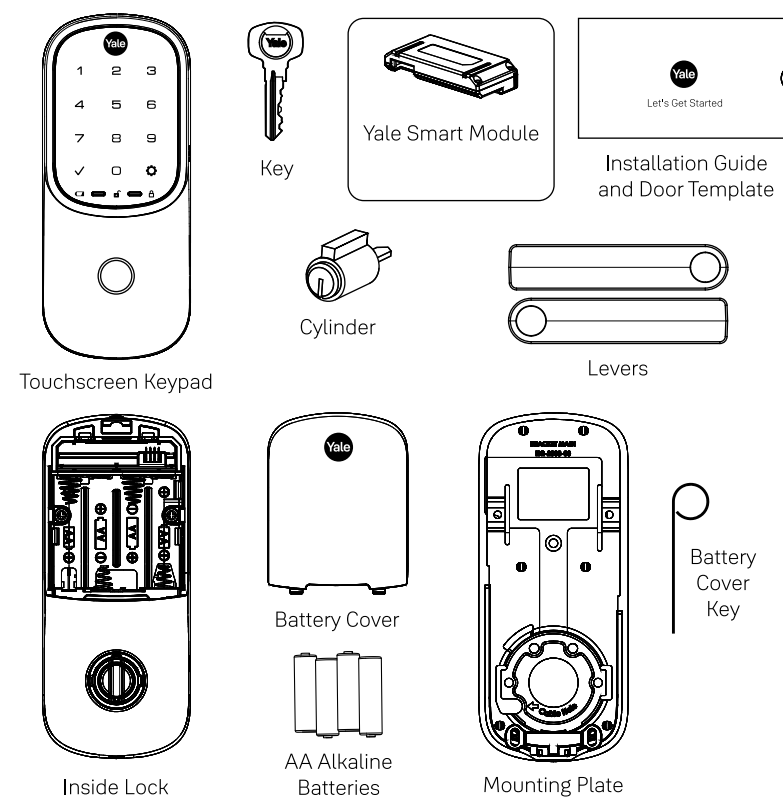


**WARNING**

Failure to follow these instructions could result in damage to the product, voiding the factory warranty and could lead to failure of the product to provide access.

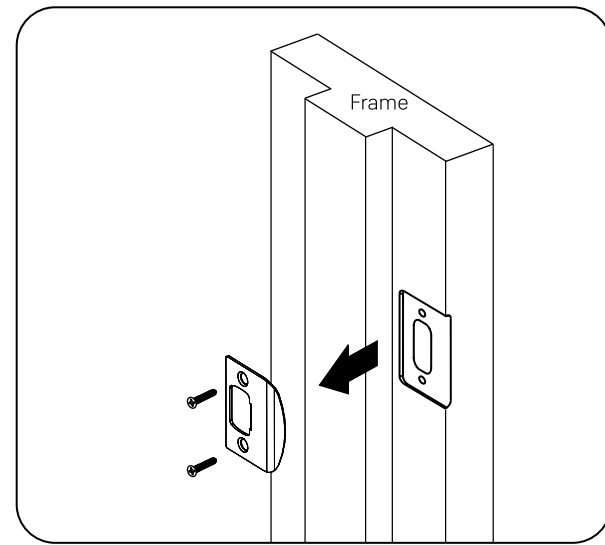
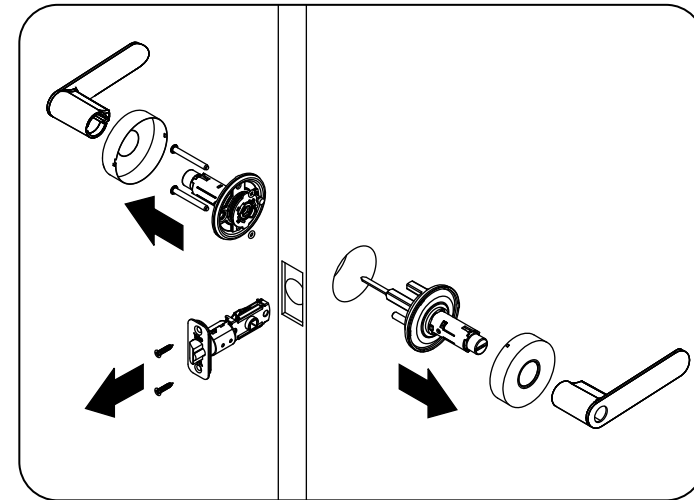
Part No. YRL226-DL3-121 0523

**What's In The Box**



**1** Removing Existing Door Knob or Lever

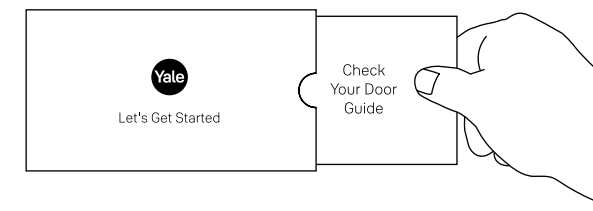
Do not discard old lock hardware until YALE ASSURE Lever Set has been successfully installed.



**2** Check Door Measurements and Make Adjustments If Needed

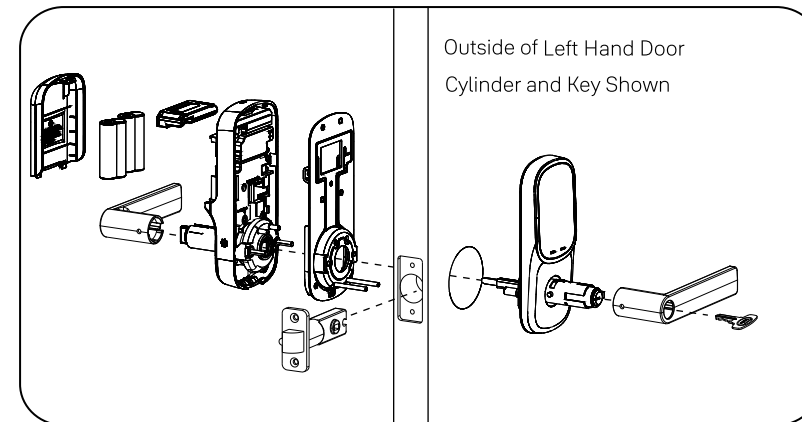
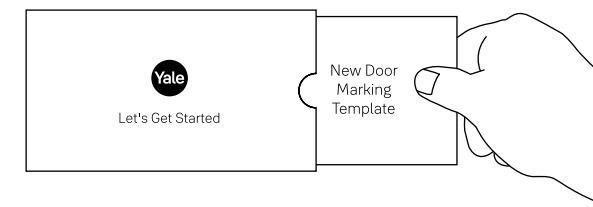
**Door Checker**

Use door checker from installation guide envelope to verify your door measurements and make any needed adjustments.

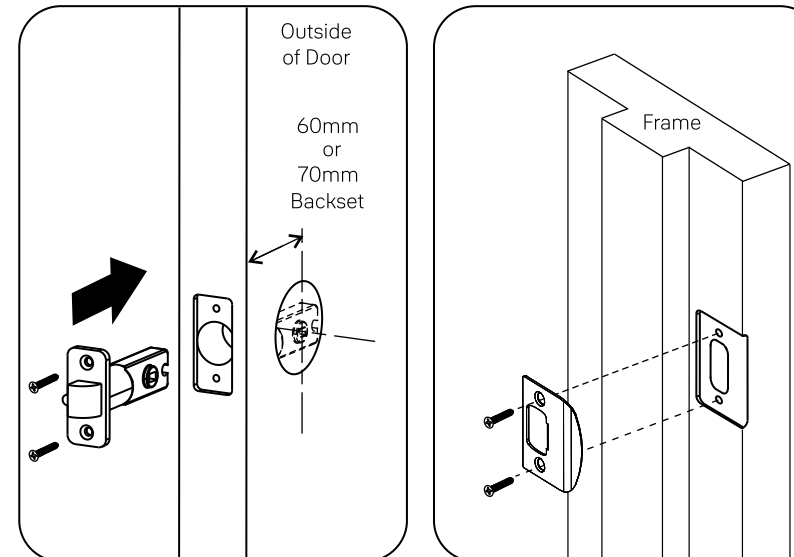
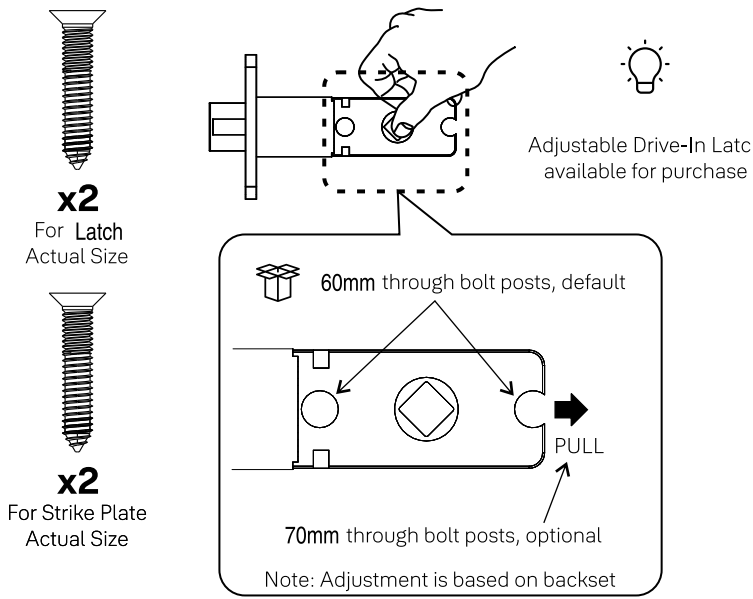


**New Door Marking Template**

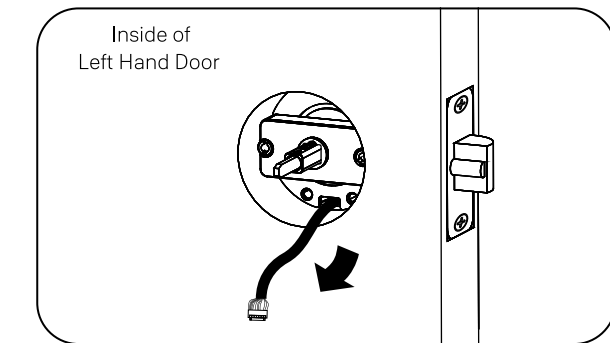
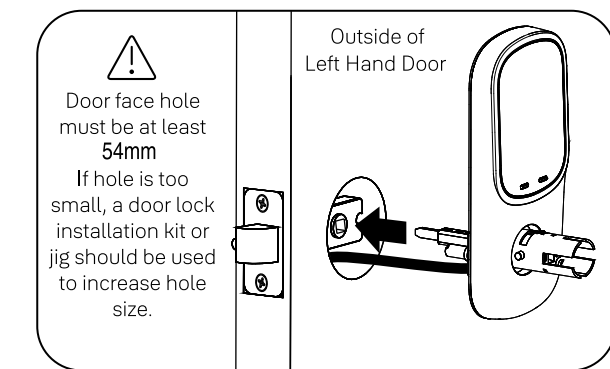
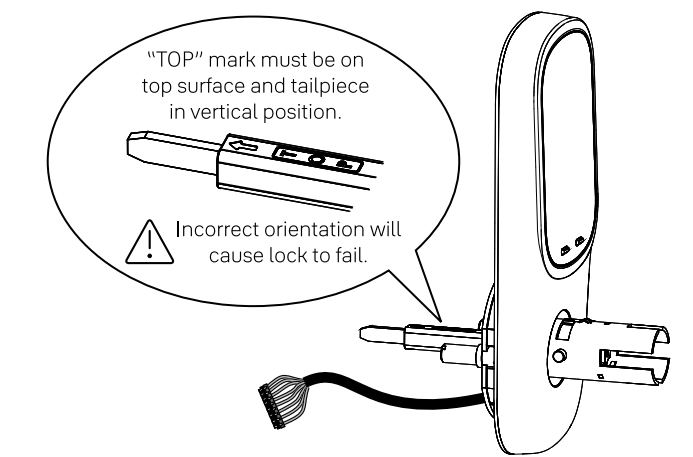
With the door checker, use the templates from installation guide envelope to prep a new door that has not been predrilled for hardware.



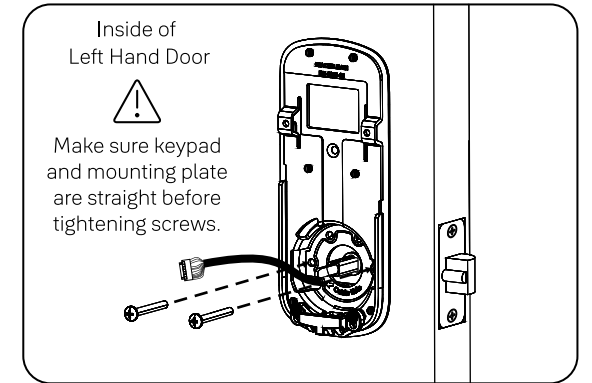
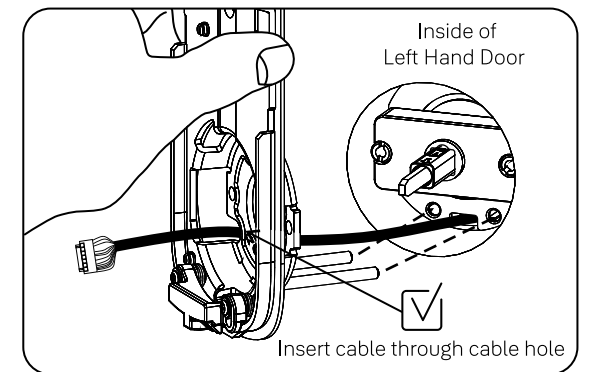
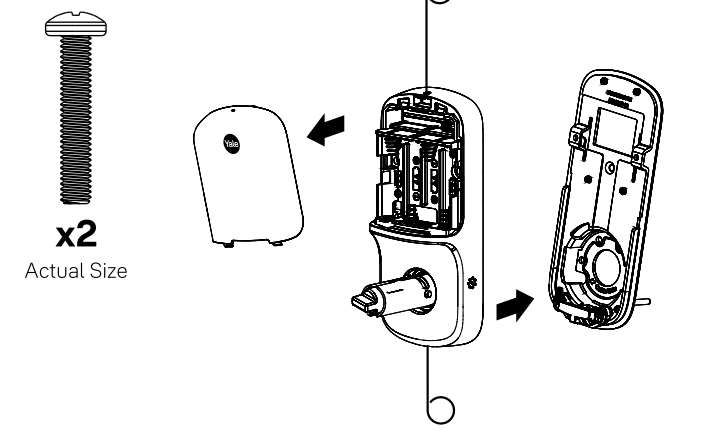
**3** Install Latch and Strike Plate  
Left Hand Installation Shown



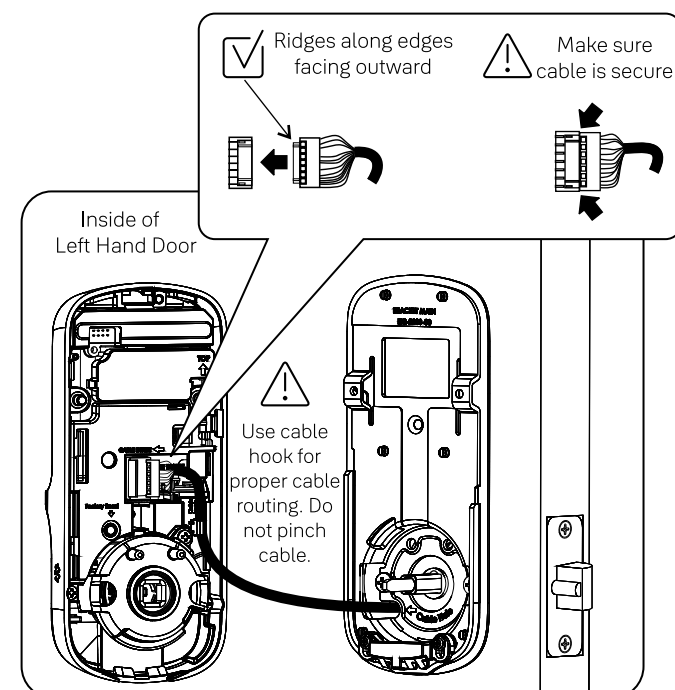
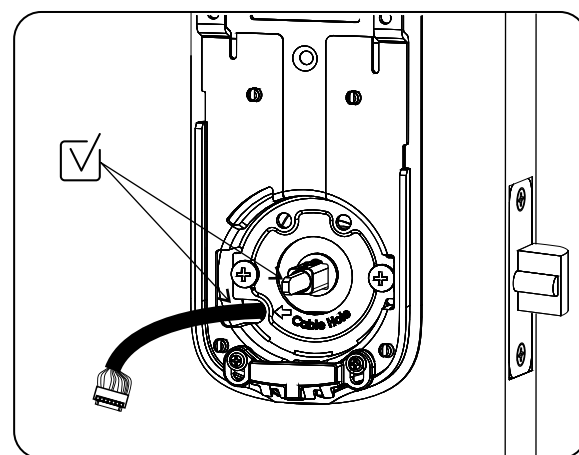
**4** Install Touchscreen  
Left Hand Installation Shown



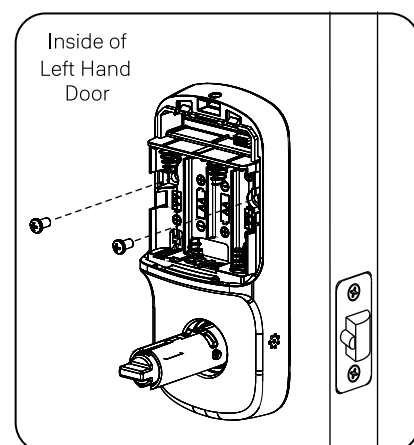
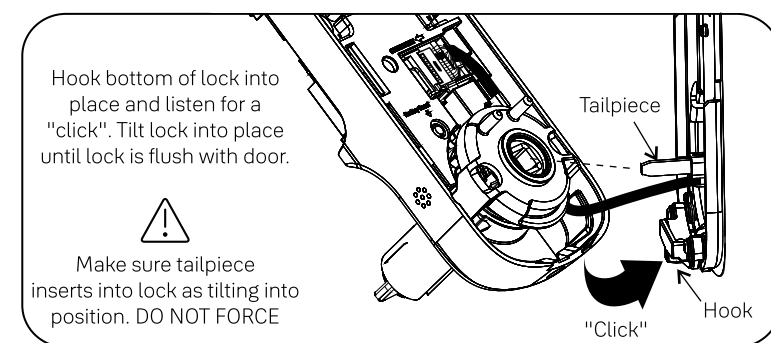
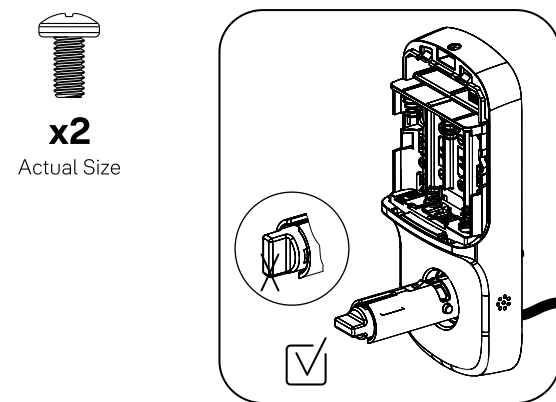
**5** Install Mounting Plate  
Left Hand Installation Shown



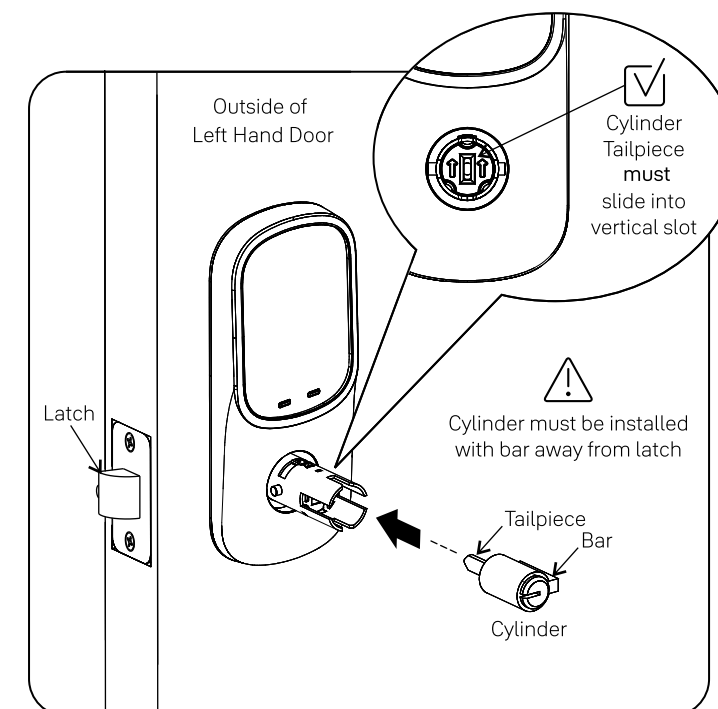
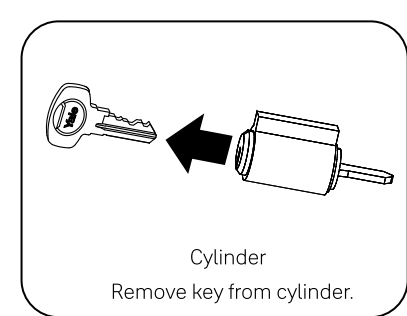
**6** Attach Cable  
Left Hand Installation Shown



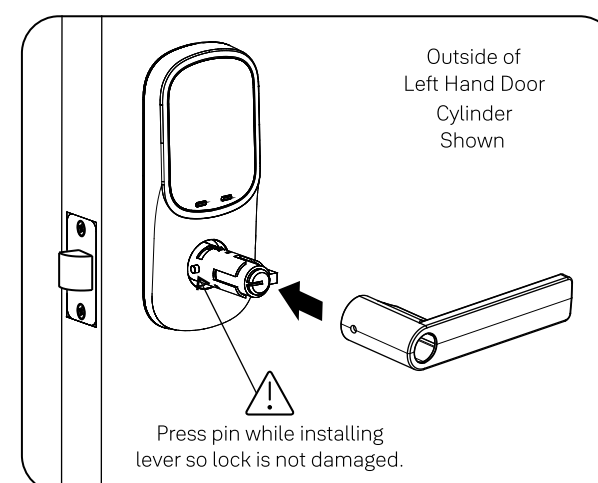
**7** Install Inside Lock  
Left Hand Installation Shown



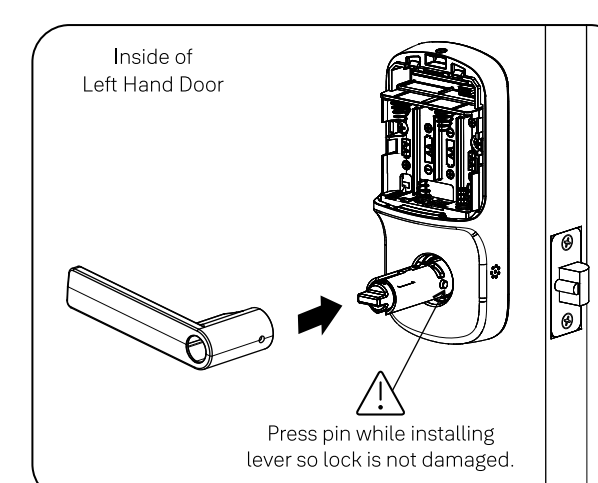
**8** Install Cylinder



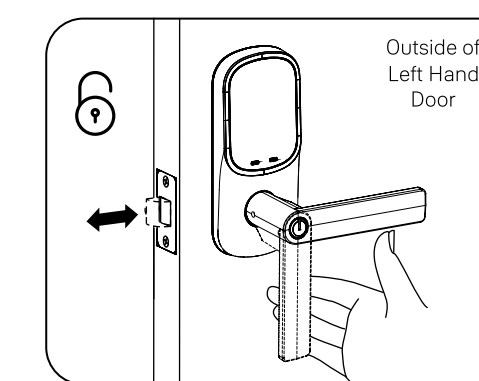
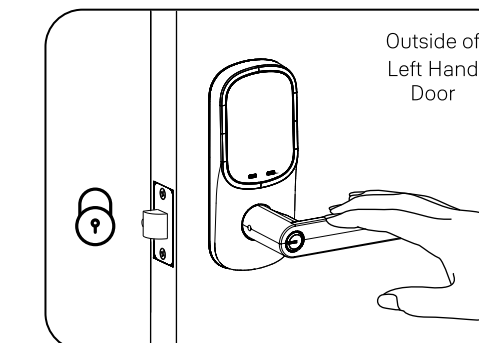
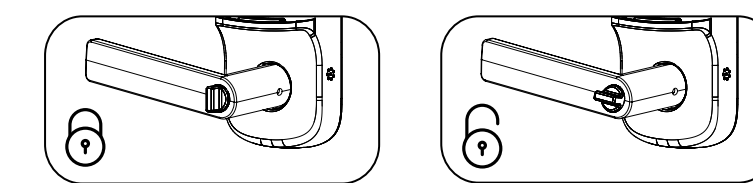
**9** Install Outside Lever



**10** Install Inside Lever

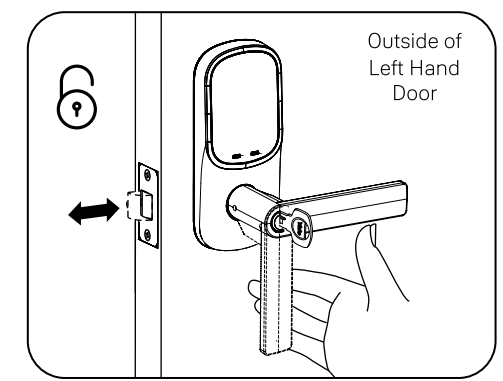
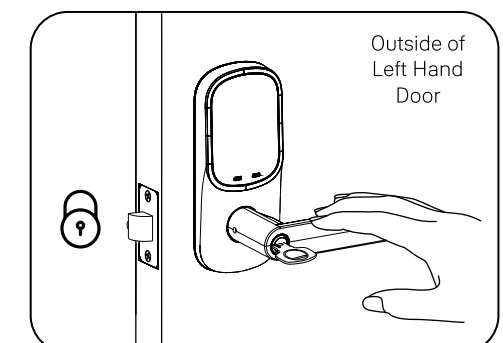
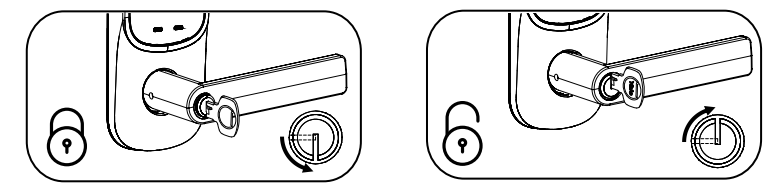


**Test Thumbturn Operation with Door Open**



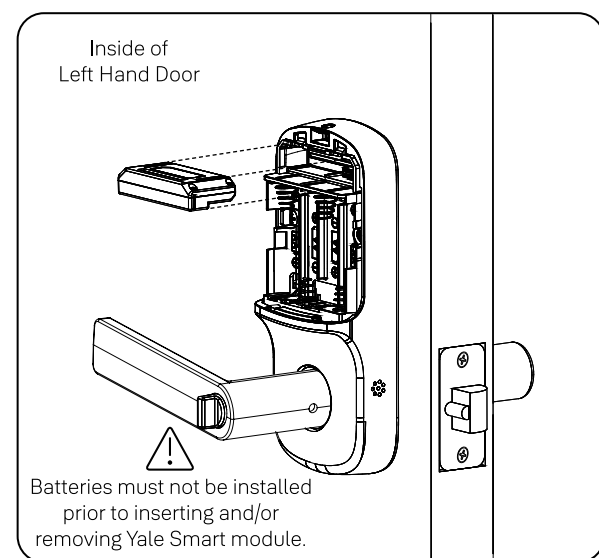
Test thumbturn and both levers in locked and unlocked positions. If operation fails, check installation beginning with Step 4 and refer to Hardware Troubleshooting.

**Test Key Operation with Door Open**



If key operation test fails, check installation beginning with Step 8.  
Almost done!  
Turn sheet over to finish installation and customise your lock.

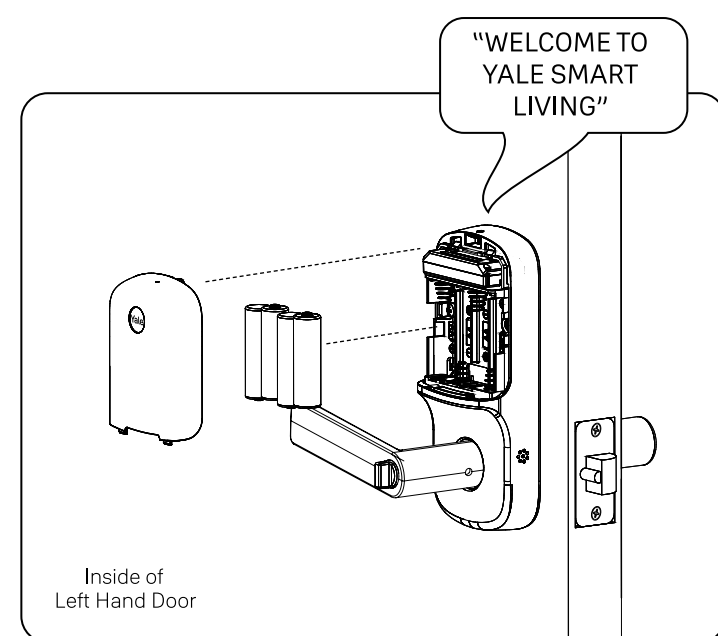
## 11 Install Yale Smart Module



NOTE: If a Smart module was included with your lock, it is in a separate box with additional module installation instructions.

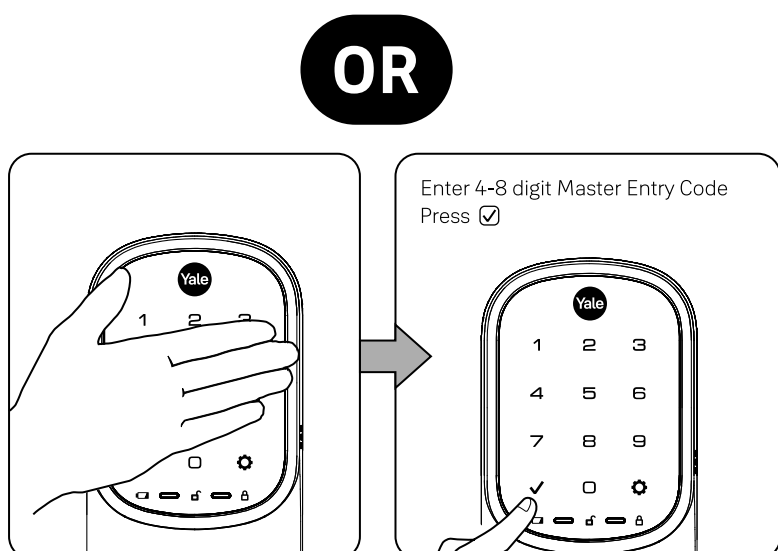
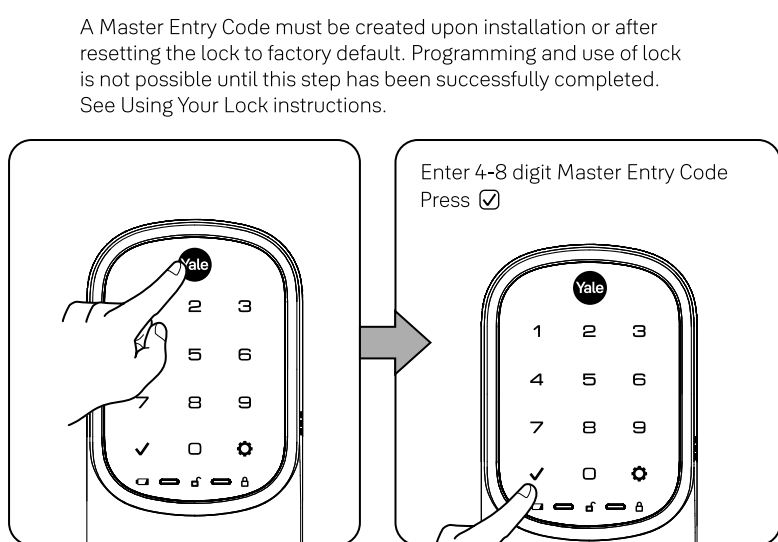
For more information about Yale Smart modules and smart home features, visit [yalehome.com](http://yalehome.com)

## 12 Install Batteries & Cover



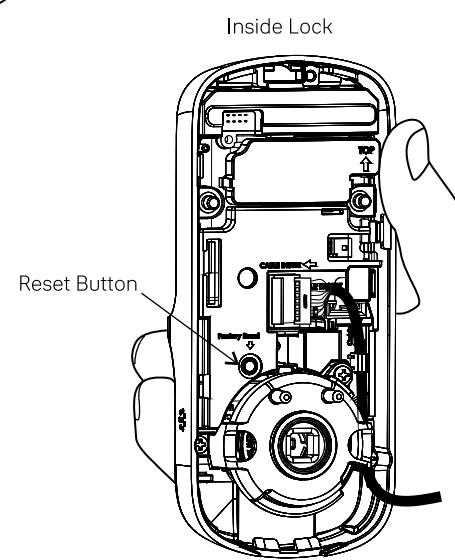
Congratulations, you've installed the YALE ASSURE Lever Set. Using Your Lock instructions will help you customise your lock.

## Testing Touchscreen Operation with Door Open



If touchscreen operation test fails, check installation beginning with Step 4

## Resetting Lock to Factory Default



When resetting the lock, all Entry Codes, including the Master Entry Code\*, are deleted. All programming features are reset to original default settings. See "Setting Definitions".

1. Remove the battery cover and batteries.
2. Remove the inside lock to access the reset button.
3. The reset button (see image above) is marked.
4. Re-insert 3 batteries and hold the reset button for 3 seconds.
5. While still holding the reset button, insert the 4th battery, and hold the reset button for an additional 3 seconds.
6. Release the reset button.
7. Re-install the inside lock onto the door.

\*Upon reset, Master Entry Code option is the only option available and must be performed prior to any other programming of the lock.

## Hardware Troubleshooting

Cycle lock in both the locked and unlocked positions. If problems are found:

Tailpiece and spindle will not mate and fit into the inside lock	<ol style="list-style-type: none"> <li>Make sure that your door is properly seated on the mounting bracket</li> <li>Make sure that the square shaped spindle has "Top" writing and arrow facing upwards</li> <li>Place the tailpiece in the vertical position</li> <li>Verify that the thumbturn is in the horizontal (unlocked) position</li> </ol>
Thumbturn does not rotate electronically or physically	<ol style="list-style-type: none"> <li>Verify that inside of the lock is properly seated on the mounting bracket</li> <li>Ensure that the square shaped spindle has "Top" writing and arrow facing upwards</li> <li>Place the tailpiece in the vertical position</li> <li>Verify that the thumbturn is in the horizontal (unlocked) position</li> </ol>
I'm getting an alert when I try to lock or unlock the door electronically	<ol style="list-style-type: none"> <li>Do not turn or depress the lever during operation, this could cause a jam alarm</li> <li>Check that thumbturn does not have anything preventing it from physically rotating</li> <li>Verify that you can rotate thumbturn freely</li> </ol>
My lock is not making any sound when I touch numbers or icons on the keypad	<ol style="list-style-type: none"> <li>Use the programming tree in the manual to verify that Audio is enabled</li> <li>If Audio is enabled, make sure that the white cable that connects the keypad to the inside lock is not pinched or broken</li> </ol>
When rotating the thumbturn I hear noise	<ol style="list-style-type: none"> <li>A little bit of noise is normal when operating the thumbturn</li> <li>If cranking, grinding or clicking occurs please verify your installation</li> </ol>
The locking pins will not retract when I try to install the levers	<ol style="list-style-type: none"> <li>If the thumbturn is in vertical (locked) position, rotate the thumbturn to the horizontal (unlocked) position and it will retract</li> </ol>

## Replacing Cylinder

1. To Remove Cylinder:  
See installation Steps 7 and 8. Reverse appropriate actions to remove the outside lever handle and cylinder.
2. To Install New Cylinder:  
A. Follow appropriate actions of installation Steps 7 and 8 to replace the cylinder and outside lever handle.  
B. Test operation of new cylinder and key by following "Testing Operation".
3. To KA or KD, please contact your local Locksmith.

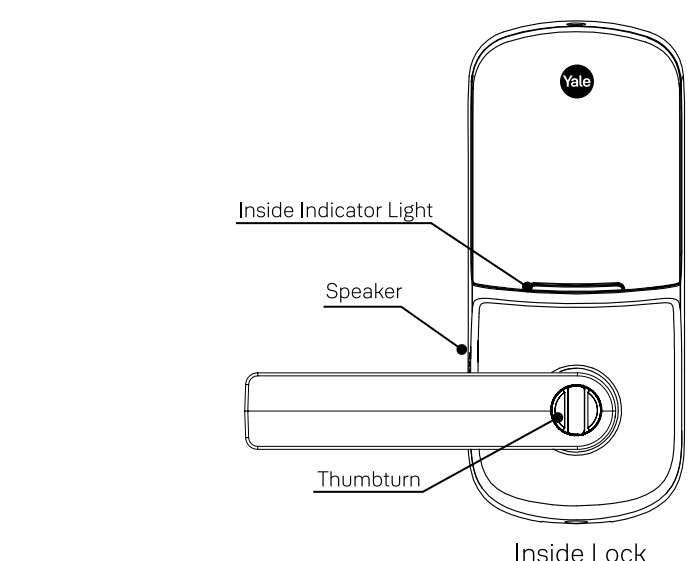
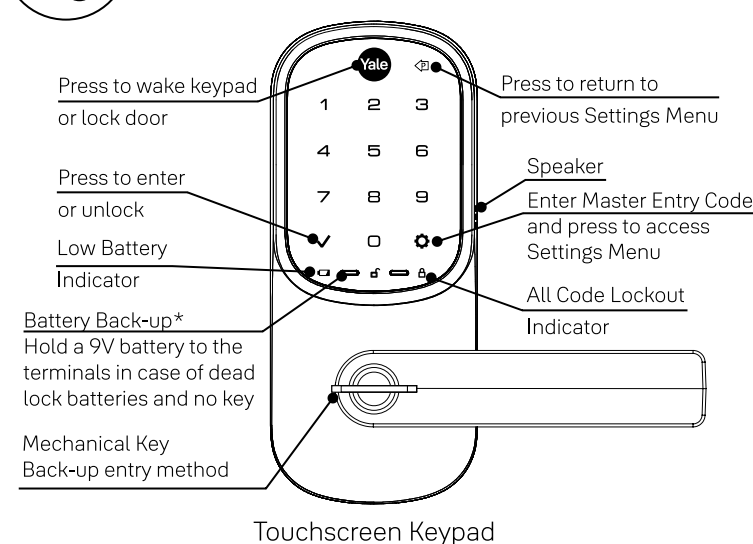
## Setting Definitions

Settings	Default Setting	Definition
Master Entry Code	Creation required*	The Master Entry Code is used for programming and for feature settings. It must be created prior to programming the lock. The Master Code will also operate (unlock/lock) the lock.
All Code Lockout	Disabled	This feature is enabled by the Master Entry Code. When enabled, it restricts all Entry Code access except Master. When attempting to enter a code while the lock is in All Code Lockout mode, the RED locked padlock will appear on the screen.
Auto Re-lock	Disabled	After a successful code entry or manual unlock with the key, the lock will automatically re-lock after each unlock in an effort to keep your home secure. This feature is optional, and can be turned off. In the ON mode, the lock will automatically re-lock after thirty (30) seconds.
Inside Indicator Light	Disabled (Off)	Located on the interior lock. Shows active status (Locked) of lock and can be enabled or disabled in the Advanced Lock Settings (Main Menu selection #3).
Language	English	Choosing English (1), Spanish (2) or French (3) becomes the (default) setting for the lock voice prompts.
One Touch Locking	Enabled	When the latch is retracted, activating the touchscreen will extend the latch (during Auto Re-lock duration or when Auto Re-lock is disabled). When One-Touch Re-lock is not in use (disabled), any valid Entry Code will re-lock the lock.
Shutdown Time	60 Seconds	The lock will shutdown (flashing RED) for sixty (60) seconds and not allow operation after the Wrong Code Entry limit (5 attempts) has been met.
Volume	Enabled (Low)	The volume setting for Entry Code verification is set to Low (2) by default; otherwise it can be set to High (1) or Silent (3) for quiet areas.
Wrong Code Entry Limit	5 Times	After five (5) unsuccessful attempts at entering a valid Entry Code, the lock will shut down and not allow operation for sixty (60) seconds.

\*The Master Entry Code must be created prior to any other programming of the lock.

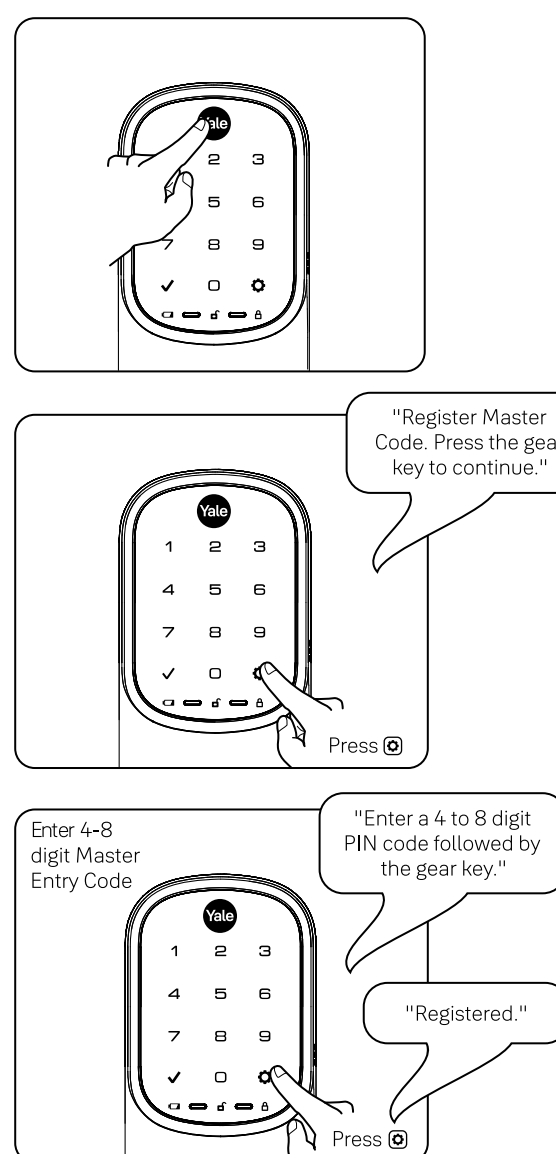
ASSA ABLOY Australia Pty Ltd, 235 Huntingdale Rd, Oakleigh, VIC 3166. ABN 90 086 451 907 ©2023  
Experience a safer and more open world.

## Using Your Lock



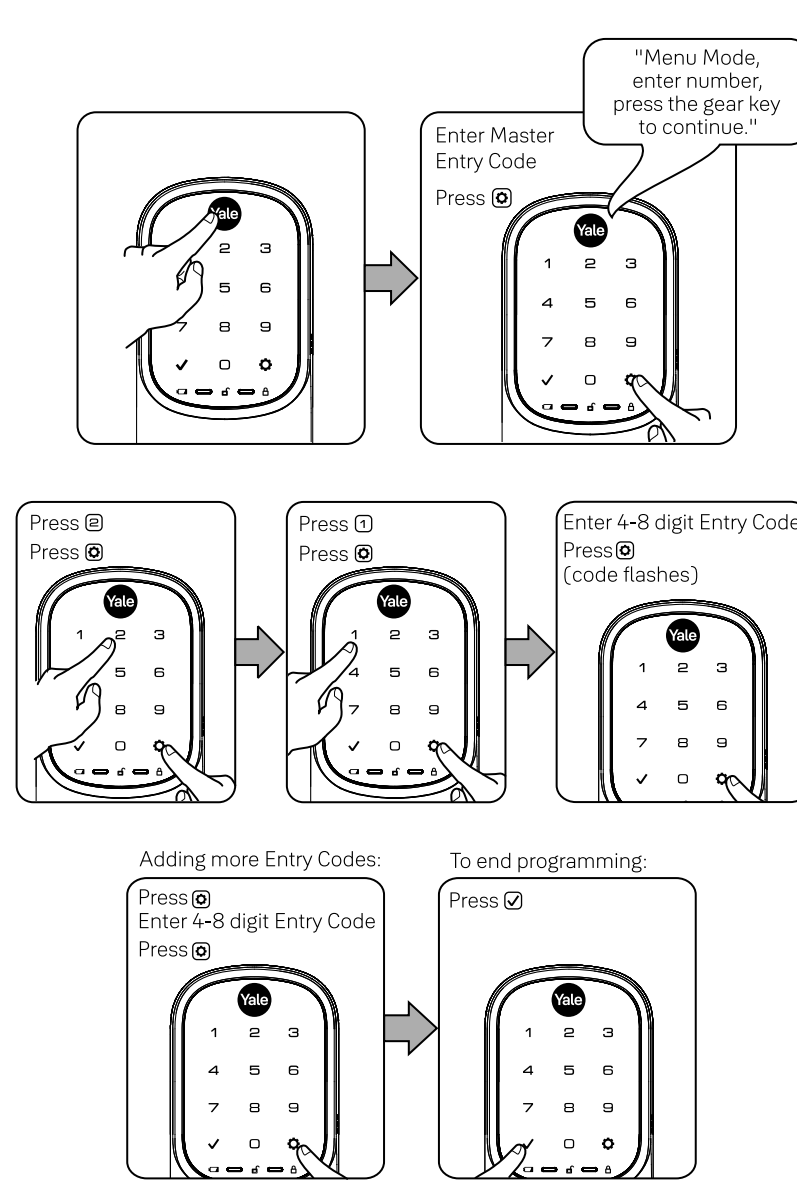
## Creating Master Entry Code

The Master Entry Code is used to change the lock settings. A security best practice is to set your Master Entry Code with 6 or more digits and create a separate code that is used daily to lock and unlock the door.

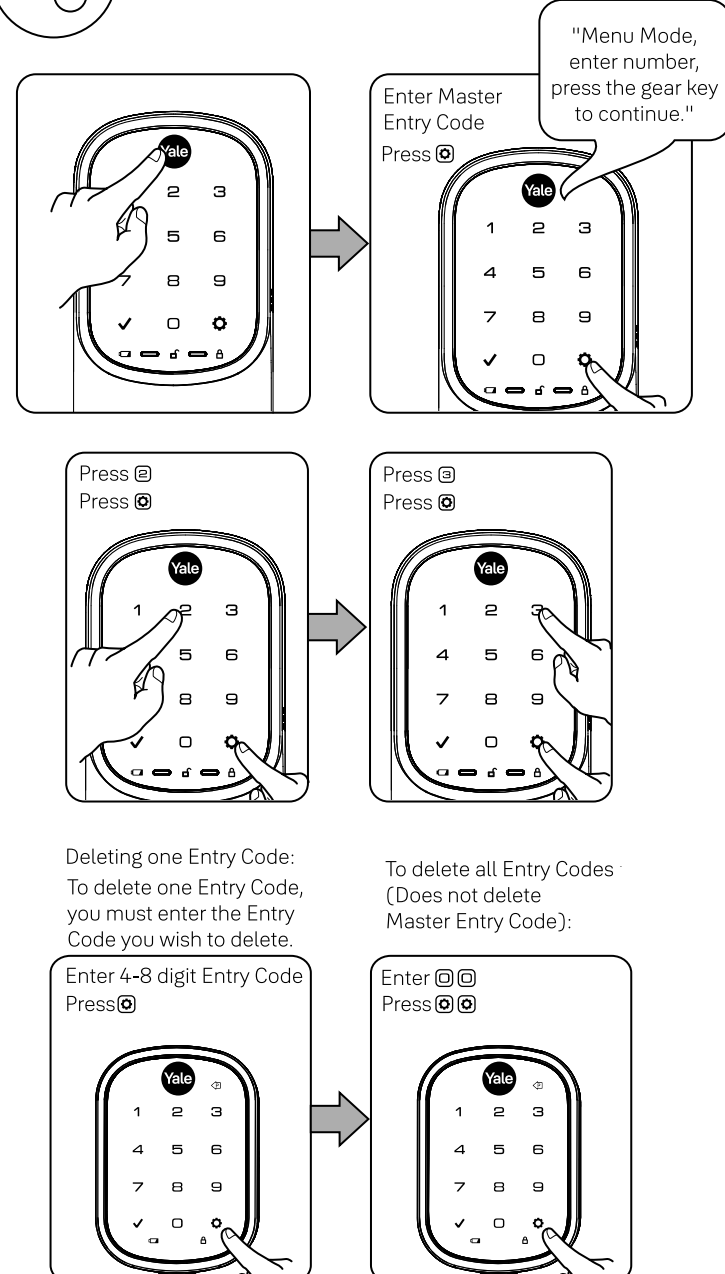


## Creating Entry Codes

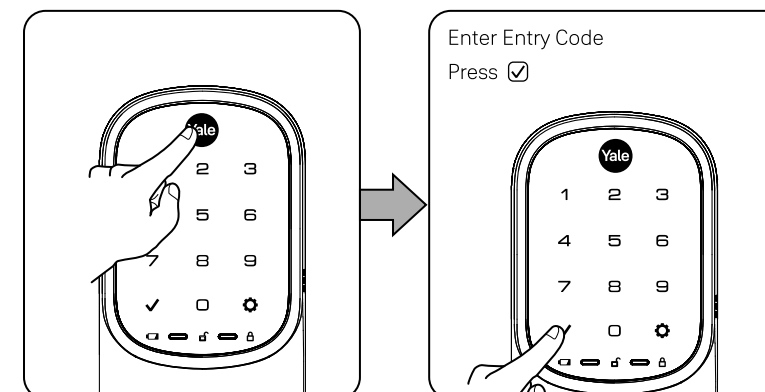
Master Entry Code must be created first.  
\*Max Entry Codes = 250 with Smart Module; 25 without.



## Deleting Entry Codes



## Unlocking Door with Entry Codes

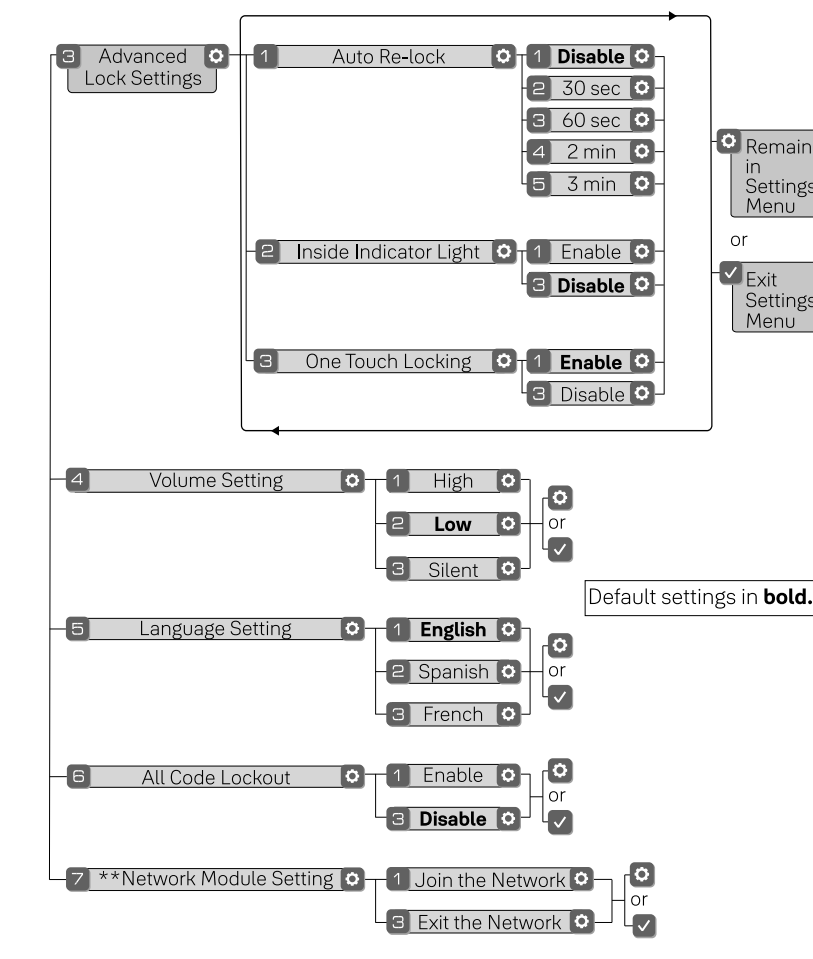


## Code Chart Duplicate if necessary

Entry Code Management	Entry Code
Master: Homeowner	
User Name: Babysitter	

## Customising Lock Using Settings Menu

1. Press YALE logo to wake up lock.
2. Enter Master Entry Code\* followed by the gear key icon.
3. Enter digit corresponding to the function to be performed followed by the gear key icon. Follow the voice commands.



Here is an example of how to set Auto Lock to 30 seconds:  
Master Entry Code (gear key), 3 (gear key), 1 (gear key), 2 (gear key)

\*The Master Entry Code must be created prior to any other programming of the lock.  
\*\*Network Module Setting function appears only with Yale Smart module installed.

## Troubleshooting

Symptom	Suggested Action
Lock does not respond – door is open and accessible.	<ul style="list-style-type: none"> <li>Keypad becomes active when YALE logo is pressed. Verify contact with the logo.</li> <li>If keypad numbers are visible, check they respond when pressed.</li> <li>Check batteries are installed and oriented correctly (polarity) in battery case.</li> <li>Replace batteries* if batteries are dead.</li> <li>Check keypad cable is fully connected and not pinched.</li> </ul>
Lock does not respond – door is locked and inaccessible.	<ul style="list-style-type: none"> <li>Batteries may not have enough power. Replace batteries*.</li> <li>Apply a 9V battery to terminals below the keypad for backup power option.</li> </ul>
Lock is on for a while then shows no reaction. Lights dim.	<ul style="list-style-type: none"> <li>Batteries do not have enough power. Replace batteries*.</li> </ul>
Lock chimes indicating code acceptance, but door will not open.	<ul style="list-style-type: none"> <li>Check for any foreign objects between door and frame.</li> <li>Check that cable is firmly connected to inside lock.</li> </ul>
Lock operates to allow access, but will not automatically re-lock.	<ul style="list-style-type: none"> <li>Check to see if Auto Re-lock is enabled.</li> <li>Disable Auto Re-lock to lock the door (manually).</li> </ul>
Entry Codes will not register.	<ul style="list-style-type: none"> <li>If low battery indicator is lit, change batteries*.</li> <li>Entry Codes must consist of 4 to 8 digits.</li> <li>The same Entry Code cannot be used for multiple users.</li> <li>Entry Codes are set by the Master Entry Code, which is set first. Contact the Master user.</li> <li>Entry Codes must be entered within 5 seconds (while keypad is active) or process will have to be restarted.</li> <li>Check [gear key] or gear [lock icon] cannot be part of the Entry Code.</li> </ul>
Upon entering an Entry Code and pressing [lock icon], the lock displays "invalid code" error or lock times out without responding.	<ul style="list-style-type: none"> <li>Verify entered code is a valid, previously programmed, 4 to 8 digit code.</li> <li>All Code Lockout is enabled. Only the Master Entry Code can change All Code Lockout. Contact the Master user.</li> </ul>
Upon entering an Entry Code and pressing [lock icon], red padlock icon appears and there are different tones.	<ul style="list-style-type: none"> <li>Check that All Code Lockout is disabled (see Feature #6).</li> <li>Only the Master Entry Code can change All Code Lockout. Contact the Master user.</li> </ul>
Lock operates, but makes no sound.	<ul style="list-style-type: none"> <li>Check that Volume is enabled (see Feature #4).</li> <li>Only the Master Entry Code can change Volume. Contact the Master user.</li> </ul>
Lock responds "Low Battery"	<ul style="list-style-type: none"> <li>This is the alert to replace the batteries. Replace all four (4) batteries* with new AA Alkaline batteries.</li> </ul>
Upon entering Entry Code and pressing the [lock icon] key, lock responds "Wrong number of digits".	<ul style="list-style-type: none"> <li>The digits entered were incorrect or incomplete. Re-enter the correct code followed by the [lock icon] key.</li> </ul>
Lock shows an X on keypad after entering a code.	<ul style="list-style-type: none"> <li>Bolt failed to fully retract.</li> <li>Refer to Hardware Troubleshooting.</li> <li>Entry Code has not been scheduled for use at time of day it is tried. Try Entry Code again during scheduled time.</li> </ul>

\*When batteries are replaced, Smart Module locks have a real time clock that will be set via the User Interface. It is recommended to verify correct date and time; particularly those locks operating under Daylight Savings Time.