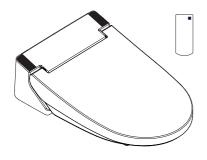
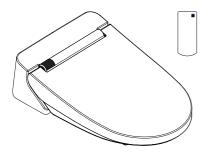


# ※ Please register your product at vovo-eu.com/pages/product-registration ★ to receive full warranty benefit.★



■ VB-6000SE (elongated)
VB-6100SR (round)



■ VB-4000SE (elongated) VB-4100SR (round)

#### TABLE OF CONTENTS

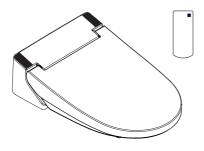
Product Characteristic	2
Safety Precautions	3
Name of Parts	6
Installation Method	8
How to Use	11
Maintenance	16
Troubleshooting	17
Specifications	20
Limited Warranty	21
VOVO Warranty	22

- \* Thank you for choosing our bidet.
- \* This manual includes the warranty. Keep the manual to receive customer service.
- \* Read this manual carefully before use.

#### **To Our Customers**

- Thank you for choosing our bidet.
- For your own safety, please read this manual carefully.
- Please refer to this manual if you have any questions while using the product.
- We are not responsible for damages caused by misuse.
- Product warranty is included in this manual. Please do not lose it.

# **Product Characteristic**





#### VB-6000SE (elongated)

VB-6100SR (round)

Posterior wash / Feminine wash / Turbo wash / Dry / UV LED Sterilization

#### VB-4000SE (elongated)

VB-4100SR (round)

Posterior wash / Feminine wash / Turbo wash / Dry / Deodorization / UV LED Sterilization

# **Safety Precautions**

- Follow all safety precautions in this manual for your safety.
- Caution: In order to avoid hazard due to inadvertent resetting of the thermal cutout, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by utility.
  - \*\* The following terms are used in this manual to indicate hazards of varying degree of severity.

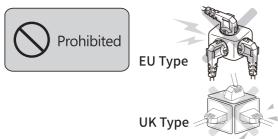
Danger	Indicates an imminently hazardous situation which, if not avoided, will result in death or serious injury.	
Caution	Indicates a dangerous situation where the user could suffer death or serious injury if this product is used incorrectly.	
Prohibited		
Observe strictly	Indicates to observe the following precautions before using this product.	



- Do not open the product to repair or remodel.

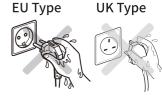


- Do not exceed the rated voltage of the outlet or the distributor.
- Connecting too many plugs will exceed the rated power and can cause fire by overheat.



- Do not touch the power cord with wet hands.





- Do not place fire such as cigarettes near the product.



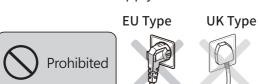


- Do not splash water or detergent on the main body or power plug.





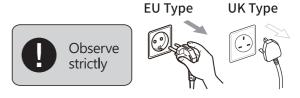
 Do not use damaged power cord, plug, or loose outlet, and do not supply power to the product which is not installed on toilet or not connected to water supply hose.



Use tap water.

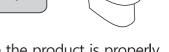


 Do not connect with industrial water or gray water. - Unplug when to repair the product.



- When cleaning, use mild detergent and soft cloth.
- Do not use the following. < household detergent, benzene, paint thinner, nylon scrubber>





Make sure the product is properly grounded.



- If the product is not grounded, it can cause electric short or electric leakage.
- For grounding work, consult an electric technician nearby.

One of the following persons needs to have someone to turn off the temperature controller of the seat and warm air blower when using heated seat.



- Children or elderly persons who can not control the temperature appropriately by himself.
- Patients or sick persons who can not move her or his body by oneself.
- Persons on medication that make them drowsy, and fatigued and intoxicated persons.



\* Do not use this product other than for purposes listed in this manual.

 Do not step on, shock, or place heavy objects on the seat, cover, or main body.





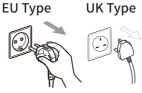
- Do not place hand or clothes on the warm air outlet.





- Unplug the main power cable when not using the product for a long time and drain water from the tank.





- Do not put anything else except toilet paper into the toilet.

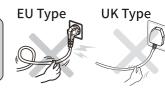




Handle power cord carefully and do not break the cord

- Do not fabricate or assemble at user's own discretion.
- Do not bend, twist, or pull it forcibly.
- Do not place heavy objects on the cord.



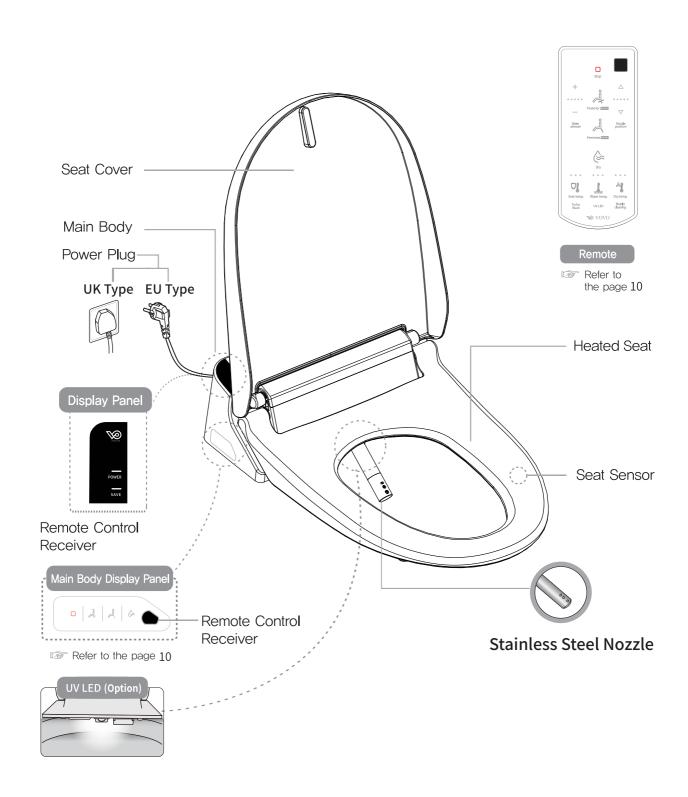


Do not continue to use the product with faults.

Unplug the power plug in the following case and call the distributor or customer service representative.

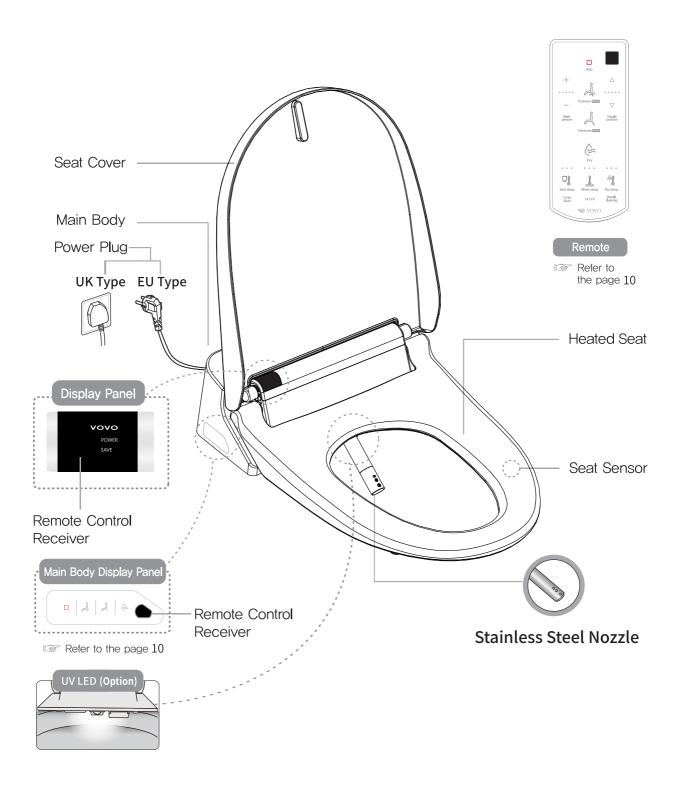
- Water leakage
- Strange odor
- Hot main body
- Smoke

# Name of Parts



#### VB-4000SE (elongated)

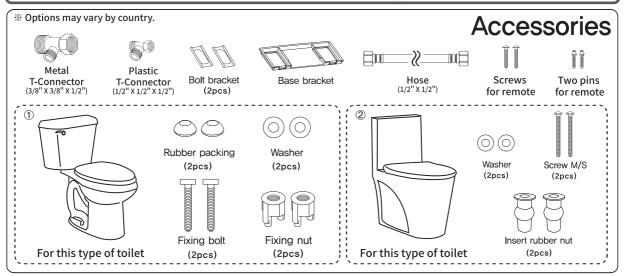
VB-4100SR (round)



### Installation Method



### Please plug in the power only after completing all installation and opening the water valve.

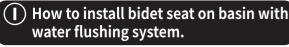


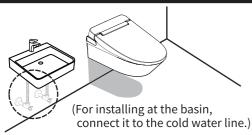
#### **Before Installation**

- Read the instructions carefully before installing.
- Plug in only after complete installation then supply water.
- The new hose-sets supplied with the appliance are to be used and that old hose-sets should not be reused.

#### Installation Procedure

- \* Do not use heavy duty tools and excessive power when tightening the connections.
- ※ Do not use Teflon tape when connecting the hose to the water supply valve and the bidet unit.

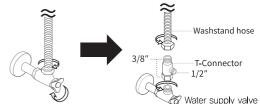




(2)Connect the T-connector to the basin hose.

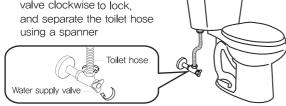
> - Turn off the cold waterline supply valve clockwise, and disconnect the basin hose using a spanner.

- Install the T-connector between the valve and the basin hose.



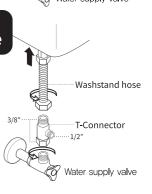
#### How to install bidet seat on general tank toilet.

 Turn the water supply valve clockwise to lock. and separate the toilet hose using a spanner



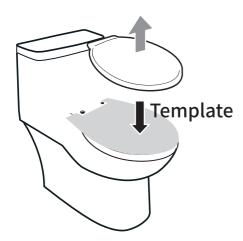
#### Connect the T-valve to the toilet and toilet hose

- Place the T-Connector between the toilet and the toilet hose



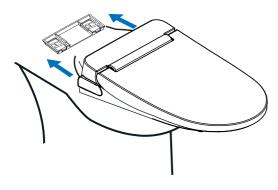
#### (3) Remove the existing toilet seat.

- Unfasten the nut and remove the toilet seat.
- Save the old toilet seat lid and nuts for reinstallation later.
- Place the template on the toilet after removing the toilet seat cover.



# 5 Install the bidet and secure the remote control holder

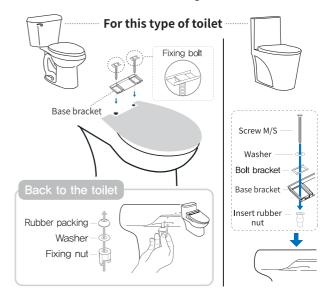
- Slide the bidet and install it.



 Secure the remote control holder to the wall with screws or peel off the double-sided tape sticker on the back of the remote

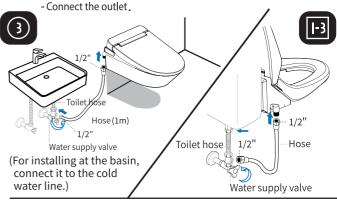
#### (4) Install the base bracket.

- Place the fixing bolt on the base bracket.
- Align the front of the bidet body and the front of the toilet before fastening the nuts.



#### (6) Connect the hose and turn on the water

- Connect the hose to the T-Connector and the bidet.
- Turn the water supply valve counterclockwise to allow water flow.





#### Operation Check

- 1. Turn the water supply valve counterclockwise to check for water leakage.
- 2. Connect the power plug into electrical outlet.
- 3. Pressing the Posterior button will make water flow into the water tank.
- 4. Check the functions of ter each use.

### **Additional Installation Guide**



Adjustment method using gap plate between pottery(toilet) and seat

#### When there is a gap between the inside of the seat and pottery(toilet)





Press this button to remove the bidet



Combine the seat

by pushing the plate

Place the catch

plate as shown





Minimize the gap between the bidet and the tank, and install the seat backward



#### When there is a gap between the outside of the seat and pottery(toilet)





Press this button to remove the bidet



Place the catch plate as shown



Combine the seat by pushing the plate



Install the seat as forward as possible



VB-6000SE (elongated) VB-6100SR (round) VB-4000SE (elongated) VB-4100SR (round)

#### Stop

Press the Stop button when yo want to stop the function.

#### Dry

Use this after using wash function

 Wipe off the water with toilet pap before using dry function for pleasant using.

#### Water Pressure, Nozzle Position

 Can control in 5 levels of water pressure and nozzle position.

#### Water Pressure and Nozzle Position Adjustment

 Water pressure and nozzle position can be adjusted in 5 levels.



#### **UV LED Light** (Option)

- UV LED eliminates germs and bacterias as well as sterilizing the bowl.
- When UV LED function is activated, UV LED will turn on and it will automatically turn off while seated.

#### **% Power save**

- In power saving mode, if left unused for more than 1 hour, both the water temperature and seat temperature are reduced by one level compared to their current settings.
- When the product is used again, the temperature will return to the original temperature setting.



#### **Auto Deodorization**

(VB-4000SE, VB-4100SR)

- -The default product setting is always ON on automatic deodorization.
- -While someone sits on the seat (detects by the seat sensor) auto deodorization turns on and activates.
   If a person stands up after using the bidet (if it is not detected by the seat sensor), it will be turned off after 1 minute of operation.

#### Posterior/Rhythm

- Press Posterior/Rhythm button, to operate washing function.
- Press Posterior/Rhythm button again during using this function. Rhythm(Pulsating) function will work.

#### Feminine/Rhythm

- Press Feminine/Rhythm button, to operate Feminine function.
- Press Feminine/Rhythm button again when during using this function, Rhythm(Pulsating) function will work.

#### **Turbo Wash**

- Press Turbo button, Turbo wash will operate.
- It starts from the lowest water pressure.

#### Water Temperature, Seat Temperature Dry Temperature

3 levels of Water Temperature/ Seat Temperature/ Dry Temperature



#### Nozzle Cleaning

 You can clean the nozzle by pressing the Nozzle cleaning button.

#### Side Panel

#### **Power**

Press the button for 3 seconds if you wish to turn off the bidet. Press the button if you wish to stop posterior, feminine or dry function.

#### **Power save Setting**

Press the STOP button once on the side control panel of the product without seating to operate power save mode. Press the STOP button once more without seating to turn off the power save mode.

#### 

(VB-4000SE, VB-4100SR)

Without a person seating on the seat, the side panel has a feature of turning on/off using the dry button.



#### Dry

Press the button to operate the functions.

The operations will stop if you press the button again.

# Posterior Wash / Feminine Wash

Press the button to operate the functions.

The operations will stop if you press the button again.

#### Manuel de l'utilisateur

**FRENCH** 

VB-6000SE (modèle allongé) VB-6100SR (modèle rond) VB-4000SE (modèle allongé) VB-4100SR (modèle rond)

#### **Stop**

Appuyez sur le bouton « Stop » pour stopper le fonctionnement en cours.

#### Séchage (Dry)

Utilisez le séchage après avoir utilisé la fonction de lavage

 Essuyez l'eau avec du papier toilette avant d'utiliser la fonction de séchage pour un usage agréable.

#### Pression de l'eau, Position de la buse

 - La pression de l'eau (Water Pressure) et la position de la buse (Nozzle Position) sont réglables sur 5 niveaux.

#### Réglages de la pression de l'eau et de la position de la buse

 - La pression de l'eau (Water pressure) et la position de la buse (Nozzle position) sont réglables sur 5 niveaux.

Plus fabile Plus fort



#### Lumière LED UV (Option)

- La LED UV tue les germes et les bactéries et stérilise le bol.
- Lorsque les fonctions de la lumière LED d'UV est activée, celle-ci va être allumée et s'éteint automatiquement lorsqu'on s'assoit.

# Tableau latéral Alimentation (marche)

Appuyez sur le bouton pendant 3 secondes si vous souhaitez éteindre les toilettes.

Appuyez sur le bouton si vous souhaitez arrêter les fonctions de nettoyage « Postérieur » et « Zone intime de la femme », ainsi que la fonction de séchage.



# Désodorisation automatique

(VB-4000SE, VB-4100SR)

- Le réglage par défaut du produit désodorisant est toujours activé sur la désodorisation automatique.
- Lorsque l'utilisateur s'assoit sur le siège(détecté par le capteur du siège), la désodorisation automatique s'active et se met en marche.
   Si l'utilisateur se lève après avoir utilisé les toilettes (s'il n'est pas détecté par le capteur du siège), cette fonction sera automatiquement désactivée après 1 minute de fonctionnement.

#### ※ Économie d'énergie ※

- En mode économie d'énergie, si vous ne l'utilisez pas pendant plus d'une heure, la température de l'eau et celle du siège seront maintenues à un niveau inférieur d'un cran par rapport aux réglages d'origine pour économiser de l'énergie.
- Lorsque vous utiliserez à nouveau le produit, la temperature reviendra à ses paramètres d'origine.

#### 

(VB-4000SE, VB-4100SR)

Sans utilisateur assis sur les toilettes, il est possible d'activer ou de désactiver la désodorisation automatique en appuyant sur bouton « Séchage », qui fait office de mise en marche/arrêt.

#### Postérieur /Nettoyage à impulsions

- Appuyez sur le bouton « Posterior/ Rhythm » pour que la fonction de nettoyage du postérieur s'active.
- Appuyez de nouveau sur ce bouton durant l'utilisation de cette fonction afin d'activer celle du nettoyage à impulsions.

#### Zone intime de la femme /Nettoyage à impulsions

- Appuyez sur le bouton « Feminine /Rhythm » pour que la fonction de nettoyage intime de la femme s'active.
- Appuyez de nouveau sur ce bouton durant l'utilisation de cette fonction afin d'activer celle du nettoyage à impulsions.

#### **Nettoyage turbo**

- Appuyez sur le bouton « Turbo Wash » pour que la fonction de nettoyage t urbo s'active.
- Le jet part de la pression d'eau la plus faible.

#### Température de l'eau, Température du siège Température de séchage

La température de l'eau (Water temp.), du siège (Seat temp.) et de séchage (Dry temp.) sont réglables sur 3 niveaux.



oveni

haute

basse moyenne haute 36°C 38°C 40°C

- Il faut du temps pour sécher complètement.

#### Nettoyage de la buse

 Vous pouvez nettoyer la buse en appuyant sur le bouton « Nozzle Cleaning ».

#### Séchage (Dry)

- Appuyez sur le bouton pour activer la fonction.
- Si vous appuyez de nouveau sur le -bouton, son fonctionnement s'arrêtera.

#### Nettoyage du postérieur / Nettoyage de la zone intime de la femme

Appuyez sur les boutons correspondant pour activer les fonctions. Si vous appuyez de nouveau sur les boutons, leur fonctionnement s'arrêtera.

#### Mode d'économie d'énergie

Sans vous assoir sur les toilettes, appuyez une fois sur le bouton « Stop », situé sur le tableau de commande latéral, afin d'activer le mode d'économie d'énergie.

Toujours sans vous assoir, appuyez une fois de plus sur le bouton « Stop » pour éteindre le mode d'économie d'énergie.



### Guía de uso

VB-6000SE (alargado) VB-6100SR (redondo) VB-4000SE (alargado) VB-4100SR (redondo)

#### Detener

-Presione el botón Detener cua ndo desee detener la función.

#### Secado

- -Utilice esta función después de usar la función de lavado.
- -Limpie el agua con papel higién ico antes de utilizar la función de secado para un uso agradab le.

#### Presión del agua, Posición de la boquilla

-Puede controlar en 5 niveles la presión del agua y la posición de la boquilla.

# Ajuste de la presión del agua y la posición de la boquilla.

-La presión del agua y la posición de la boquilla



#### Luz LED UV

- -La luz LED UV elimina gérmenes y bacterias a la vez que esteriliza la taza.
- -Cuando la función LED UV esté activada, el LED UV se encender á, y se apagará de manera auto mática mientras esté sentado.

# Panel lateral

Presione el botón durante 3 egundos si desea apagar el bidé. Presione el botón si desea detener la función de lavado posterior, lavado femenino o función de secado.

#### Ahorro de energía

Sin estar sentado en el asiento, presione una vez el botón DET ENER del panel de control late ral del producto para encender el modo de ahorro de energía. Sin estar sentado en el asiento, presione de nuevo el botón DE TENER para apagar el modo de ahorro de energía.



# Desodorización automática (VB-4000SE,VB-4100SR)

- -La configuración por defecto del prod ucto es tener siempre encendida la d esodorización automática.
- -Mientras el usuario esté sentado (detectado por el sensor del asiento), se enciende y activa la desodorización automática.
- -Si el usuario se levanta después de us ar el bidé

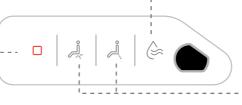
(si no lo detecta el sensor del asiento), se apagará después de 1 minuto de fu ncionamiento.

#### 

- Si no se utiliza durante más de 1 hora en el modo de ahorro de energía, tanto la temperatura del agua como la del asiento se reducen en un nivel en comparación con su ajuste actual.
- Cuando se vuelva a utilizar el producto, la temperatura volverá al ajuste original.

# ※Encendido/Apagado de la desodorización automática ※

-Sin estar sentado en el asiento, el pan el lateral dispone de una función de encendido y apagado con el uso del botón de secado.



#### Posterior/Ritmo

- -Presione el botón Posterior/Ritm o para activar la función de lavad o posterior.
- -Presione el botón Posterior/Ritm o de nuevo durante el uso de est e modo para activar la función Ritmo (pulsante).

#### Femenino/Ritmo

- -Presione el botón Femenino/Ri tmo para activar la función de lavado femenino.
- -Presione el botón Femenino/Ri tmo de nuevo durante el uso de este modo para iniciar la función Ritmo (pulsante).

#### Lavado turbo

- -Presione el botón turbo para act livar el lavado turbo.
- -Inicia por la presión de agua más baja.

#### Temperatura del agua, Temperatura del asiento Temperatura de secado

-3 niveles de temperatura del agua /Temperatura del asiento /Temperatura de secado



-Requiere tiempo para secar por completo.

#### Limpieza de la boquilla

-Puede limpiar la boquilla presio nando el botón de limpieza de la boquilla.

#### Secado

Presione el botón para activar las funciones.

-Las funciones se detendrán si vu elve a presionar el botón.

# Lavado posterior / Lavado femenino

Presione el botón para activar las funciones. Las funciones se d etendrán si vuelve a presionar el botón.

#### Benutzungsmethode

VB-6000SE (verlängert) VB-6100SR (rund) VB-4000SE (verlängert) VB-4100SR (rund)

#### Stop

Drücken Sie den "Stop" Knopf wenn Sie eine Funktion abbrechen möchten.

#### Trocknen

Nach Reinigungsfunktion verwenden -Wischen Sie jegliches Wasser ab, bevor Sie die Trocken Funktion benutzen, für eine angenehmere Nutzung.

#### Wasserdruck, Düsenposition

- Kann Wasser in 5 Schritten steuern Druck und Düsenposition.

#### Wasserdruck und **Düsenposition Anpassung**

- Wasserdruck und Düsenposition kann in 5 Schritten angemessen werden.



#### **UV LED Licht (Option)**

- UV LED vernichtet Keime und Bakterien und sterilisiert Kloschüssel.
- Wenn die UV LED Funktion aktiviert ist, schaltet sich das UV LED automatisch ein- und aus beim Sitzen.

#### Seitenleiste

#### Strom

- Knopf 3 sekundenlang drücken um Bidet auszuschalten. Knopf drücken um Hinter-, Feminin-, oder Trockner Funktion zu stoppen.

#### Strom Sparen

- Während dem Stehen Stop Knopf auf der Seitenblende einmal drücken, um Stromsparmodus zu aktivieren.
- Während dem Stehen Stop Knopf noch einmal auf der Seitenblende einmal drücken, um Stromsparmodus auszuschalten.



#### **Auto Deodorisierung**

-Die Standardeinstellung des Produktes ist immer bei der automatischen Deodorisierung aktiviert. Beim Sitzen -(erkannt durch Sitz Sensor) wird die Auto Deodorisierung eingeschalten und aktiviert. Wenn Sie nach der Verwendung des Bidets aufstehen (und dies nicht vom Sitz Sensor erkannt wird), wird es innerhalb von 1 Minute eingeschalten.

#### **\*Energiespar**

 Wenn das Gerät im Energiesparmodus länger als 1 Stunde nicht benutzt wird, werden sowohl die Wassertemperatur als auch die Sitztemperatur im Vergleich zu den aktuellen Einstellungen um eine Stufe reduziert.

wird die Temperatur wieder auf die ursprüngliche Einstellung zurückgesetzt.

# - Wenn Sie das Gerät wieder verwenden,

#### Hinter/Rhythmus

- Hinter/Rhythmus Knopf drücken um Reinigungsfunktion zu verwenden.
- Hinter/Rhythmus Knopf erneut drücken während dieser Funktion. Rhythmus (Pulsieren) Funktion wird aktiviert werden.

#### Feminin/Rhythmus

- Feminin/Rhythmus Knopf drücken um Feminin Funktion zu verwenden.
- Feminin/Rhythmus Knopf erneut drücken während dieser Funktion und Rhythmus(Pulsieren) wird aktiviert werden.

#### **Turbo Reinigung**

- Turbo Reinigung Drücken, Turbo Reinigung wird aktiviert werden
- Es beginnt mit dem schwächsten Wasserdruck

#### Wassertemperatur, Sitz Temperatur, **Trockner Temperatur**

- 3 Levels von Wassertemperatur / Sitz Temperatur / Trockner Temperatur



#### Düsenreinigung

- Sie können die Düse reinigen, in dem Sie den Düsenreinigungsknopf drücken

#### **XAuto Deodorisierung** Ein/Aus \*\*

(VB-4000SE, VB-4100SR)

Wenn auf dem Sitz nicht gesessen wird, kann die Seitenblende ein- und ausgeschalten werden, durch das Drücken des Trockenknopfes.

#### **Trocknen**

Um Funktionen zu benutzen, bitte Knopf drücken.

Funktionen werden gestoppt, wenn Sie den Knopf noch einmal drücken.

#### **Hinter Reinigung / Feminin Reinigung**

Um Funktionen zu benutzen, bitte Knopf drücken.

Funktionen werden gestoppt, wenn Sie den Knopf noch einmal drücken.



VB-6000SE (allungato) VB-6100SR (rotondo) VB-4000SE (allungato) VB-4100SR (rotondo)

#### Stop

Premere il pulsante Stop se desideri fermare il funzionamento.

#### **Asciugatura**

Usare dopo la funzione di lavaggio

 - Asciuga l'acqua in eccesso con carta igienica prima di utilizzare la funzione di asciugatura.

#### Pressione dell'Acqua, Posizione dell'Ugello

- Sono disponibili 5 livelli di pressione dell'acqua e posizione dell'ugello.

#### Regolazione Pressione dell'Acqua e Posizione dell'Ugello

 La pressione dell'acqua e la posizione dell'ugello possono essere impostate su 5 livelli.



#### **Luce LED UV (Option)**

- La luce ultravioletta a LED elimina germi e batteri oltre a sterilizzare la vasca.
- Quando la funzione LED UV è attivata, il LED UV si accende e si spegne automaticamente mentre si è seduti.

# Pannello Laterale Pulsante di Accensione

 Premere il pulsante per 3 secondi se desideri disattivare il bidet.
 Premere il pulsante se desideri fermare il lavaggio posteriore, anteriore o l'asciugatura.

#### **Risparmio Energetico**

 Premere il pulsante STOP una volta sul pannello di controllo laterale del prodotto senza sedersi per attivare la modalità di risparmio energetico.

- Premere nuovamente il pulsante STOP senza sedersi per disattivare la modalità di risparmio energetico.



#### Deodorazione Automatica

(VB-4000SE, VB-4100SR)

-Per impostazione predefinita, il prodotto ha la deodorazione automatica sempre attivata. Se qualcuno si siede sul sedile (rilevato dal sensore sul sedile) si attiva la deodorazione automatica.

Se una persona si alza dopo aver usato il bidet (se non viene rilevata dal sensore sul sedile), la funzione si spegnerà dopo 1 minuto di funzionamento.

#### **%Risparmio energetico%**

- In modalità di risparmio energetico, se lasciato inutilizzato per più di 1 ora, le temperature dell'acqua e del sedile vengono abbassate di un livello rispetto alle impostazioni attive.
- Quando il prodotto viene utilizzato di nuovo, le temperature tornano al livello precedentemente impostato.

# \*\*Deodorazione \*Automatica on/off\*\*

(VB-4000SE, VB-4100SR)

Se non c'è una persona seduta sul sedile, il pannello laterale ha una funzione per accendere/spegnere la funzione di asciugatura.

#### Posteriore/Ritmo

- Premere il pulsante Posteriore/Ritmo, per avviare la funzione di lavaggio
- Premere il pulsante Posteriore/Ritmo di nuovo durante l'utilizzo di questa funzione.

#### **Anteriore/Ritmo**

- Premere il pulsante Anteriore/Ritmo, per avviare la funzione di lavaggio Anteriore.
- Premendo il pulsante Anteriore/Ritmo nuovamente durante l'utilizzo di questa funzione, si avvierà la funzione Ritmo (Pulsante).

#### Lavaggio Turbo

- Premendo il pulsante Turbo, si avvierà il lavaggio Turbo.
- All'inizio la pressione dell'acqua sarà più bassa.

#### Temperatura dell'Acqua, Temperatura del Sedile Temperatura di Asciugatura

- 3 livelli di Temperatura dell'Acqua /Temperatura del Sedile /Temperatura di Asciugatura



Bassa Media Alta 36℃ 38℃ 40℃

Un'asciugatura completa richiede

#### **Pulizia Ugello**

 Si può pulire l'ugello premendo il pulsante Pulizia Ugello.

#### **Asciugatura**

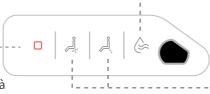
Premere il pulsante per avviare le funzioni.

Il funzionamento si fermerà premendo nuovamente il pulsante.

#### Lavaggio Posteriore / Lavaggio Anteriore

Premere il pulsante per avviare le funzioni.

Il funzionamento si fermerà premendo nuovamente il pulsante.

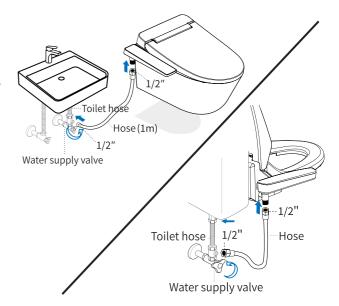


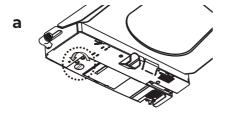
### Maintenance

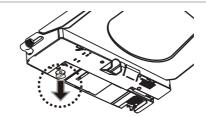
\* Unplug the power code when cleaning the filter.

#### Clean the Filter

- 1. Turn the water supply valve clockwise to stop water supply.
- 2. Release the bidet hose of the main body to separate the filter.
- 3. Clean the filter with toothbrush or like object.
- 4. Tighten the bidet hose on to the main body and turn the water supply valve counterclockwise to supply water.







 Drain off the water from the water tank when not using the product for a long time, or when moving the product to another place.

b

- It can cause water pollution and the leakage during transportation.

#### Clean the Nozzle.

Only the nozzle will extend out without spraying water.

- Use a soft brush or toothbrush to clean.
- \* Do not pull out or push the nozzle forcibly. It may cause breakage or damage.



# **Troubleshooting**

When you think the product is out of order, refer to the following for immediate measures.

#### **Heated Seat**

Trouble	Possible causes	Solution	
	Is the bidet power on? (Check the power LED on the display panel.)	Unplug the power cord, wait for 5 minutes, then plug it back and check the power.	
	Are the LED on the display panel and side control panel flashing?	If the power+power-save LED on the main unit are flashing together, it indicates a water supply issue.  Open the water supply valve fully and perform hard reset.  If any other LED is flashing after following the above steps, support@vovoeu.com	
The seat does not	Have you replaced the remote control batteries? Have you inserted them correctly?	Please replace with new batteries and check the polarity.	
warm up.	Is the temperature set to a low level, or is it turned off?	Adjust seat temperature with Seat Temp button on the remote control or the side control panel.	
	Is it in power saving mode?	When the power-save mode is on, you may need to wait for about 3 to 5 minutes, or you can turn off the power-save mode and use the desired temperature at any time.	
	The heater automatically switches off after the user has been seated for 1 hour. It turns back on when the user stand up This is a safety measure to prevent low-temperature burns.	_	

### Posterior Wash, Feminine Wash, Turbo Wash Funtion

Trouble	Possible causes	Solution
	Is the bidet power on? (Check the power LED on the display panel.)	Unplug the power cord, wait for 5 minutes, then plug it back and check the power.
The water is cold.	Are the LED on the display panel and side control panel flashing?	If the power+power-save LED on the main unit are flashing together, it indicates a water supply issue.  Open the water supply valve fully and perform hard reset.  If any other LED is flashing after following the above steps, support@vovoeu.com

Trouble	Possible causes	Solution
	Have you replaced the remote control batteries? Have you inserted them correctly?	Please replace with new batteries and check the polarity.
The water is cold.	Is the temperature set to a low level, or is it turned off?	Adjust water temperature with Seat Temp button on the remote control or the side control panel.
	If you find it difficult to wait for the cold to warm up each time, please turn off the power-save mode, so you can use the water immediately.	
	Is the water shutoff valve fully open?	Please fully open the water shutoff valve.
The water Is the water pressure set to a low level?		Adjust the water pressure to higher level.
pressure is low.	Is the filter located on the water inlet(elbow) clogged?	Refer to page 16 to clean the filter.
The water spray stops	Posterior / Feminine / TURBO wash will perform for 1 minute and it will stop automatically.	Press the Posterior / Feminine / TURBO wash button again.
during use.	Is the human body away from the seat sensor?	Refer to pages 6-7 to locate the Seat Sensor and ensure that it is detecting the human body.

# Remote Control

Trouble	Possible causes	Solution	
The remote control is not working.	Is the bidet power on? (Check the power LED on the display panel.)	Unplug the power cord, wait for 5 minutes, then plug it back and check the power.	
	Are the LED on the display panel and side control panel flashing?	If the power+power-save LED on the main unit are flashing together, it indicates a water supply issue.  Open the water supply valve fully and perform hard reset.  If any other LED is flashing after following the above steps, support@vovoeu.com	
	Have you replaced the remote control batteries? Have you inserted them correctly?	Please replace with new batteries and check the polarity.	
	Are the transmitter of the remote and the receiver on the main unit obstructed?	Remove any obstruction that may be blocking the transmitters and the receiver.	
	Are the transmitter of the remote and the receiver on the main unit contaminated?	Wipe away any contamination.	
	Is the human body away from the seat sensor?	Refer to pages 10-12 to locate the Seat Sensor and ensure that it is detecting the human body.	

### Drying

Trouble	Possible causes	Solution	
The drying air temperature is low.	Is the air temperature set to low level?	Adjust the air temperature with Dry Temp button on the remote control or the side control panel.	
The air blow stops	The drying function will operate for 3 minutes and then stop automatically.	Press Dry again.	
in progress.	It may stop if the user changes their position while sitting.	Refer to pages 10-12 to locate the Seat Sensor and ensure that it is detecting the human body.	
The drying function is not functioning	Is the human body away from the seat sensor?	Refer to pages 10-12 to locate the Seat Sensor and ensure that it is detecting the human body.	

### Deodorization (VB-4000SE, VB-4100SR)

Trouble	Possible causes	Solution
The	Is the human body away from the seat sensor?	Please refer to pages 7 to locate the Seat Sensor and ensure that it is detecting the human body.
deodorization function is not operational.	Have you activated the deodorization function using the remote control? (Only VB-4000SE, VB-4100SR has the deodorization function.)	Refer to pages 11-15 to activate the deodorization function.  When the deodorization function is activated, it will automatically turn on when the seat sensor detects a human body and will turn off after the seat sensor does not detect a human body for 1 minute.

# **Power Supply**

Trouble Possible causes		Solution	
The unit Is there a power outage or is the circuit breaker switched off?		Wait until the power is restored. Or switch on the circuit breaker.	
has no power.	Is the power LED on the main body's display panel turned off?	Press and hold the Stop button on the side control panel of the main body for 3 seconds to turn on the power.	

#### Seat Sensor

Trouble	Possible causes	Solution
All wash function or deodorant function operates	Is the seat sensor blocked with wet towel?	Remove the wet towel.
	Is the area where the seat sensor is located wet?	Use a dry cloth to wipe away the water.

# Power Saving

Trouble	Possible causes Solution	
Power	Is the unit unplugged or is there a power outage?	Plug in the unit or wait for the power to be restored.
saving is not working.	Is the power save mode turned on?	If the power-save LED on the main body is turned off, press the STOP button on the side control panel of the main unit while not seated to turn on the power save mode.

# **Specifications**

	Model No		
Item		VB-6000SE VB-6100SR	<b>VB-4000SE</b> VB-4100SR
Rated P	ower Supply	AC 230V~	
Rated Pow	er Consumption	1200W	
Water S	upply System	Direct connection	n with tap water
Wat	er Pressure	Min: 1.0kgf/cm²(0.1Mpa, 14psi),	Max: 7.5kgf/cm²(0.75Mpa, 105psi)
Water	proof Rating	IPX	<b>X</b> 4
Power	Cord Length	1.2M	(4ft)
	Water Heating	Tank Re	eservoir
	Posterior Wash	Maximur	m 800cc
	Feminine Wash	Maximui	m 800cc
Wash Unit	Turbo Wash	Maximum 800cc	
Offic	Water Temperature	ure 36°C (97°F), 38°C (100°F), 40°C (104°F)	
	Heater Capacity	, 1100W	
	Safety Device	Thermal cutoff, Thermo Switch, Water Level Sensor	
Heated Seat	Seat Temperature	36°C (97°F), 38°C (1	00°F), 40°C (104°F)
Jeac	Heater Capacity	Maximu	m 55W
	Safety Device	Thermal Cutoff, Tempe	rature Sensor, Bimetal
Dry	Warm Air Temperature	Room temperature - m	naximum 45°ℂ(113°F)
	Heater Capacity	Maximun	n 250W
Dec	odorization	Automatic deodorizer	
L	ighting	UV LED Light (Option)	
Inlet Wate	er Temperature	5℃~35℃ (41°F~95°F)	
Ambient Temperature		5℃~35℃ (41°F~95°F)	
Country of Origin		Made in Korea	
Dimension		535 x 390 x 130 mm (elongated) 505 x 390 x 130 mm (round)	535 x 390 x 130 mm (elongated) 505 x 390 x 130 mm (round)
Net Weight (Gross Weight)		<b>3.7kg</b> 3.2kg	<b>3.7kg</b> 3.2kg



# **Limited Warranty**

The product is warranted for two year according to the description written in this warranty.

#### Please submit the below form online at www.vovoeu.com

Model:		Serial Number :	
Purchaser			
Company:			
Address:			
City:		Country:	
Phone:	Fax:	E-mail:	
Dealer (Company)			
Address:			
Installation Date:		Warranty period	
		2 years from purchase date	

Complete the above warranty card when purchasing the product. Check the information and keep it safe.

This warranty does not apply to the following

- 1. Defects and/or malfunctions from failure to properly install, operate and/or maintain the unit in accordance with the installation manual.
- 2. Damage from abuse, fire, flood, freeze, electrical surges, lightning strikes or any other acts of nature.
- 3. Damage resulting from unauthorized alterations, attachments and/or repairs.
- 4. If the product was not installed properly for residential use.
- 5. Damage from installing the unit in an environment with animals, mice or insects.
- 6. Damage caused by excess moisture or from water clogging the water closet.
- 7. Damage from not being installed in accordance with all applicable local codes, ordinances and good trade practices.
- 8. Color fading due to use in wrong environment.
- 9. Damage from consumable chemicals.
- 10. The warrant will be covered only when providing the date of purchase with original receipt.
- 11. Damage from misuse due to not following the installation manual.

#### **WEEE Directive**



This marking shown on the product or its literature, indicates that it should not be disposed with other household wastes at the end of its working life. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate this from other types of wastes and recycle it responsibly to promote the sustainable reuse of material resources,

Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take this item for environmentally safe recycling.

Business users should contact their supplier and check the and conditions of the purchase contract. This product should not be mixed with other commercial wastes for disposal.



# VOVO WARRANTY TWO YEARS LIMITED WARRANTY WATERJET BIDET PRODUCT

- 1.VOVO is proud to guarantee all our products with the longest, most complete coverage warranty in the electronic bidet world. Our policies are written in more detail below.
- 2. This warranty does not apply to the following items:
- a. Damage or loss sustained in through any natural or man-made caused beyond the control of VOVO including to fire, earthquake, flood, thunder, electrical storm, etc.
- b. Damage or loss resulting from any accident, unreasonable use, misuse, abuse, negligence, or improper care, cleaning, or maintenance of the Product.
- c. Damage or loss resulting from sediments or foreign matter contained in a water system.
- d. Damage or loss resulting from improper installation or from installation of the Product in a harsh and/or hazardous environment, or improper removal, repair or modification of the Product.
- (NOTE: Product model codes allow a maximum of 80 PSI. Check local codes or standards for requirements).
- e. Damage or loss resulting from electrical surges or lightning strikes or other acts which are not the fault of VOVO or which the Product is not specified to tolerate.
- f. Damage or loss resulting from normal and customary wear and tear, such as gloss reduction, scratching or fading over time due to cleaning practices, water or atmospheric condition, including but not limited to, the use of bleach, alkali, acid cleaners, dry (powder) cleaners or any other abrasive cleaners or the use of metal or nylon scrubbers.
- g. The use of any Product in a manner inconsistent with the Product instructions / owners manual.
- 3. In order for this limited warranty to be valid, proof of purchase is required. VOVO encourages warranty registration upon purchase to create a record of Product ownership at http://www.vovoeu.com Product registration is completely voluntary and failure to register will not diminish your limited warranty rights.
- 4. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE, PROVINCE TO PROVINCE OR COUNTRY TO COUNTRY.
- 5. To obtain warranty repair service under this warranty, you must take the Product or deliver it prepaid to a VOVO service facility together with proof of purchase (original sales receipt) and a letter stating the problem, email to **support@vovoeu.com**

WARNING! VOVO shall not be responsible or liable for any failure of, or damage to, this Product caused by either chloramines in the treatment of public water supply or cleaners containing chlorine (Calcium Hypochlorite).

NOTE: The use of high concentrate chlorine or chlorine related products can seriously damage the fittings. This damage can cause leakage and serious property damage.

THIS WRITTEN WARRANTY IS THE ONLY WARRANTY MADE BY VOVO. REPAIR, REPLACEMENT OR OTHER APPROPRIATE ADJUSTMENT AS PROVIDED UNDER THIS WARRANTY SHALL BE THE EXCLUSIVE REMEDY AVAILABLE TO THE ORIGINAL PURCHASER. VOVO SHALL NOT BE RESPONSIBLE FOR LOSS OF THE PRODUCT OR FOR OTHER INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OR EXPENSES INCURRED BY THE ORIGINAL PURCHASER, OR FOR LABOR OR OTHER COSTS DUE TO INSTALLATION OR REMOVAL, OR COSTS OF REPAIRS BY OTHERS, OR FOR ANY OTHER EXPENSE NOT SPECIFICALLY STATED ABOVE. IN NO EVENT WILL VOVO'S RESPONSIBILITY EXCEED THE PURCHASE PRICE OF THE PRODUCT. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTIES, INCLUDING THAT OF MERCHANTABILITY OR FITNESS FOR USE OR FOR A PARTICULAR PURPOSE, ARE EXPRESSLY DISCLAIMED. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION AND EXCLUSION MAY NOT APPLY TO YOU.

