

## **Warranty Information**

### LIFETIME WARRANTY

Pride offers a lifetime warranty on the lift and recline mechanisms and chair frame. Pride warrants that the lift and recline mechanisms and chair frame on your lift chair will be free from defects under normal use and service for as long as the chair is in use by the original owner. This lifetime warranty covers the lift and recline mechanisms against metal fatigue, defective welds, and bushings.

NOTE: Pride reserves the right to replace only the part of the lift and recline mechanism or chair frame that may be defective.

### SEVEN-YEAR PRO-RATED WARRANTY

For the first four (4) years from the date of purchase, Pride will repair or replace at our option to the

original purchaser any of the following parts found upon examination by an authorized representative of

Pride to be defective in material and/or workmanship:

Motor

Hand Control

Transformer/Control Box

For three (3) additional years, a pro-rated warranty will be made available for the following parts:

Motor

Hand Control

Transformer/Control Box

Pride will warrant these components with the following pro-rated schedule:

Fifth year: 25% off suggested retail price

Sixth year: 15% off suggested retail price

Seventh year: 5% off suggested retail price

## WARRANTY EXCLUSIONS

This warranty does not extend to fabric and excludes steel frame chairs.

Pride is not responsible or obligated to pay for labor, service calls, shipping, and/or any other charges

incurred for repair of the product. All transportation costs and shipping damage incurred while submitting

parts for repair or replacement are the responsibility of the purchaser. Please contact your authorized

Pride provider for information on the current cost associated with a service visit.

Circumstances beyond the control of Pride

Labor, service calls, shipping, and other charges incurred for repair of the product, unless

specifically authorized, IN ADVANCE, by Pride

Repairs and/or modifications made to any part without specific consent from Pride

Exclusions also include components with damage caused by:

Contamination

Abuse, misuse, accident, or negligence

Battery fluid spillage or leakage

Commercial use or use other than normal

Improper operation, maintenance, or storage

## IMPLIED WARRANTIES

Implied warranties, including those of merchantability and fitness for a particular purpose, are

limited to one (1) year from the date of purchase and to the extent permitted by law. Any and

all other implied warranties are excluded. This is the exclusive remedy. Liabilities for consequential

damages under any and all warranties are excluded.

Some states do not allow limitations on how long an implied warranty lasts or do not allow the exclusion

or limitation of incidental or consequential damages. The above limitation or exclusion may not apply to

you.

This warranty gives you specific rights, and you may also have other rights which vary from state to

state.