



www.trcelectronics.com

4171 Stony Lane ▪ Doylestown, PA 18902 ▪ T 215-367-5124 ▪ F 215-367-5431 ▪ Toll Free 888-612-9514

TRC RMA Request Repair Form

Instructions:

Please complete this form in its entirety. **Fax completed form to 215-367-5431.** Upon receipt of completed form, a TRC Electronics' Representative will issue you a Return Merchandise Authorization Number to return product for manufacturer's evaluation and repair. Use one form for each individual item that requires repair. We must know each individual serial number and type of failure for every part requiring evaluation and repair.

Customer Information

Contact Name

Contact Phone

Contact Email

Account Number

Date of Request

Ship To Address*

Company Name

Recipient (if different from contact)

Address 1

Address 2

City

State

Zip Code

*TRC Electronics will ship your repaired product to this address. Enter any special instructions (ie. Purchase Order #, Reference #, etc.) in Remarks' section.

Remarks:**Item Information**

Part Number

Serial Number

Date Purchased from TRC Electronics

Problem Description (required field)

Date Problem Identified

Problem Occurred

At Initial Inspection During Assembly After Successful Install

Application

Total Operating Hours (estimate)

Operating Hours/Day

Temp Load

Type of Failure

Request Failure Analysis*

* Checking this option **will prolong the repair process** (typically 3 months or less from the time it is received by the manufacturer).

TRC Official Use Only

Return Merchandise Authorization

TRC Electronics RMA #

Issued By

Date