

CUSTOMER SERVICES: CALL: 0141 447 1190

EMAIL: team@cinestore.co.uk

## Thank you for shopping with CineStore

We really hope you enjoyed shopping with CineStore and that you are happy with your purchase but, if something is not quite right, you can return it to us within 30 days of receipt\*. See our full returns policy on our website. Please fill out this form for all returns.

Order Number:		Starts with OS**** or SO-****			
Name:			Contact	Number:	
Address:				Email:	

## Items to Return

Product Code	Item	Quantity	Price	Return Code	Comments
C01234	Brown Tape	1	£4.70	1	Feedback Here

## Return Codes:

- 1 Changed my mind
- 2 Bought more than one to compare
- 3 Colour not as expected
- 4 Faulty
- 5 Arrived late
- 6 Arrived damaged
- 7- Wrong item sent
- 8 Other

- Items must be returned unused and in their original packaging.
- Refunds will be credited back to the original payment method.
- It can take up to 5 working days from receipt into our warehouse for your refund to be processed.
- Certain items are excluded from our returns policy. Please visit www.cinestore.co.uk/returns for details.

<sup>\*</sup> A different policy applies to purchases from businesses, please see the returns policy on our website for further details.