

If you require a refund we will refund the price paid by you for the goods within fourteen (14) days of receiving your notification that you would like to return the products, if you have returned the goods to us in their original condition within 7 working days of delivery.

Refunds will only be made against the original credit/debit card used.

DSL (Daniel Sandler Limited) reserves the right to change its terms and conditions without prior notice being given.

Please note that we cannot accept returned goods that we reasonably believe have been used. In such circumstances, we will notify you that no refund will be available, and you will be responsible for arranging for such goods to be returned to you within 14 days of our notification.

Your statutory rights remain unaffected.

Accounts laying dormant for one year will be deactivated, to reactivate you will need to reapply.

A new discount code is issued annually.

Transfer of code to an unauthorised user is forbidden and can result on privileges being removed.

HOW TO RETURN YOUR ITEMS:

1. Notify us of your intention to return the items.

This must be done within 3 working days of receiving your order, by emailing us at orders@danielsandler.com with your order details. Please note that we can only accept returns for the reasons stated above and cannot accept returned goods that we reasonably believe have been used. You have fourteen (14) days from the date of notification to return the items to us.

2. Return your items by post.

Please return your items in a securely sealed parcel, including the original dispatch. We strongly recommend that the parcel be sent by a recorded delivery service (one that requires a signature on receipt). We do not have a free returns policy for this scheme.

The return delivery address is:

Daniel Sandler Ltd. c/o Unit 2, Orchard Business Park, Forsyth Road, WOKING, GU21 5FH

Please ensure you retain proof of postage for use in the unlikely event that we do not receive your returned parcel. We cannot accept liability for returned goods lost in transit.

3. Processing your refund:

If your refund is approved, we will process it within twenty-eight (28) days of receiving your returned goods, provided that you have returned them to us in their original condition.

Products purchased from the DSC Pro scheme are not to be resold or photographed without permission from Daniel Sandler Ltd; any infringement of this term will mean termination of DSC Pro membership and might have legal implications.

All products will be paid for in advance of shipping by either credit/debit card or via PayPal.

It is your responsibility to use the discount code provided when your application has been approved. If you forget to use the code, discounts can't be applied retrospectively, and NO refund will be given.

I confirm that I have read the terms and conditions.

Please sign this form and post it with the necessary criteria to the above address. We are sorry, but we cannot return the pieces of criteria to you.

Sign here.....

Date.....