

Residential allen + roth Solid Surface 30 Year Transferable Warranty

Sage Surfaces, LLC (hereunder "Sage") warrants to the original end user – purchaser/owner in the U.S. and Canada that its product of allen + roth countertop products shall be free from manufacturing defects under normal use and service. This warranty applies to the repair or replacement of failed product that has been permanently installed in original owner(s) residence when installed by a Sage authorized fabricator/installer. This includes reasonable labor charges needed to repair or replace the product. Sage's obligation as to repair or replacement shall further be limited to repair or replacement with colors, styles and finishes of products that are available at the time of repair or replacement. The option to repair or replace product failures due to manufacturing defects is at the sole discretion of Sage.

The 30 Year Transferable Warranty applies to allen + roth countertop and sink products only for interior, residential application(s) in North America. The warranty covers seam performance but not appearance. Silicone seams do not constitute part of the allen + roth installation and accordingly are not covered by this warranty. This warranty is void unless the product has been paid for in full.

Under this 30 Year Transferable Warranty, Sage authorized agents must be permitted sufficient time and opportunity to inspect the product(s), evaluate and respond to any claim(s). All decisions regarding the existence of manufacturing defects or affecting this warranty shall be made by Sage and shall be final and binding upon all parties.

Exclusions for Residential allen + roth Solid Surface 30 Year Transferable Warranty:

- Damage resulting from improper transportation, fabrication, installation, care and maintenance, storage, or handling of the product purchased.
- Use for any exterior application or for any flooring application.
- Damage caused by improper use or abuse includes, but not limited to, damage from accidents, abuse of impact causing chips, cracks and fractures, chemical damage, corrosion damage, acts of nature, job-site conditions or structural movement.
- Exposure to excessive heat that creates white marks, white rings or cracks appear on the product. (Cracking can result around a cooktop when the product is exposed to cookware that is on or partially on a heating element and overhangs the countertop causing excessive heat on the product or from using high temperatures for excessively lengthy periods of time).
- Installed allen + roth countertop products that are removed from the original place of installation.
- Seam appearance, adhesives, caulk and/or other accessory items.
- Damage caused by improperly installed, used or maintained appliances, including garbage disposals over $\frac{3}{4}$ H.P., or any disposal so installed as to create excessive vibration, or installation of an instant hot water producing/dispensing appliance in allen + roth sinks.
- Thermoforming: Product failure due to bending or curving is not covered under warranty.
- Conditions caused by normal wear and tear such as stains, scratches, water spots and burns. Products are not scratch, heat or stain proof. Cutting boards should be used for cutting, rubber footed trivets used when moving a hot object directly from a heat source onto the product, and compliance with the allen + roth care and maintenance are highly recommended.
- Supplemental repair including, but not limited to, electrical, tile or wall surfaces, backsplashes, cabinetry, freight, and plumbing modifications necessary to repair allen + roth products.
- Product usage for commercial application(s) including, but not limited to, installation in store, office or other places of business.
- Interior applications beyond countertops, vertical applications and backsplash such as, but not limited to, saunas, shower pans, steam rooms.
- Defects that were visible at the time of fabrication/installation and were not avoided during fabrication/installation.

The professional fabricator/installer is responsible to inspect the allen + roth products before fabricating and/or installing the products. All parties must agree to comply with the terms and conditions outlined in this 30 Year Transferable Warranty.

When choosing a color or finish, please refer to samples only as a general indication of a particular color's design pattern, aesthetics, hue and finish. Samples are not guaranteed to be an exact replica of allen + roth solid surface and may vary slightly from the actual, installed allen + roth product. If after, or during installation, you decide that you do not like the color you selected, replacement is not covered by this warranty.

No other warranties express or implied, are made, including merchantability or fitness for a particular purpose. Except as provided herein, Sage is not liable in tort or contract for any loss or direct, incidental, or consequential damages as a result of the use or the inability to use allen + roth products. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state, or in Canada, from province to province. Some states/provinces do not allow the exclusion or limitation of implied warranties or of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Sage makes no other guarantee, representation, or warranty (express or implied) with respect to its products, except as expressly stated herein. No one other than Sage is authorized or permitted to make or provide any promise, representation or warranty with respect to allen + roth products.

To qualify for service under this warranty please contact the retail location from which you purchased your allen + roth product. If you are the original purchaser of the product and are filing a warranty claim, a purchase receipt or other acceptable proof of purchase clearly showing both the date of purchase and that the installation was performed by a Sage authorized fabricator/installer will be required before warranty service is rendered.

If you are the current owner of the house in which the original end user had the countertop installed, the warranty will have had to be transferred to you by the original end user, (or previous warranty holder to which the warranty was appropriately transferred) according to the Warranty Transfer Procedure outlined below prior to your countertop experiencing the event prompting the claim. A purchase receipt or other acceptable proof of purchase clearly showing both the date of purchase and that the installation was performed by a Sage authorized fabricator/installer will be required before warranty service is rendered.

Warranty Transfer Procedure

The warranty can easily be transferred in a few minutes by following the process below:

- 1.) Go to **www.sagesurfaces.com**
- 2.) Select the 'Surfaces' menu item
- 3.) Select the 'Warranty Transfer' item from the drop down menu.
- 4.) Fill out the form with the requested information:
 - * Original Owner's Name or Previous Owner's Name to whom the warranty was appropriately transferred
 - * Address where the countertop was installed
 - * Name of Retailer from whom the Countertop was Purchase
 - * Address of the Retailer's Store Location where the Original Purchase was made
 - * Original Date of Purchase
 - * Countertop Material
 - * Countertop Color
 - * Name of the Person to Whom the Warranty is being Transferred
- 5.) Click 'Submit'

If the warranty resolution is not handled to your satisfaction, please go to our website at www.sagesurfaces.com under the warranty section and provide us with the details so we may better serve you.