

Residential Derivati Porcelain 30 Year Transferable Warranty

Derivati porcelain by Sage Surfaces comes with a Limited 30 Year Transferable Warranty. Sage Surfaces warrants that Derivati porcelain will be free from any defects for intended residential use for the original purchaser in the residence in which it is permanently installed. Sage Surfaces provides detailed information in its product literature regarding appropriate application, installation and maintenance for this product. Failure to comply with these guidelines void this warranty.

To qualify for service under this warranty please contact the retail location from which you purchased your allen + roth product. If you are the original purchaser of the product and are filing a warranty claim, a purchase receipt or other acceptable proof of purchase clearly showing both the date of purchase and that the installation was performed by a Sage authorized fabricator/installer will be required before warranty service is rendered.

If you are the current owner of the house in which the original end user had the countertop installed, the warranty will have had to be transferred to you by the original end user, (or previous warranty holder to which the warranty was appropriately transferred) according to the Warranty Transfer Procedure outlined below prior to your countertop experiencing the event prompting the claim. A purchase receipt or other acceptable proof of purchase clearly showing both the date of purchase and that the installation was performed by a Sage authorized fabricator/installer will be required before warranty service is rendered.

For your records, make a copy of your submission and keep in a safe place with your original documentation.

THIS EXPRESS WARRANTY IS THE SOLE WARRANTY EXTENDED AND REPLACES ANY STATUTORY WARRANTIES TO THE MAXIMUM EXTENT ALLOWABLE BY LAW.

Implied Warranty Of Fitness For A Particular Purpose

Sage Surfaces provides detailed information in its product literature regarding appropriate building specifications, installation and maintenance for Derivati porcelain. Failure to comply with recommended specifications, installation and maintenance voids this warranty. There are no warranties extended beyond the description on the face hereof.

Implied Warranties Limited in Duration and Scope

The Federal Magnuson-Moss Warranty Act limits disclaimers of implied warranties involving consumer products. To the maximum extent allowable by federal and state law, this warranty supplements or supersedes federal and state consumer goods warranty protections. There are no warranties extended beyond the description on the face hereof.

General Terms and Conditions for Derivati Porcelain

Derivati porcelain carries the specific warranties listed above. In addition to the requirements specified above, the following general terms and conditions also apply. If you have questions regarding this warranty, please contact Sage Surfaces.

1. This warranty applies only to first quality Derivati porcelain purchases made after the edition date of these warranty conditions for the designated time period when the product is installed in a private residence and according to the Sage Surfaces recommended installation instructions.
2. This product warranty only applies to manufacturing defects inherent to the material supplied. Defect is defined as a shortfall in the product to perform to Sage Surfaces' specifications as disclosed in product literature, within industry allowable tolerances as set forth in standard, national industry protocols. Sage Surfaces will repair or replace the product, at its discretion. When replacement of the product is made, only new products from the current product range at the time the complaint is upheld will be supplied. Sage Surfaces reserves the right to discontinue or modify any of its products and shall not be liable if replacement material varies in color intensity, hue, or shade in comparison to the original product. There will be no other form of compensation. Responsibility under this warranty only applies to hidden defects. These are defects that were not visible before or during the installation of the product. Sage Surfaces will not cover labor costs to replace or reinstall the Derivati Porcelain. Sage Surfaces can never be held liable and is not responsible for any secondary damages, incidental damages or consequential damages.
3. This warranty does not cover damage to the product caused by installation or fabrication errors. The product must be installed following the appropriate installation instructions using approved accessories, if applicable. Installation and fabrication defects are not covered by this warranty.
4. All warranty claims must be reported immediately. Failure to report any warranty claim within thirty (30) days of defect discovery will void this warranty. All products must be inspected prior to installation. Installation of products with visual defects or nonconformities apparent prior to installation voids this warranty.
5. Failure to comply with recommended applications voids this warranty. Commercial applications are not covered under this warranty, which includes but is not limited to use in hotels, shops, offices and other commercial establishments.
6. Proof of compliance with the installation and maintenance instructions recommended by Sage Surfaces must be provided if a claim is filed.
7. Sage Surfaces will not be liable for, and this warranty does not apply in the event of: any failure, defect, or damage (including but not limited to crumbling, chipping, cracking, breakup or change of color) resulting from or connected with misuse, abuse, neglect, or improper handling or storage. Customer misuse including negligence, physical, or chemical abuse is not covered by this warranty. Products exposed to abnormal use or conditions will not be covered under this warranty.
8. This warranty does not cover scratches. Proper care, such as using cutting boards, must be exercised as part of your care and maintenance.
9. This warranty will not be valid if the countertop was not paid in full.
10. This warranty does not cover appearance or performance of unions, seams, adhesives, or any other accessory materials.
11. Color, hue or shade differences resulting from material added to an existing installation at a later date and non-warranty repairs are excluded from coverage.
12. Photographic color images may not be an exact product match. Product samples are representative only and may not be an exact match to supplied materials due to variations in batch manufacturing or naturally occurring stone. Supplied materials may have slight differences in color, shade, and/or surface appearance.
13. Under no circumstances will Sage Surfaces be responsible for any loss of time, inconvenience, expenses, costs or other consequential damages caused by or resulting directly or indirectly from a problem about which a claim was made.
14. Any services provided as part of this warranty do not extend the original warranty period.
15. This express transferable product warranty excludes all labor costs. Some states do not allow the exclusion or limitation on incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state

to state. If the laws of a particular state require terms other than or in addition to those contained in this warranty, this warranty shall be deemed modified so as to comply with the appropriate laws of such state, but only to the extent necessary to prevent the invalidity of this warranty or any provision of this warranty or to prevent the imposition of fines, penalties or any liability.

16. No person has authority to make representations other than those in this writing. Any representations made in connection with the sale of this product that differs from the terms of this warranty are not valid and should be brought to the attention of Sage Surfaces immediately (877-648-3706).

LEGAL NOTICE: WARNING – Slabs and installation products contain chemicals known to the state of California to cause cancer, birth defects, reproductive harm, respiratory harm or other health problems. For more product-specific information on chemical content, obtain an MSDS or contact Sage Surfaces at 877-648-3706.

To Make A Claim:

1. The original purchaser must notify a Sage Surfaces customer service or an authorized representative in writing within 30 days of the discovery of any defect.
2. No claim will be honored without product inspection by Sage Surfaces or an authorized representative.
3. Upon determination that the product defect claim is valid, Sage Surfaces will notify the purchaser in writing. Sage Surfaces reserves the right to repair or replace the originally-purchased product, at its sole discretion.

Warranty Transfer Procedure

The warranty can easily be transferred in a few minutes by following the process below:

- 1.) Go to www.sagesurfaces.com
- 2.) Select the 'Surfaces' menu item
- 3.) Select the 'Warranty Transfer' item from the drop down menu.
- 4.) Fill out the form with the requested information:
 - * Original Owner's Name or Previous Owner's Name to whom the warranty was appropriately transferred
 - * Address where the countertop was installed
 - * Name of Retailer from whom the Countertop was Purchase
 - * Address of the Retailer's Store Location where the Original Purchase was made
 - * Original Date of Purchase
 - * Countertop Material
 - * Countertop Color
 - * Name of the Person to Whom the Warranty is being Transferred
- 5.) Click 'Submit'

If the warranty resolution is not handled to your satisfaction, please go to our website at www.sagesurfaces.com under the warranty section and provide us with the details so we may better serve you.