

Sage Surfaces, LLC (hereunder "Sage") warrants to the original end user – purchaser/owner in the U.S. and Canada that its product of allen + roth™ countertop and sink products shall be free from manufacturing defects under normal use and service for fifteen (15) years from date of installation to the original purchaser. This is a product only warranty, not a fabrication and/or installation warranty. This warranty applies to the repair or replacement of failed product that has been permanently installed in original owner(s) residence when installed by a Sage authorized fabricator/installer. Sage obligation as to repair or replacement shall further be limited to repair or replacement with colors, styles and finishes of products that are available at the time of repair or replacement. The option to repair or replace product failures due to manufacturing defects is at the sole discretion of Sage.

The 15-Year Limited Warranty is non-transferrable and applies to allen + roth™ solid surface countertop and sink products only for interior application(s) in North America. The warranty does not cover seam performance or appearance. Silicone seams do not constitute part of the allen + roth™ solid surface installation and accordingly are not covered by this warranty. This warranty is void unless the product has been paid for in full.

Under this 15-Year Limited Warranty, Sage authorized agents must be permitted sufficient time and opportunity to inspect the product(s), evaluate and respond to any claim(s). All decisions regarding the existence of manufacturing defects or affecting this warranty shall be made by Sage and shall be final and binding upon all parties.

Exclusions for Commercial allen + roth™ solid surface 15- Year Limited Warranty:

- Damage resulting from improper transportation, fabrication, installation, care and maintenance, storage or handling of the product purchased.
- Use for any exterior application or for any flooring application.
- Damage caused by improper use or abuse includes, but not limited to, damage from accidents, abuse of impact causing chips, cracks, fracture, chemical damage, corrosion damage, acts of nature, job-site conditions, or structural movement
- Exposure to excessive heat that creates white marks, white rings or cracks appear on the product. (Cracking can result around a cooktop when the product is exposed to cookware that is on or partially on a heating element and overhangs the countertop causing excessive heat on the product or from using high temperatures for excessively lengthy periods of time).
- Installed allen + roth™ solid surface countertop products that are removed from the original place of installation
- Seam appearance, adhesives, caulk and/or other accessory items
- Damage caused by improperly installed, used or maintained appliances, including garbage disposals over ¾ H.P., or any disposal so installed as to create excessive vibration, or installation of an instant hot water producing / dispensing appliance in allen + roth™ solid surface sinks.
- Thermoforming: Product failure due to bending or curving is not covered under warranty
- Conditions caused by normal wear and tear such as stains, scratches, water spots and burns. Products are not scratch, heat or stain proof. Cutting boards should be used for cutting, rubber footed trivets used when moving a hot object directly from a heat source onto the product, and compliance with the allen + roth™ solid surface care and maintenance are highly recommended.
- Supplemental repair including, but not limited to, electrical, tile or wall surfaces, backsplashes, cabinetry, freight, and plumbing modifications necessary to repair allen + roth™ solid surface products.
- Interior applications beyond countertops, vertical applications and backsplash such as, but not limited to, saunas, shower pans, steam rooms.
- Defects that were visible at the time of fabrication/installation and were not avoided during fabrication/

allen + roth™

Commercial allen + roth™ Solid Surface
15-Year Limited Warranty

installation.

The professional fabricator/installer is responsible to inspect the allen + roth™ solid surface products before fabricating and/or installing the products. All parties must agree to comply with the terms and conditions outlined in this 15-Year Limited Warranty.

When choosing a color or finish, please refer to samples only as a general indication of a particular color's design pattern, aesthetics, hue and finish. Samples are not guaranteed to be an exact replica of allen+roth™ solid surface and may vary slightly from the actual, installed allen + roth™ solid surface product. If after, or during installation, you decide that you do not like the color you selected, replacement is not covered by this warranty.

No other warranties express or implied, are made, including merchantability or fitness for a particular purpose. Except as provided herein, Sage is not liable in tort or contract for any loss or direct, incidental, or consequential damages as a result of the use or the inability to use allen + roth™ solid surface products. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state, or in Canada, from province to province. Some states/provinces do not allow the exclusion or limitation of implied warranties or of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Sage makes no other guarantee, representation, or warranty (express or implied) with respect to its products, except as expressly stated herein. No one other than Sage is authorized or permitted to make or provide any promise, representation or warranty with respect to allen + roth™ solid surface products.

To qualify for service under this warranty please contact the retail location from which you purchased your allen + roth™ solid surface product. A purchase receipt or other acceptable proof of purchase clearly showing both the date of purchase and that the installation was performed by a Sage authorized fabricator/installer will be required before warranty service is rendered. If the warranty resolution is not handled to your satisfaction, please go to our website at www.sagesurfaces.com under the warranty section and provide us with the details so we may better serve you.

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