

Request for Tender: CF Digital Infrastructure - Hardware

Introduction:

Custom Fittings Limited (CF), a market leader in the manufacture of Hydraulic fittings, adaptors and connectors, invites qualified suppliers to submit their bids for the supply of IT hardware for the infrastructure upgrades and digital production improvements. This tender aims to assist CF with sourcing the ideal partner to supply the required equipment in a timely and cost effective manner.

This project is critical for enhancing our operational efficiency in production to stay competitive by using technology. Also the upgrade of necessary servers to ensure our systems are protected and as efficient as possible.

Tender Reference Number: CF/LC/DE-1001

Issue Date: 10/02/2024

Scope of Work/Specifications:

The scope of this tender includes the set up, installation and delivery of the following hardware:-

1. 8 x job booking stations include:-
 - a. Windows Tablet similar too...

<https://www.fusion5store.com/pro-n5.html>

- b. or Micro PC & monitor similar too...

https://www.dell.com/en-uk/shop/desktops/optiplex-micro-form-factor/spd/optiplex-7010-micro/s013o7010mff_vp

<https://www.ers-online.co.uk/o30841/tf1015mc-b2-iiyama-prolite-open-frame-lcd-touch-monitors>

- c. Tethered scanner similar too...

<https://www.thebarcodewarehouse.co.uk/barcode-scanners-and-readers/handheld-barcode-scanners/ds2208/>

2. On premises Virtual Server (rack mount) with 5 virtualised servers:-
 - a. Server 1 - Domain Controller
 - b. Server 2 - App 1 - Epicor Production (Live)
 - c. Server 3 - App 2 - Epicor Test & Training & Doc-Link
 - d. Server 4 - App 4 - Epicor ECM (Epicor enterprise content management)
 - e. Server 5 - SQL Server

For server specifications document see link.

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The successful supplier will be responsible for:-

1. Set up & configuration,
2. Installation
3. Maintenance (updates – major and patch)
4. Go Live training and Go Live support
5. Post Go Live helpdesk support.

Conditions of Tender:

Eligibility – All bidders must meet or exceed the following criteria:

1. Experience in set up and installation of IT hardware in Production facilities.
2. Experience in virtualising server configuration suitable for ERP.
3. Liaising and working with third party ERP consultants.
4. Working towards deadlines / schedules

Submission Details:

1. Deadline for Submission: Thursday 29th February 2024 @ 17:00 – extensions must be communicated via email to Lewis Crowther, lewis@customfittings.com with your intention to bid along with a reasonable request for extension.
2. Tender Validity Period: 3 months after 29/02/2024.
3. Submission Method: please submit all bids via email to Lewis Crowther, lewis@customfittings.com.

Evaluation Criteria:

Bids will be evaluated based on the following criteria:

1. Price
2. Experience & Technical Capability
3. Support & Training
4. Project management
5. Delivery / Lead time
6. Cost & Payment terms
7. Reputation / Past Performance

See attached bid scoring spreadsheet template.

Contract Terms and Conditions:

1. Duration of Contract: the time taken to Supply and set up and install all hardware required.
2. Payment Terms: 30days EOM (End of Month) after delivery.
3. Penalties: Non delivery / late delivery as agreed Communication must always remain open in the event of delivery delays. Invoices must be held until delivery in full or unless as agreed.

Instructions to Bidders:

1. Bidders are required to submit the following:-
 - a. Technical hardware proposals
 - b. Lead Time & delivery schedule proposals
 - c. Financial proposals
2. For any questions please contact:-
Lewis Crowther | lewis@customfittings.com | 01274 852066 | 07919993978
3. All bids must be presented in response to this RFT (Request for Tender) document in the format of Excel / Word or PDF format only.

Yours sincerely



Lewis Crowther
Director
Custom Fittings