

RADIANTGUARD WARRANTY

RadiantGUARD Reflex-AIR Limited 10 Year Warranty

Inclusions

RadiantGUARD warrants that its Reflex-Air reflective insulation will be free from defect in materials and workmanship resulting in delamination or decomposition, for a period of 10 years from the date of purchase, provided that the product is installed according to the manufacturer's specifications and has been used in an approved application.

This warranty applies only to the original purchaser of the insulation and is subject to the limitations, terms, conditions, and exclusions set forth herein.

In the event of a valid warranty claim, RadiantGUARD will provide replacement insulation of equal or higher quality for the warranted product that is found to be defective. RadiantGUARD, at its sole discretion and option, may choose to refund the original purchase price of the product in lieu of replacement.

RadiantGUARD will not be liable for removal of any defective product, the labor associated with the removal or replacement of the product, or any other consequential, special, commercial, incidental, or punitive damages.

Warranty Exclusions

This warranty is applicable only to damaged or failed products caused by or in the presence of normal atmospheric conditions. This warranty is void and claims are excluded from this warranty in the event that the subject insulation: 1) is installed in an open-air building (i.e., a structure having no side walls or partial side walls); 2) is installed in an application having exposure to the exterior elements, including but not limited to direct sunlight, water, moisture, and/or intense heat; 3) is subject to misuse, abuse, or improper handling during transportation, installation, or storage; 4) is improperly installed or maintained; 5) ordinary wear and tear; 6) is damaged by Acts of God, including but not limited to lightning, flood, tornado, hail, earthquake, or other natural phenomena; 7) is treated, processed, or changed in any manner; 8) is subject to extraordinary conditions, such as chemicals, gases, abrasions, pressure, movement, or temperature; 9) is used in an improperly designed, engineered, or built structure; or 10) is installed or used contrary to the written use and installation instruction of RadiantGUARD.

The foregoing express warranties are the only warranties applicable to this product, and no other warranties or representations of any kind, whether express, implied, or

statutory, including but not limited to warranties of fitness for a particular purpose, warranties of merchantability, or liabilities arising in contract, tort, or otherwise are applicable. This warranty will automatically terminate and become void upon the sale, transfer, or conveyance of the products, building, or property on which the products are used.

This warranty is limited to the original owner of the building where the product is first installed and is specifically non-assignable and nontransferable. This warranty applies only to the above-described insulation product manufactured by RadiantGUARD and does not cover any other accessories, fixtures, goods, or materials on the premises.

How to Obtain Service under This Warranty

In order to submit a warranty claim, please contact the distributor or installer of the insulation within the warranty period. If contact with the distributor or installer of the insulation is not practicable, users should contact RadiantGUARD at (888) 528-8412.

In order to submit a valid claim under this warranty, the user must provide proof of purchase demonstrating the purchase and installation dates of the subject insulation, as well as a sample of the product. Claims under this warranty will be valid and considered only in the event that the claimed product was manufactured by RadiantGUARD. RadiantGUARD shall have the right to test the claimed product and to determine whether it was manufactured by RadiantGUARD or another entity.

HOW TO SUBMIT A CLAIM

Please send a material sample, written proof of purchase, and product label(s) to the address below.

RadiantGUARD

6136 Frisco Square Blvd Ste 400
Frisco, Texas 75035



RadiantGUARD.com
support@radiantguard.com
(866) 528-8412 toll free