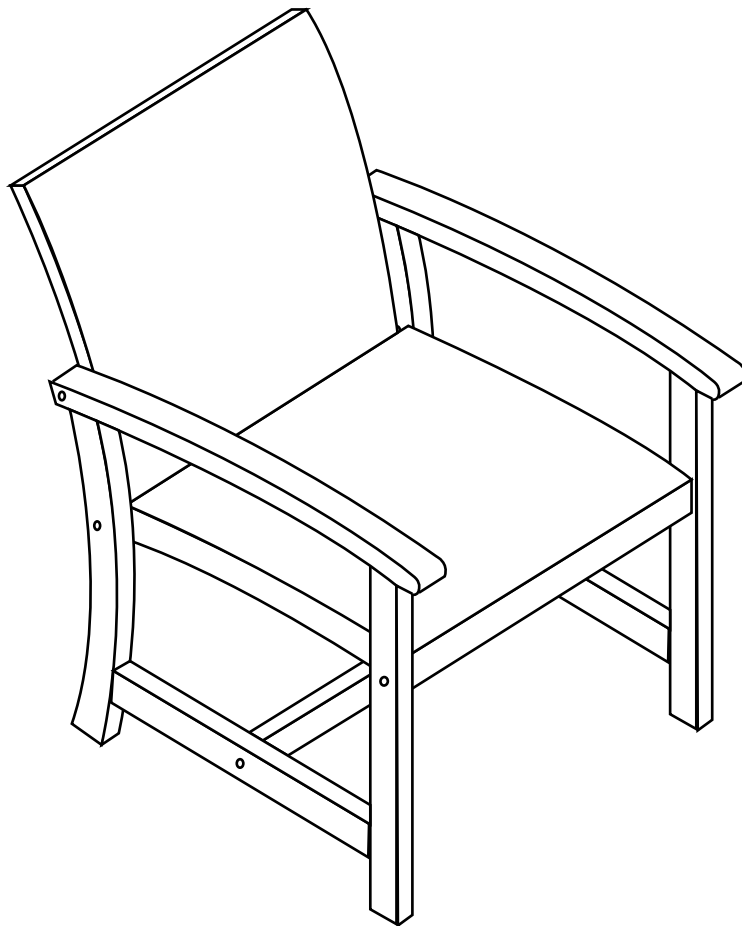


# Assembly Instructions

**Caution:** You must read this before you proceed

## Raquel Collection

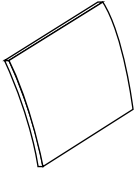
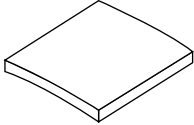
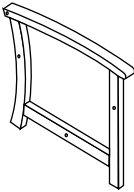
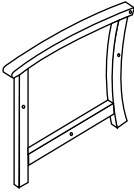
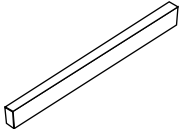
### CHAIR




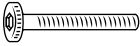


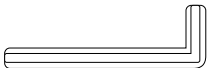
#### CAUTION

- This Chair is NOT a TOY.
- Keep your child / children at bay in the process of assembly.
- For turning the Chair and to prevent damage to the Chair, 02 persons may be needed to execute this action.

# Parts List

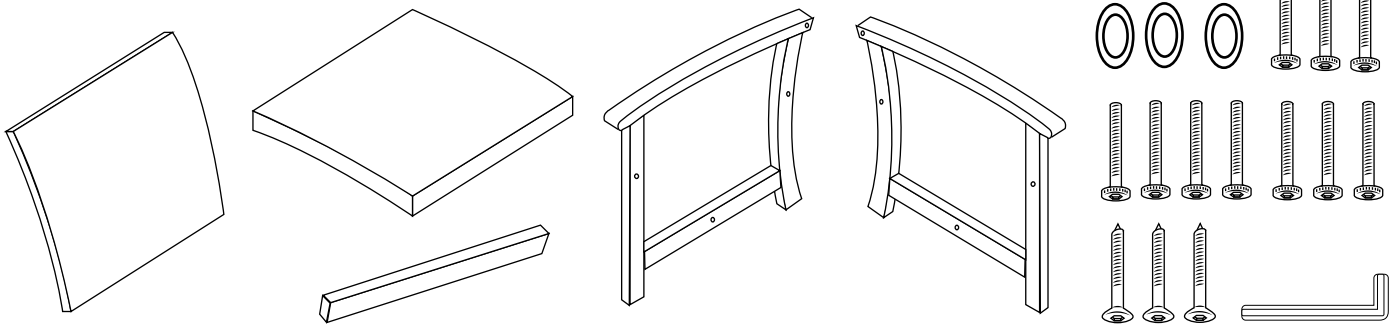
| Label | Picture   | Description                       | QTY |
|-------|---|-----------------------------------|-----|
| A     |    | Backrest Panel                    | 1   |
| B     |    | Seat Panel                        | 1   |
| C     |    | Right Leg Panel<br>(with Leveler) | 1   |
| D     |   | Left Leg Panel<br>(with Leveler)  | 1   |
| E     |  | Leg Support Bar                   | 1   |

# Hardware

| Label | Picture   | Description                  | QTY |
|-------|---|------------------------------|-----|
| ①     |  | Short Bolt<br>(M8x35mm)      | 3   |
| ②     |  | Long Bolt<br>(M8x50mm)       | 7   |
| ③     |  | Screw<br>(M6x50mm)           | 3   |
| ④     |  | Flat Washer<br>(M8.5/16x2mm) | 3   |
| ⑤     |  | Allen Key                    | 1   |

# Assembly Preparation

## Before Beginning Assembly



- Read instructions, cover to cover



- Have 2 adults on hand for assembly



- Do not assemble on flooring or carpet



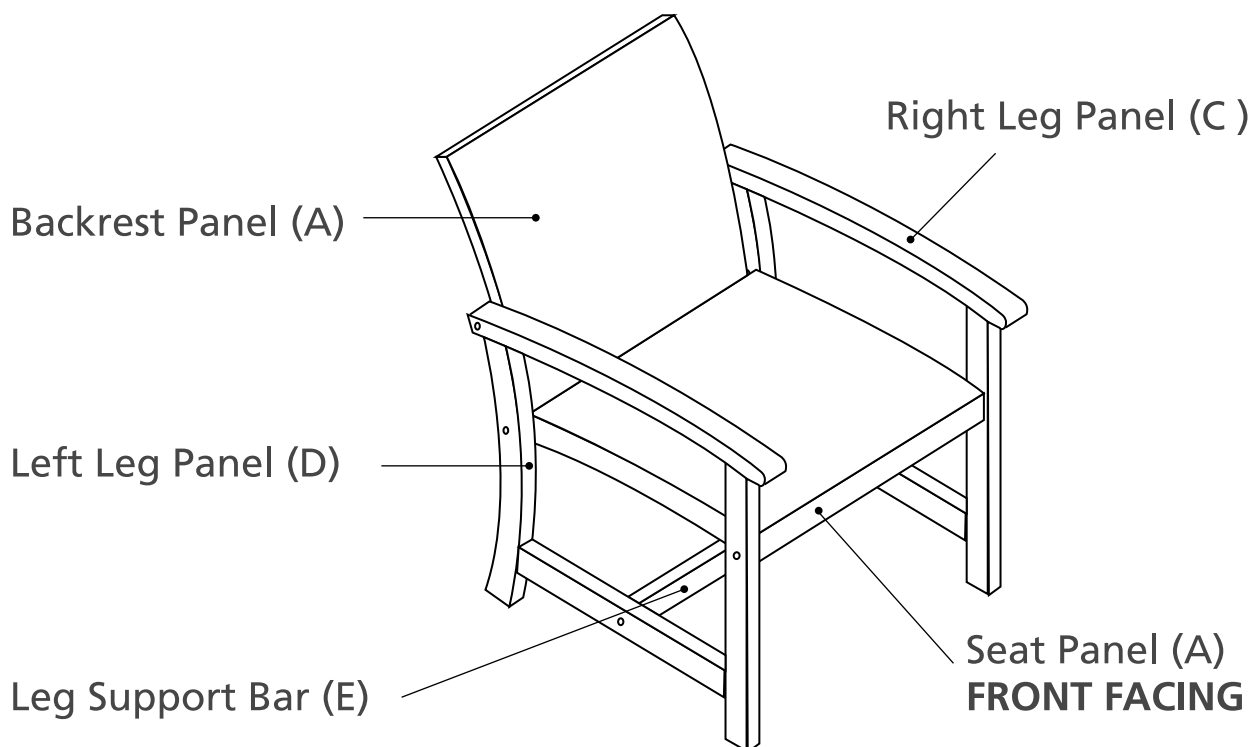
- Assemble on a clean non-marring surface (packing foam)



- Save all packaging until finished

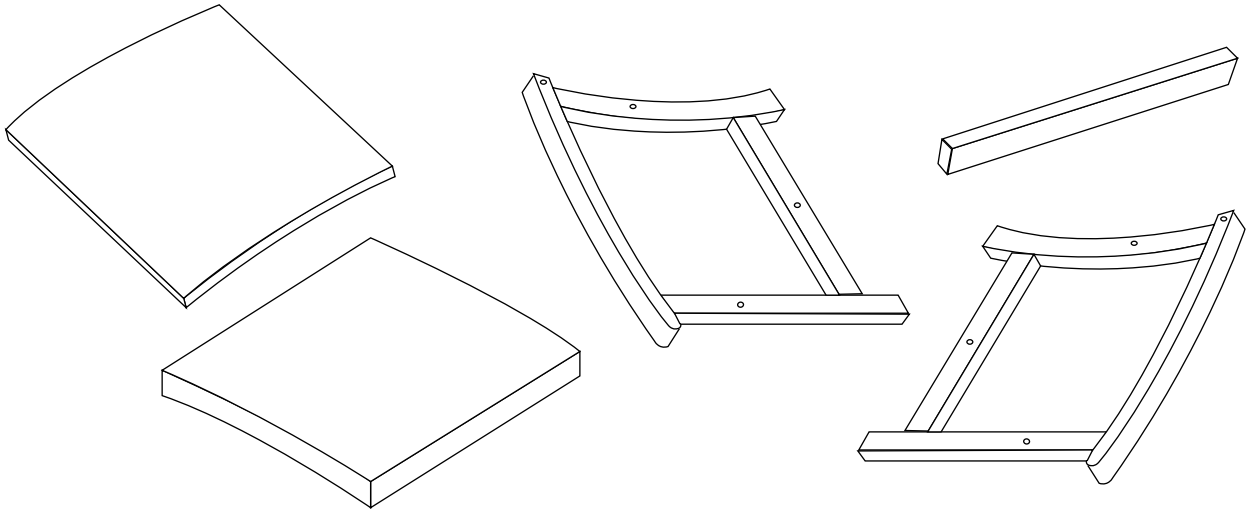
# Assembly Steps

## Overview



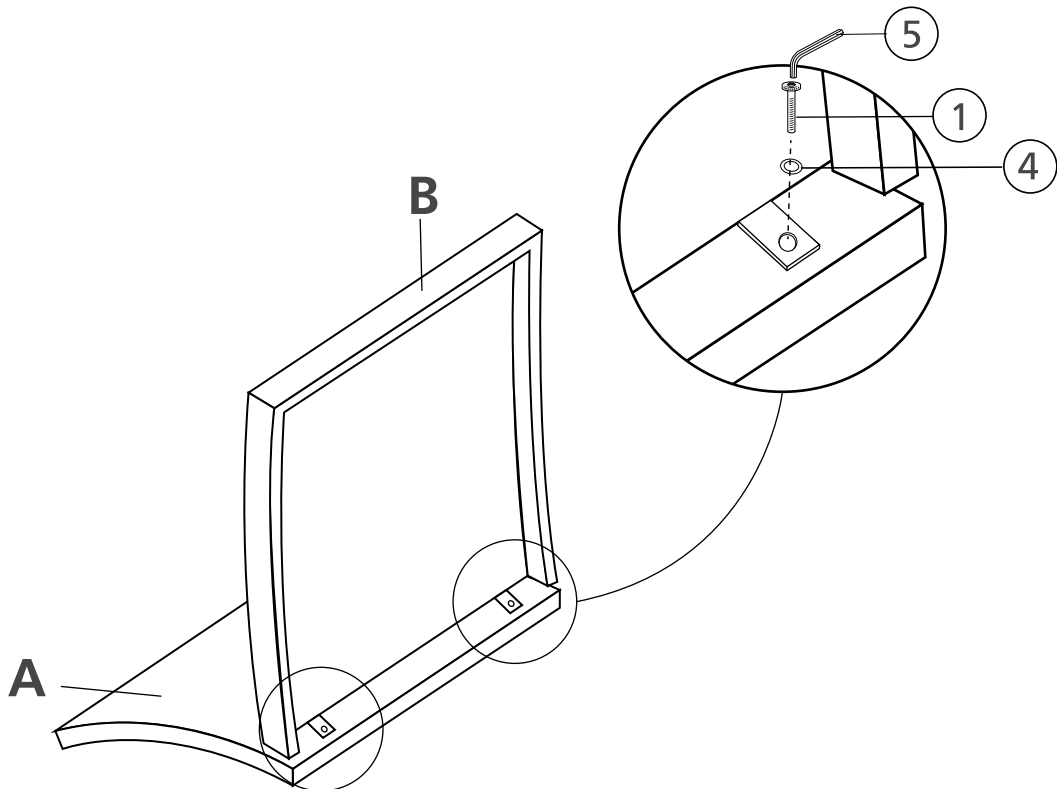
This Chair has multiple parts and may require up to 30 minutes to assemble. To give you an overview of the Chair parts, the above picture is to help you put the various parts into perspective. Please read through the instructions below to familiarise yourself with the parts and steps before assembly.

## Step 1



Unpack and place all parts on a clean, non-marring surface.

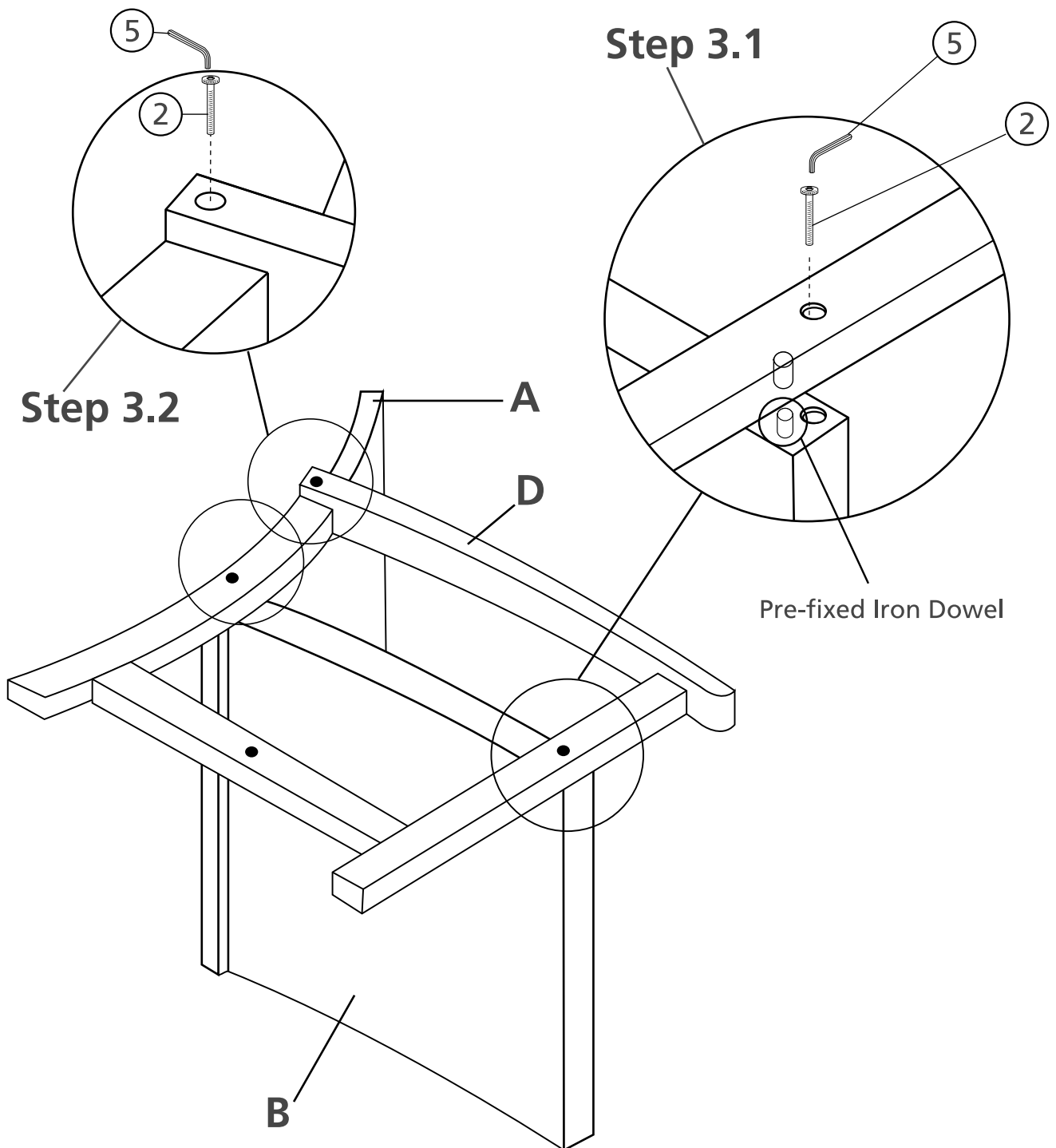
## Step 2



Lay down Backrest Panel (A) then attach Seat Panel (B) to Backrest Panel (A) by using Bolt (1), Flat Washer (4) and secure by Allen Key (5)

**Do not fully tighten the Bolts.**

## Step 3



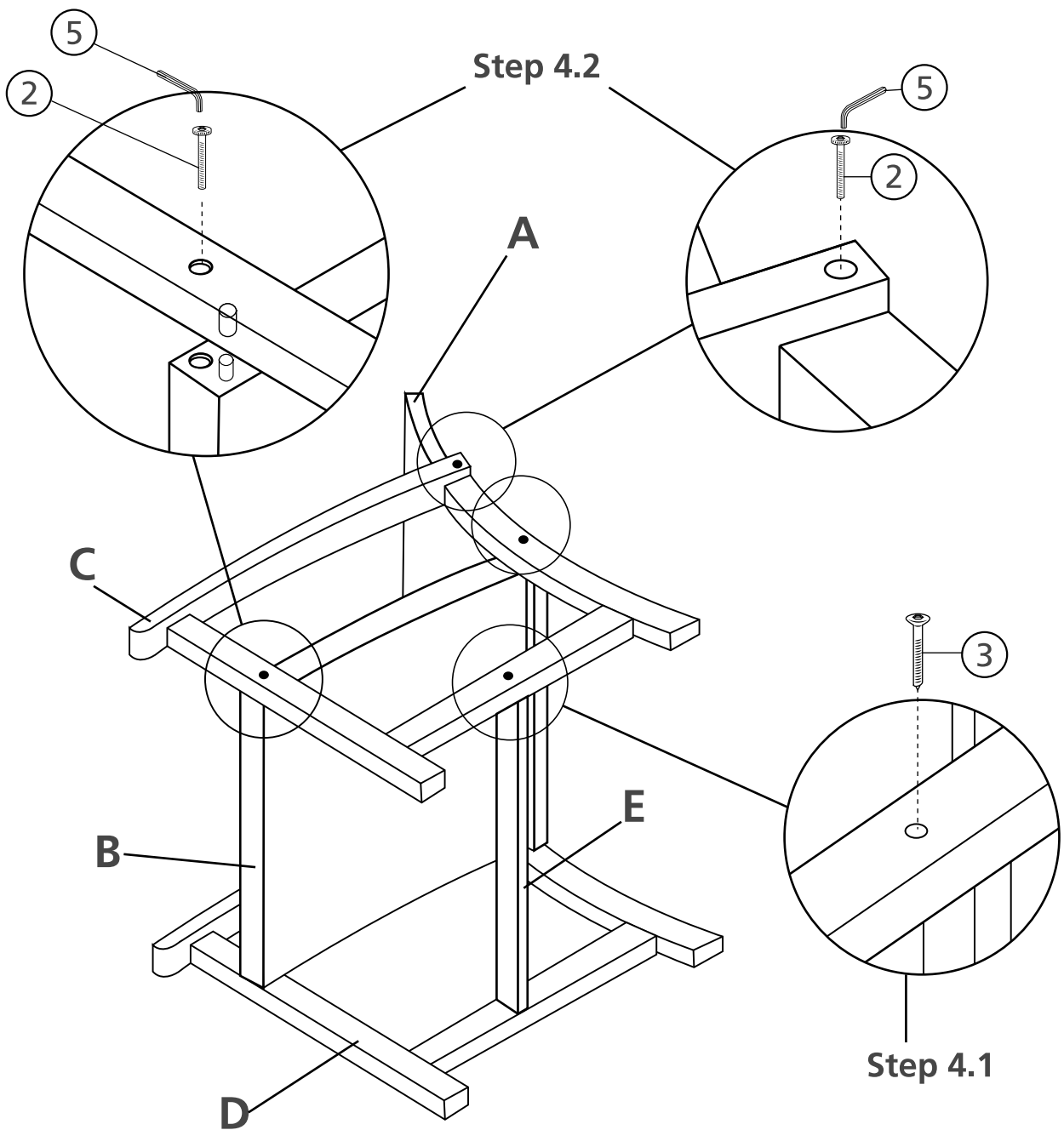
Position housing of Left Leg Panel (D) into pre-fixed iron dowel on Seat Panel (B) as picture

**3.1)** Secure Left Leg Panel (D) to Seat Frame (B) by using Bolts (2) with Allen Key (5)

**3.2)** Secure Left Leg Panel (D) to Backrest Panel (A) by using Bolts (2) with Allen Key (5)

**Do not fully tighten the Bolts.**

## Step 4



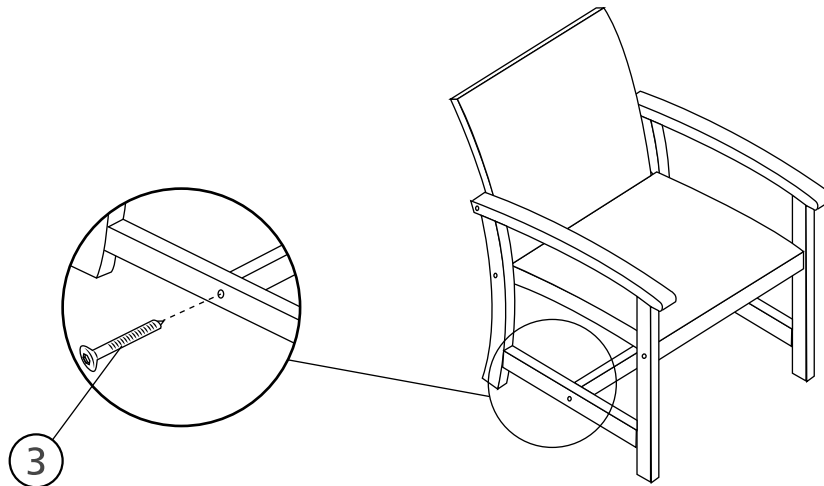
With assistance from your adult partners, turn pre-assemble part in step 3 to the other side Place Leg Support Bar (E) into housing of Left Leg Panel (D) Then, position housing of Right Leg Panel (C) into pre-fixed iron dowel on Seat Panel (B) and Leg Support Bar (E) as picture

**4.1)** Secure Right Leg Panel (C) to Leg Support Bar (E) by using Screw (3) with Allen Key (5)

**4.2)** Repeat same process in step 3.1 and 3.2 to Secure Right Leg Panel (C) to Backrest (A) and Seat Panel (B)

**Do not fully tighten the Bolts, Screws.**

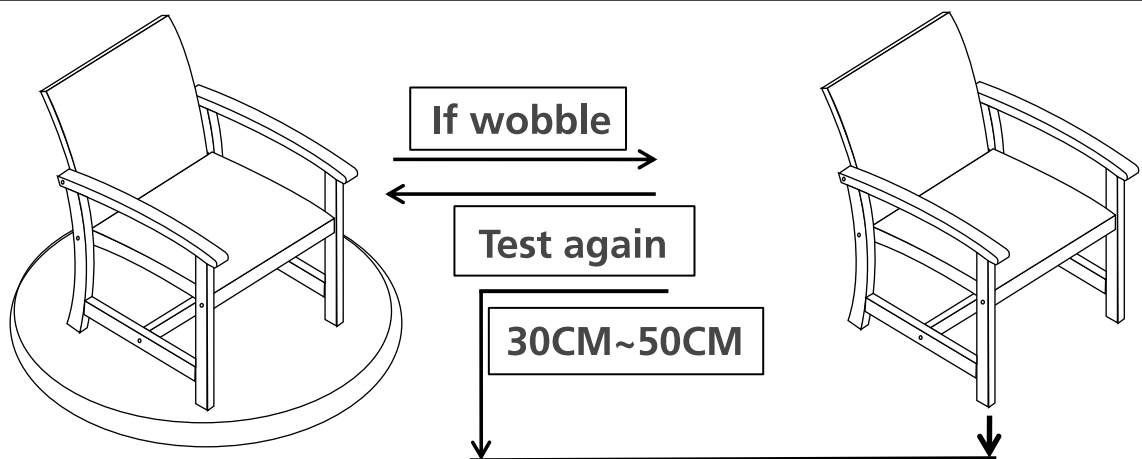
## Step 5



With assistance from your adult partners, turn the Chair back to normal flat ground Secure Left Leg Panel (D) to Leg Support Bar (E) by using Screw ③ with Allen Key ⑤

**Do not fully tighten the Screw**

## Step 6



Place the Chair right side up on a LEVEL SURFACE to see if it wobbles.

If it wobbles, lift the Chair to some 30cm to 50cm height from the ground.

Keep your feet and toes well away from the drop zone.

Drop the Chair freely and vertically with the four legs, hitting the ground, at the same time.

This Drop Test will help to ensure that all the Bolts, Screws and gaps all reach full alignment status.

Test again for evenness on a LEVEL SURFACE.

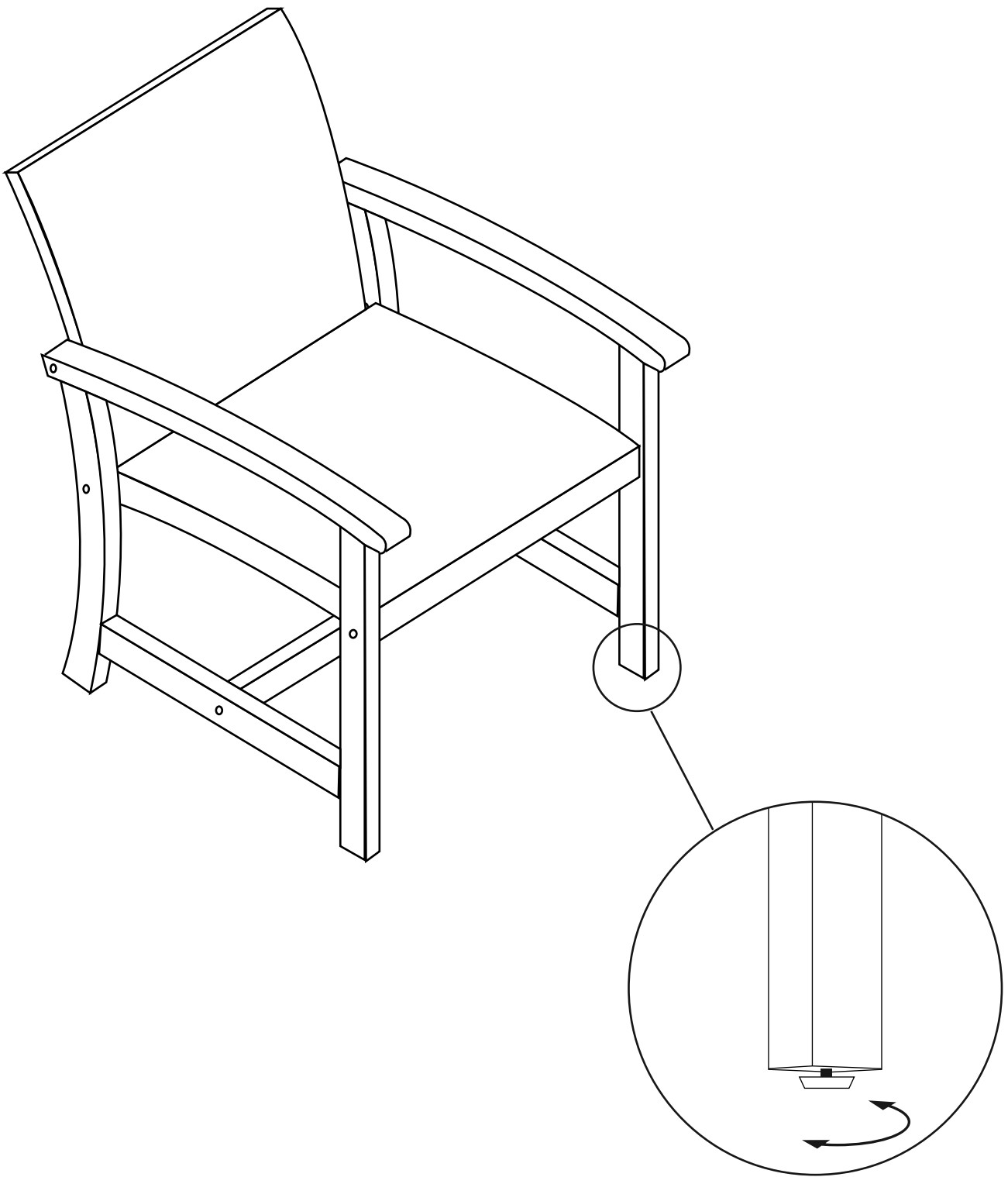
If no wobbles are found, proceed to tighten all the Screws, and Bolts.

**CAUTION: When tightening the Screws, and Bolts tighten sequentially. DO NOT tighten any Bolt, or Screw fully and then move towards the next one. This could cause the frame to warp.**

If there are still wobbles, loosen the Screws and Bolts and execute this same drop tests.

**If the Chair is not stable, it could lead to damage to the product.**

## Step 7



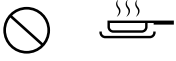









Your Chair is ready for use.

Please use adjustable foot for uneven floors.

**This Chair can only be used on a flat, level surface.**



# Care & Maintenance

-  Do not put hot items directly on furniture surface
-  Do not clean furniture with harsh cleansers or polish.
-  To obtain the longest lifespan of your outdoor products, minimizing exposure to direct sunlight is recommended.
-  Children should not climb or jump on the furniture.
-  Do not write on furniture without a padded barrier to protect the surface.
-  To obtain the longest lifespan of your outdoor products, avoid extended and lengthy exposure to rain, snow, and direct sunshine. Whenever possible cover the product and /or place under patio or awnings.
-  Not for commercial use. For residential use only.
-  Stains may be removed with mild soap solution and damp cloth.
-  Keep away from sources of ignition.
-  Dust and pick-up spills using a clean, non-colored, lint-free cloth.



" WARNING ( for California residents): This product can expose you to chemicals including Wood dust, which is known to the State of California to cause cancer. For more information, go to [www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov)."

# Product Warranty Information

## Warranty

### 6 MONTH - 1 YEAR LIMITED WARRANTY

OUTDOOR-USA warrants to the Original Purchaser who acquired a new product from OUTDOOR-USA or its authorized resellers that this product will be free from defects in its workmanship and materials, under normal use and service conditions, as described herein. "Defects" as used in this warranty, is defined as any imperfections that impair the use of the furniture or product. OUTDOOR-USA will replace any defective part, at its discretion, and without charge to the original purchaser other than the freight from the end consumer to OUTDOOR-USA.

Each product listing will display the warranty offered for that specific item, OUTDOOR-USA offers 6 MONTH or 1 Year Limited Warranty on outdoor furniture.

Replacement parts can only be supplied if parts are available. Items out of production may be unavailable. This warranty will be effective for the applicable time period beginning the date of purchase on your original sales receipt. OUTDOOR-USA's obligation under this warranty is limited to repairing or replacing products or parts as provided herein. This product has been designed for and is intended for outdoor and residential use only. This warranty is Original Purchaser's sole remedy for product defects, and this warranty does not extend to any product, or damage to any product, caused by or attributed to abuse or misuse, products used for commercial or rental purposes, use modifications of, or attachments to the product, and products or parts not used, maintained, or extended hereunder is in lieu of any and all other warranties, express or implied, including without limitations any implied warranty or merchantability or of fitness for a particular purpose. Please note, that exposing these products constantly to rain, snow and direct sunshine, may lower the lifespan of the product and damage the material. Damage of this nature is not covered under this warranty.

OUTDOOR-USA will not be responsible for indirect, special, incidental or consequential damages. This warranty is limited to merchandise purchased in the Continental United States. Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights. You may also have other rights that may vary from state to state.

OUTDOOR-USA will advise you of the procedure to follow in making warranty claims. The following are the procedures for warranty claims:

Call us Monday – Friday, from 9am-5pm (Eastern Time) at 1(786)-329-0141 to explain the defect and give your name, address and phone number. Please have ready the model number of our product, date and place of purchase. You can also write to us by e-mail to [warranty@Outdoor-USA.com](mailto:warranty@Outdoor-USA.com) and include the same information.

If we determine that replacement will remedy the situation, and in order to determine the extent or the cause of the defect, purchaser will need to send the part in question at purchaser's expense. Once we receive the part, we will examine it and determine whether the claim is valid (or not), and then proceed to send the replacement. We will ship the replacement at our expense.

All returned items require an RA (Return Authorization) number, which can only be provided by a OUTDOOR-USA Customer Service Representative when the return request is submitted. Items received without an RA may not be accepted or may increase your return processing time. Once an item has been received by DUKAP®, refunds or replacements will be processed within 5 business days.

All returns must be shipped back to the OUTDOOR-USA Return Center at the customer's expense. If the reason for return is a result of an error by OUTDOOR-USA then OUTDOOR-USA will provide a prepaid shipping label via email. Boxes for return shipping will not be provided by OUTDOOR-USA and is the customer's responsibility to either use the original shipping boxes or purchase new boxes.

Pictures may be required for some returns to ensure an item is not damaged prior to its return. Items returned are not considered undamaged until they are received by OUTDOOR-USA and verified as such. All damages to items are the customer's responsibility until the item has been received by and acknowledge by OUTDOOR-USA as undamaged.