



To The Anthony School Families and Staff

We are so excited to serve school lunches again this year. This is very much inline with our mission and vision. We have always advocated for healthier and adventurous eating. We started as a solution to offer healthy meals that not only taste good but also introduce different ingredients, textures and flavors. We minimize the use of refined sugar and all of our school and camp lunches are tree nut, peanut and sesame free. We have worked on creating a menu that's not only delicious, but is also healthier, fresh and balanced. We cook everything from scratch, including sandwich bread, pizza dough, and pizza sauce.

Thank you and we look forward to nourishing your children!

Respectfully,

Sara Hurst Owner & Chef of Bella's Kitchen and Wellness







TAS Lunch Ordering Process

Students/Parents/Staff can order a la carte, by the week or by the month, in advance for your convenience.

Visit, www.mymealorder.com and click "Login Here" on the home page. If you are a returning student, please login with the account you created last semester. Then click on "Create a free account". Select "Arkansas" and "Bella's Kitchen and Wellness". Enter all information in the fields provided, including Display Name, Username, Password, Security Question/Answer and Email Address. Click "Click here to add students to your account" to proceed. Enter the Student ID provided by us (this is not affiliated to TAS student ID), Last Name and select the School for this student. Do this for all students you want to add to your account. You will have an opportunity to edit your account if needed under My Account. There, you will also find a few options to customize your Account for Email Notifications, add students and add payment options. Once all students have been entered, click "Click Here to Begin Planning Meals" to proceed.

If you have any issues or questions about while ordering, please e-mail <u>info@bellaskitchenandwellness.com</u> or call/text 501-951-0864.



About TAS School Lunch

Through our platform will be able to order a la carte and decide if you want to add fruit, dessert or a beverage. If you have a student in Pre-K3, Pre-K4 or Kindergarten, you will also have the option of ordering from our Pre-K Bento Boxes. You will also be able to see your lunches at a glance and print a calendar so you know which days you have ordered lunches.

Please know that the prices in the new system have the following taxes already added to them, so you will not see any tax charges in your cart:

- Pulaski County Tax (1%)
- Arkansas State Tax (6.5%)
- Little Rock City Tax (1.125%)
- LR A&P Prepared Food Tax (2%)

There is small convenience fee (3%) from the new system in your checkout cart.

Our menu is available for a month at a time but you can pre-order up to a week in advance. We will always have the option to purchase a sandwich lunch or a limited availability of hot lunches on the day of. You may also cancel a lunch up until 5pm the day before if your student is ill or has a dr.'s appointment. School closure, inclement weather, field trips etc. are still the responsibility of the parent and will not be refunded.



Is there a deadline to place orders?

YES. You will need to place your orders by Wednesday at midnight for the following week. We will send reminders every Wednesday morning. Please check your specific student's school calendars for events and closings because once a lunch is ordered, lunches cannot be changed or credited.

What if I want to order a lunch the day of / same day?

We will always have the option to purchase a sandwich lunch or a limited availability of hot lunches on the day of. Students can simply enter the lunch line at the end of their homeroom. You can set a wallet in your account and we can charge against it or we will invoice you. Please note that you have 48 hours to complete payment or your student will not be allowed to charge a school lunch again.

Can my student purchase an extra entree or drink or dessert only?

Yes, extra entree, drink or dessert options are available and may be useful for older students with a growing appetite. They can enter the lunch line at the end of their homeroom, and charge it.



What if my student has a food allergy?

We do not prepare or serve peanuts, tree nuts and sesame seeds as ingredients for our school lunches. Our team follows ServSafe—standard operating procedures for food storage, preparation, service, and cleanup to avoid cross-contact of relevant allergens in kitchens and food preparation areas. Safe food preparation involves following recipes, cleaning and sanitizing food contact surfaces, using and changing gloves constantly, controlling allergen hazards at the grill and stove. Prior to service, the team reviews dishes and ingredients so that they can inform students what's in them. We work to obtain the safest products possible, purchasing ingredients from companies that use good manufacturing practices and provide consistent, safe products. We also ask food manufacturers to alert us to ingredient changes so we can modify accordingly. However, we cannot guarantee the complete absence of these allergens.

We have a full list of everyone who has allergies from the school administration but if you need to let us know of a new allergen or concern, please add it to your profile or reach out to us. If you have any additional questions regarding allergies and specific ingredients, please e-mail info@bellaskitchenandwellness.com.



Can I cancel an order and get credit back?

You may also cancel a lunch up until 5pm the day before if your student is ill or has a dr.'s appointment for credit. School closure, inclement weather, field trips etc. are still the responsibility of the parent and will not be refunded. For day of cancellations you are always welcome to pick-up lunches curbside.

I am not getting the email reminders. How can I get them?

Because of your email's spam protection, our email reminders may be going to your spam/junk. Make sure we are going to your inbox by adding our contact: <u>info@bellaskitchenandwellness.com</u>.

Can Lunsubscribe from the reminder emails?

Yes, of course! Click "unsubscribe" at the bottom of the e-mail. Please note, that if you unsubscribe from our meal delivery service emails, you will automatically unsubscribe for the reminders as well since they come from the same company.



*Please note that the students/staff not receiving a lunch from the kitchen will be responsible for their own supplies such as flatware, napkins, dressings, condiments, and cups. To keep school lunches at a reasonable price, these items will not be available to students and staff not ordering lunch.