



RETURNS FORM

Thank you for shopping with us at Arlow Boutique! We want you to love your new purchase, however if something isn't quite right, please see below for everything you need to know.

RETURNS POLICY

Arlow gladly accepts returns within 21 days of the dispatch date. If you're not completely happy with any full priced item/s purchased, we will happily issue a refund for eligible item/s purchased through credit/debit card or PayPal. **Orders processed using Afterpay are eligible for an online store credit only.**

RETURNING AN ORDER

Eligible item/s must be returned to us within 21 days of the dispatch date.

Arlow does not cover the cost of the return shipping. We recommend you ship with Australia Post and use a service with tracking when returning your items.

Items must be received in their original condition, unworn, unwashed and with original tags attached. Any goods which have been worn, are soiled in anyway, have any odours including perfume, washing powder, make-up or marks will not be accepted for return.

LATE RETURNS

Items accepted for late return (with pre-authorization via email) will be eligible for a store credit only.

EXCHANGES If you require a replacement size, colour or a different item, please purchase, by placing a new order using the credit note/refund issued for your return.

For incorrect or faulty items, please email photos of the fault to customer@arlowboutique.com so we can arrange a resolution.

SALE ITEMS - We do not accept returns on **SALE** items unless faulty by the manufacturer.

This **returns form** must be filled in and **sent with your returned item (s)**. If no returns form is included in the parcel, delays may arise and are completely out of our control and Arlow Boutique will not be held accountable for these delays.

Customer name Order Number
Email address Contact Number

Please Note: Keep your tracking number somewhere safe

ITEM	SIZE	PRICE	REASON FOR RETURN

SEND ALL RETURNS TO: **Po Box 1281, Mudgeeraba, Queensland, 4213**
For our full returns policy visit <https://arlowboutique.com/pages/returns>