



We're confident that you will love your Snappee Hair Ties, however if for some reason you are not satisfied with the comfort, fit, or durability of our hair ties, you can return them for a new replacement. In just 3 simple steps, you'll be on your way to receiving your new hair ties.

1. Fill out the warranty form below.
2. Package up the Snappee hair ties you want replaced, along with the completed warranty form. Don't forget to include a return address in the U.S.
3. Mail the package to us, sit back, and anticipate how great your hair will look in your new Snappee hair ties.

Please understand it can take up to 21 business days for processing and shipping. In the event that an item you returned is no longer in production or is out of stock, we will replace it with a comparable color. We'll send your replacement hair ties to the U.S. address provided, and return postage is on us.

Send Snappees to:
Snappee, Inc.
PO BOX 50944
Los Angeles, CA 90050

Please fill out the following in print:

Your Name: _____

Street Address (or PO Box USPS): _____

City and State: _____

Phone: _____ Email: _____

Color or Item # of Returned hair ties: _____ Number of hair ties returning: _____

Where hair ties were purchased: _____

Age of hair tie / Amount of weekly wear: _____

Description of defect: _____

Warranty Services: orders@snappee.com

*Customers are responsible for shipping-related costs outside of the U.S.